



# PHX AT YOUR SERVICE

Phoenix.gov • MAY 2021

## COVID-19 Information

**Wear a Mask:** The city continues to require everyone to wear a mask when not at home and within city limits. This includes inside city buildings like Phoenix City Hall. Visit [Phoenix.gov/Newsroom](https://phoenix.gov/Newsroom) for the latest information.



### Appointments Required:

To enter most city buildings, including City Hall, you must make an appointment ahead of time. Call **602-262-3111** or email [ContactUs@Phoenix.gov](mailto:ContactUs@Phoenix.gov) to connect with the city.



**COVID-19 Vaccine:** Residents interested in receiving the vaccine should visit the County or State health web pages: [Maricopa.gov/Coronavirus](https://maricopa.gov/Coronavirus) or [AZDHS.gov/Coronavirus](https://azdhs.gov/Coronavirus).

**#MaskUpPHX:** The city uses social media to regularly send out updates related to the COVID-19 pandemic. Follow [@CityofPhoenixAZ](https://twitter.com/CityofPhoenixAZ) on Facebook, YouTube, Twitter, Instagram and Nextdoor.



## Welcome Back to the Library

Phoenix Public Library recently restored offering in-building visits at eight of its library locations: *Burton Barr Central Library, Agave, Desert Broom, Cesar Chavez, Cholla, Ironwood, Mesquite and Palo Verde*. Here is the plan for other Library locations:

- **Monday, May 3:** *Desert Sage, Harmon, Juniper and Saguaro* libraries
- **Monday, May 17:** *Acacia, Century, Ocotillo and Yucca* libraries
- **South Mountain location remains closed**

All in-building visits will require a reservation, face coverings and social distancing. Reservations can be made up to three (3) days prior via [phoenixpubliclibrary.org](https://phoenixpubliclibrary.org) or through the library's call center at **602-262-4636**. Drop-in customers may request a reservation at the door as available. Each facility's occupancy allowance will have a designated number allotted for drop-in customers.

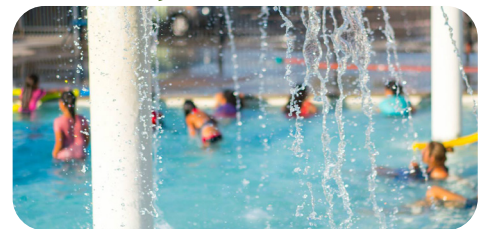
For additional details, list of services, specific schedules, hours of operation and to sign up for the Summer Reading Game visit [phoenixpubliclibrary.org](https://phoenixpubliclibrary.org).



## FREE Swim Lessons at City Pools

For summer 2021, all swim lessons at City of Phoenix pools will be FREE and available for youth ages 3 to 12 only. Due to COVID-19 protocols, capacity for lessons has been modified and a parent/guardian will be required to accompany their child in the water for some lessons. Registration opens May 13.

The city will open 12 pools for the summer season beginning May 29. The locations include: *Cortez, Deer Valley, El Prado, Encanto, Falcon, Maryvale, Paradise Valley, Pecos, Perry, Starlight, Sunnyslope and University*. Capacity at the pools has been modified and customers will need to reserve a time to participate in open swim. Also new, all youth must be accompanied by someone at least 16 years of age for open swim. Youth age 17 and younger will receive FREE admission at all pools. Visit [Phoenix.gov/Parks/Pools](https://phoenix.gov/Parks/Pools).



## Rental Assistance is Still Available

The city of Phoenix continues to help residents impacted by the COVID-19 pandemic with rent and utilities. Right now, those interested can apply for assistance. The city recently received a second disbursement of funding from the federal government totaling \$51 million. The funding will help those having trouble paying rent, electric, gas and water bills in Phoenix city limits. Details on the application process and the qualification guidelines are available at [Phoenix.gov/RentHelp](https://phoenix.gov/RentHelp).

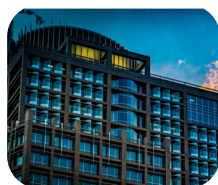
## New Sewer Charges Begin in July

A reminder that updated sewer charges go into effect on your July 1 City Services Bill. Every year water usage from January, February and March is used to calculate your monthly sewer charges.

