



PHX AT YOUR SERVICE

Phoenix.gov • FEB 2021

COVID-19 Information

Wear a Mask: The city continues to require everyone wears a mask when in a city facility and asks everyone to follow county guidelines when in public and social distancing is not possible. City COVID-19 news: [Phoenix.gov/Newsroom](https://www.phoenix.gov/Newsroom).



Appointments Required:

To enter most city buildings, including City Hall, you must make an appointment ahead of time. Call **602-262-3111** or email ContactUs@Phoenix.gov to connect with the city.



Mobile Testing Van: The city continues to offer no "out-of-pocket-cost" COVID-19 testing using its mobile testing van. Locations change daily. Appointments are highly recommended. For more info: [Phoenix.gov/COVIDtesting](https://www.phoenix.gov/COVIDtesting).



COVID-19 Vaccine: Residents interested in receiving the vaccine should visit the County or State health web pages: [Maricopa.gov/Coronavirus](https://www.maricopa.gov/Coronavirus) or [AZDHS.gov/Coronavirus](https://www.azdhs.gov/Coronavirus).

Runoff Election: Important Dates

On Tuesday, March 9, 2021, Phoenix will conduct a Runoff Election in which Districts 3 and 7 voters will elect a council member. Important dates:

- Feb. 10: Early ballots mailed
- Feb. 26: Deadline to request an early ballot by mail
- Feb. 10 – March 5: In-person early voting available 8 a.m. – 5 p.m. weekdays on 15th floor of Phoenix City Hall (200 W. Washington St.)
- March 6: Voting Centers open 10 a.m. – 4 p.m.
- March 8: Voting Centers open 9 a.m. – 6 p.m.
- March 9: Voting Centers open 6 a.m. – 7 p.m.

Voting devices allowing those with disabilities to vote independently will be at all locations. In-person voters must present ID. Visit [Phoenix.gov/Elections](https://www.phoenix.gov/Elections) to request a ballot, track ballot status, or find a voting center location.

For more information, visit [Phoenix.gov/Elections](https://www.phoenix.gov/Elections), follow on Twitter @PHXClerk, call **602-261-VOTE (8683)** or use 7-1-1 Relay System.



Deferred Bill Payments Made Easy

Can't make a City Services Bill payment due to the COVID-19 pandemic? Don't skip a payment ... there are other options available. Sign up for payment arrangements that allow you to defer payments and still maintain your account in good standing. Log in to your account at [PayOnline.Phoenix.gov](https://www.payonline.phoenix.gov) to extend your due date or divide your bill into multiple payments.

Starting in March, payments made toward your arrangement will be included in your monthly billing statement. To learn more, call **602-262-6251**.

Proposal for City Water Rate Increase

Phoenix Water Services is proposing a 6.5% water rate increase spread out over a two-year period. The proposed rate increase for the average single-family residential customer will be approximately \$2.40 a month (8-cents per day), which is still among the lowest in the nation. The rate increase would provide funding needed to invest in rehabilitation and replacement of water pipes, treatment plants, pumps, reservoirs and wells that ensure the reliable delivery of the city's drinking water.

If you have a question or comment about the department's rate increase, please email WaterSmart@Phoenix.gov.



Concierge Services for PHX Businesses

When it comes to running a business, there may be times when you need a little help. That's why the city of Phoenix's Community and Economic Development department offers its TeamPHX Concierge Service. TeamPHX is a group of professionals committed to your business success. They can help connect you with resources as well as navigate the world of city approvals such as permits.

Whether you are dreaming of starting a business, hiring more people or thinking about bringing on new leadership, TeamPHX can help.

Visit [Phoenix.gov/EconDev/Small-Business](https://www.phoenix.gov/EconDev/Small-Business) or call **602-262-5040** and ask for TeamPHX.



Coming Soon: myPHX311

Get ready for a better way to stay connected with the city of Phoenix. You will soon have access to many city services through the [myPHX311](https://www.phoenix.gov/myPHX311) app and web portal. Watch for the launch announcement on the city's Twitter and Facebook: [@CityofPhoenixAZ](https://www.twitter.com/CityofPhoenixAZ).





