



PHX AT YOUR SERVICE

Phoenix.gov • JUL 2021

COVID-19 Information

Appointments

Required: To enter most city buildings, including City Hall, you must make an appointment ahead of time.



Call 602-262-3111 or email ContactUs@Phoenix.gov to connect with the city.

COVID-19 Vaccine: Residents interested in receiving the vaccine should visit the County or State health web pages: Maricopa.gov/Coronavirus or AZDHS.gov/Coronavirus. #VaxUpPHX

COVID-19 Testing: The need for COVID-19 testing remains a priority and the city continues to offer no out-of-pocket cost testing. We continue to offer two mobile vans along with "pop-up" stationary sites. Visit Phoenix.gov/COVIDtesting for an updated list of dates, times and locations.



Join the **Conversation**



It's Good To See You Again

Following guidance from the Centers for Disease Control and Prevention (CDC), fully vaccinated individuals are no longer required to wear masks while inside most city facilities. This includes Phoenix City Hall, Water Pay Stations, senior and recreation centers, city pools and other administrative buildings.

Places where you must still wear a mask, per federal guidelines, include Phoenix Sky Harbor International Airport as well as while on city buses. Those who choose to continue to wear a mask may do so.

For guidance into how the city continues to work to keep people healthy and safe, visit Phoenix.gov. For additional information on vaccines, COVID-19 testing and appointments in city buildings, see the left column of this newsletter.



City Senior Centers Now Open!

All 15 Senior Centers are now open for in-person programming. Due to COVID-19 safety protocols, Senior Centers will remain at reduced capacity with a reservation process in place that offers daily morning and afternoon sessions.

For now, congregate meals will not be offered on-site, but reservations for home delivered frozen meals are available, upon request. Transportation assistance is available through the Senior Shuttle Program. Please call your local senior center if you would like to register for this service. For more information on how to join a center or what to expect, call 602-262-7379 or visit: Phoenix.gov/HumanServices.



Pool Season Extended at City Pools!

Cool off with a dip in a city pool. The Parks and Recreation Department is operating 12 pools this summer. Reservations are no longer needed for open swim, customers can simply walk up to a facility, and admission is FREE for kids age 17 and younger (kids must be accompanied by someone at least 16 years old for open swim). Open swim will be available in two 2-hour and 45-minute time blocks daily (noon to 2:45 p.m.; 3 to 5:45 p.m.).

Pool locations include: Cortez, Deer Valley, El Prado, Encanto, Falcon, Maryvale, Paradise Valley, Pecos, Perry, Starlight, Sunnyslope and University. Pools are open six days a week through July (closed Fridays) and on weekends only in August through Labor Day, Monday, Sept. 6.

New for 2021: El Prado, Encanto, Maryvale, Paradise Valley, Starlight and Sunnyslope pools will be open on weekends only throughout the month of September.

Visit Phoenix.gov/Parks/Pools for a complete look at calendar dates, locations and other opportunities.



New Hours at Phoenix Public Library

On Monday, June 21, Phoenix Public Library suspended curbside service and returned to all in-building service at 16 of its locations with new, expanded hours (South Mountain Community Library remains closed at this time). Come visit your favorite library location during our expanded Summer schedule to browse the shelves, pick up a hold, check out a laptop or WiFi hotspot, use a computer or convert your eCard to a full-service library card.

Masks are no longer required for fully-vaccinated people. For the latest Library developments, visit phoenixpubliclibrary.org.



Phoenix's Water Quality Report Now Available

Phoenix's 2020 Water Quality Report, which contains important information about the source and quality of your drinking water, is now available at Phoenix.gov/WaterQualityReport.

El reporte en español también está disponible en línea.

Customers who receive Phoenix tap water in west Anthem can see their specific report online at Phoenix.gov/WestAnthemWaterQualityReport. Both reports can be requested by phone by calling the Water Customer Services Division at 602-262-6251.

To acquire the publication in an alternate format, such as braille or large type, call 602-262-6251/voice, or 711 for telecommunications relay.

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Reduce Pollution, Get \$200

Join the Mowing Down Pollution Program and receive up to \$200 in vouchers!

The temperature isn't the only thing that goes up in the summer – so does harmful air pollution. At ground level, ozone can trigger chest pain, coughing, throat irritation and congestion.

Residents can help keep ozone away by teleworking, driving less, carpooling, biking to work, using public transit, refueling their vehicles after dark and by using electric or battery-powered lawn and garden equipment. For more details about the program, visit CleanAirMakeMore.com/Lawn.



#PHXSummer: It's Here. Be Ready.



No need to tell you the Summer weather has arrived in Phoenix. Each year, the Monsoon brings unique situations to the Valley of the sun. The city wants to help you get ready for them all.

Start with visiting Phoenix.gov/Summer, our special webpage for resources, news, information and opportunities related to the Summer heat and the Monsoon. That's also where you can download our special June edition of this newsletter - in both English and Spanish. It even has valuable weather-related phone numbers to cut out and place on your fridge for easy locating. Remember to follow **#PHXSummer** on social media for timely information and assistance to navigate the Summer weather.

Help Find Work, Keep Employees

Over 55 percent of top-performing employees surveyed reported they are looking to change jobs in the next year. Unexpected job openings and the tight hiring market are a challenge for employers. ARIZONA@WORK-Phoenix has a Business and Workforce Development Center to help with employee recruiting, training and retention. To learn more, visit ARIZONAatWORK.com/Phoenix, scroll down to "Employers" or contact us at PhoenixBusinessCenter@Phoenix.gov.

Got Questions? We Have Answers...

Do I leave the cap on or off when recycling a water bottle? What about greasy pizza boxes? Are they recyclable? Also, I have this old television...what do I do with it?

If you want to know the answers to your recycling questions, then visit the Recycle Right Wizard on Phoenix.gov/recycle. The Wizard is a search engine which allows you to search for an item to learn how to properly recycle or dispose of it.

The Wizard also contains information for nine other cities around the valley, so if you have friends or family members in those cities, let them know about the Wizard!



Helping You Get Back on Track

The COVID-19 global pandemic has affected just about everybody, in countless ways. In March 2020, the Phoenix City Council voted to suspend disconnections of residential water customers due to nonpayment and stopped charging customers late fees if they were behind.

Before the temporary measure to suspend shutoffs expires, we encourage customers to take advantage of available payment plan options and assistance programs. The city wants to help customers get back on track to avoid any future issues. Visit Phoenix.gov/resources for more information.