The city of Phoenix Water Services Department uses those three months to calculate the sewer charges because those are typically the lowest water use months of the year. For more information about all the services offered, visit [Phoenix.gov/Water](https://phoenix.gov/Water).



## Final Steps for 2021-22 City Budget



Thank you to all those who participated in 2021-22 budget process. 14 virtual community budget hearings were held, and many used the FundPHX budget tool to provide feedback to City Council and the City Manager. The Council's budget decision is scheduled to take place on May 18. The meeting will stream online at [Phoenix.gov/PHXTV](https://phoenix.gov/PHXTV). Learn more about the entire budget process: [Phoenix.gov/budget](https://phoenix.gov/budget).



## It's Almost "That Time of the Year"

On June 1, the city of Phoenix will launch the annual Summer Safety campaign. Each summer, the city is your primary resource for information on ways to protect you and your loved ones during the hottest time of the year.

But it's about more than just the heat. June 15 is the official start to the monsoon - and we want to make sure you are prepared for that as well. From preparing your vehicle to your home, we have you covered.

Next month, look for a special Summer Safety edition of this newsletter with valuable tips, resources & contact information. When on social media, follow @CityofPhoenixAZ and use the hashtag #PHXSummer.



## Phoenix City Council

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Published by the city of Phoenix  
Communications Office  
200 W. Washington St.,  
Phoenix, AZ 85003  
602-262-7176 • 7-1-1 Friendly



## No Out-of-Pocket COVID-19 Testing

The city of Phoenix continues to offer a variety of COVID-19 testing services at no out-of-pocket cost to you:

- **Mobile Testing Van #1** – offers antigen tests and antibody tests, with results while you wait. Van #1 is in operation five days a week at different locations.

- **Mobile Testing Van #2** – offers antigen tests with rapid results and PCR tests with result in 24 to 48 hours. Van #2 is in operation three days a week at different locations.

- **Maryvale Park Stationary Site** – offers PCR tests with results in 24 hours. It is open three days a week at Maryvale Park, 4420 N. 51st Ave.

- **Drive-thru/Walk-up Sites** – offers PCR tests with results in 24 to 48 hours. It is open on weekends at various locations.

Medical insurance is not required to receive city-sponsored COVID-19 testing services. Dates, times and locations: [Phoenix.gov/COVIDtesting](https://phoenix.gov/COVIDtesting).



## Help Update Civil Rights Memorial

The Phoenix Civil Rights Memorial, at 16th and Jefferson Streets in Eastlake Park was completed in 1997. It includes a timeline that denotes honorees and significant historical events that have impacted the civil rights movement over the past 100 years.

The City of Phoenix Civil Rights Memorial Task Force was recently created to update the timeline to include the last two decades, 2000 to 2020. The task force seeks the community's input for the final panel of the monument.

Recommendations of people and events, local or national, need to be shared by May 31 at [Phoenix.gov/Arts/Memorial-Timeline](https://phoenix.gov/Arts/Memorial-Timeline).



## Live in a Flood Hazard Area?



Preparing for the monsoon is always a good thing. If your home or business is in a Special Flood Hazard Area (SFHA), consider purchasing flood insurance. You may also apply for flood insurance even if you're not in a SFHA to reduce the cost of potential flood damage. To find out if there is an elevation certificate on file for your property, or to see if your property is in a SFHA, call 602-262-4960 or email us at [FloodPlain@Phoenix.gov](mailto:FloodPlain@Phoenix.gov).

As a helpful tip, take photos of your property to assist your insurance adjuster, and keep all important information and electronics in a safe and dry place.

For more tips and information, visit: [Floodsmart.gov](https://Floodsmart.gov)

## Almost Here...

The city of Phoenix is about to launch its first-ever app. **myPHX311** will focus on helping residents with essential services, providing resources and connecting them with city staff. Look for a launch date announcement on the city's social media: @CityofPhoenixAZ.



myPHX311

## Light Rail Updates

Stay on top of the latest information about the Northwest Extension Phase II Light Rail project.

Visit [valleymetro.org/northwest2](https://valleymetro.org/northwest2) to download the app for progress updates, road restrictions and resources. Also, get weekly updates by emailing [mbook@valleymetro.org](mailto:mbook@valleymetro.org).