Volunteering After Retirement

Officer Tracy Montgomery began her career in 1985 and proudly served the citizens of Phoenix in a multitude of positions within the Phoenix Police Department. Since the sky was the limit, Tracy promoted through the ranks to sergeant, lieutenant, commander and finally assistant chief. As if that wasn't enough, Chief Montgomery also served as a member of the Phoenix Police Honor Guard, in addition to her normal duties! She may be retired, but she isn't done yet!

"As a second-generation police officer, my life has always included some aspect of service to others. I was grateful to have a 30+ year career that afforded me the opportunity to serve the community in many ways. Joining the Reserve Bureau has provided me with the chance to continue to serve others and our police department in meaningful ways. I'm grateful to have the ability to remain a Phoenix Police Officer!"

You do not have to be former law enforcement to volunteer - join today:
PhoenixPoliceReserve.org

Phoenix City Council

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HHW Home Pickup Pilot Program

Public Works recently launched Household Hazardous Waste Home Pickup, a 6-month pilot program that assists solid waste residential customers with the proper disposal of household hazardous waste (HHW). To participate:



1. Check the accepted HHW materials online or by calling customer service.
2. Schedule your appointment between March 15-26 for pick-up in April.
3. Set out the HHW items on the day of collection by your front door or garage, securely sealed in leakproof containers and in a box labeled HHW.

Visit Phoenix.gov/PublicWorks/HHW to see the list of acceptable materials, to schedule a pick-up and for more information on alternative disposal options for HHW. Customers can also call **602-262-6251** (in English and Spanish).

Did You Know: Graffiti is a Crime!

Recognizing that graffiti is a problem, the city of Phoenix proclaims February **Graffiti Free Phoenix Awareness Month**. Not only does graffiti damage the tagged property, but it also lowers property values throughout the entire neighborhood! Studies show if removed within 24 hours, it's 90-percent less likely to return to the same area. In 2020, the city of Phoenix spent \$3.8 million and used 9,800 gallons of paint to cover over 47,988 graffiti sites across the entire Valley.



No one deserves to be a victim of graffiti! If you see graffiti in progress, call **911** immediately, or if you would like to have it removed call **602-534-4444**. Also, the city of Phoenix will color match and provide residents free paint to remove graffiti from their neighborhood. Residents can also volunteer as a Neighborhood Services Department Blight Buster. For more information: Phoenix.gov/Graffiti.

Stay Connected with PHX Library

Are you missing your favorite in-person Phoenix Public Library programs like Storytime or STEAM activities? Many of them are now virtual and can be watched anytime on [YouTube.com/phoenixpubliclibrary](https://www.youtube.com/phoenixpubliclibrary).

New programs are posted every week, so tune into Storytime Anytime for early literacy stories, music and movement; or have fun learning at home about Science, Technology, Engineering, Art and Math (STEAM) with STEAM DIY.

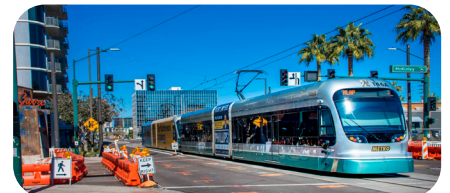
Subscribe to the channel today and look out for new, expanded videos such as virtual tours, adult programs and more coming soon.

Summer Jobs

Recruitment for lifeguards, swimming lesson instructors and other jobs that support the operation of the city's public pools during Summer 2021 is already underway. These are great jobs for teenagers & college students. Recruitment will be based on approvals of the 2021 aquatics season protocol to safely open community pools. Completion of Lifeguard Certification and completion of a city of Phoenix job application does not guarantee employment. Phoenix.gov/Lifeguard



Light Rail Alert



Construction on the South Central Extension/Downtown Hub will result in a schedule adjustment for the light rail on Feb. 13-26 and March 13-26. During each of these two-week periods, light rail trains throughout the entire system will arrive every 30 minutes, instead of every 15 minutes. Visit valleymetro.org/POP.