



PHX AT YOUR SERVICE

Phoenix.gov • AUG 2020

COVID-19 Resources

Ask Your Questions
602-262-3111

ContactUs@Phoenix.gov

Resident Resources & Funding
Phoenix.gov/Resources

Phoenix News & City Impacts
Phoenix.gov/Newsroom

Online Service Requests
Phoenix.gov/AtYourService

City Calendar
Phoenix.gov/Calendar

Phoenix Departments

Phoenix Public Library
PhoenixPublicLibrary.org

Parks and Recreation
Phoenix.gov/Parks

Water Services
Phoenix.gov/Water

Public Works (Trash & Recycling)
Phoenix.gov/PublicWorks

County, State, Federal

Maricopa County
Maricopa.gov/Coronavirus

AZ Dept. of Health Services
AZDHS.gov/Coronavirus

Centers for Disease Control
CDC.gov/Coronavirus



City of Phoenix AZ

Free COVID-19 Testing Blitz



The city of Phoenix is partnering with community health organizations, non-profits, federal agencies and the State of Arizona to offer continuous testing opportunities throughout Phoenix. For upcoming testing dates, locations, and requirements visit **Phoenix.gov/Newsroom**.

Phoenix Requires Face Coverings

As of press time, all persons over the age of two are **required to wear face coverings** in public by order of the Maricopa County Board of Supervisors. This order is designed to help slow the spread of COVID-19 and affects all of Maricopa county, including Phoenix. A face covering is any type of fabric or cloth that can safely cover your nose and mouth. These can be store-bought (mask, scarf or bandana) or home-made using traditional fabrics (cotton, poly-blends, etc.) Visit **CDC.gov** for instructions on how to make your own face covering. **Help protect our community!**



Plan Ahead: Appointment Required

Many of the city's services are available anytime at **Phoenix.gov/AtYourService**. If you still need to meet with a city employee directly, appointments are required. Please call the department directly or call the city's COVID-19 hotline, **602-262-3111** or email **contactus@phoenix.gov**.

When you arrive, you will notice safety precautions put in place to ensure physical distancing. This includes plexiglass barriers at service counters, sanitizer stations and the requirement of wearing masks or face coverings when in any city building. Thanks for helping us ensure that our customers, and our city employees, stay healthy.



What is Bus Rapid Transit (BRT)?

A new public transit option, Bus Rapid Transit (BRT), may be coming to Phoenix! You can be involved in the design planning including where it will be located and the amenities it will feature — learn all about it at **Phoenix.gov/BRT**. There you will find an animated video, fact sheet, virtual presentation, upcoming meeting schedule, and a survey to provide your input.



PHX 'What Works Cities' Certified

Phoenix has achieved What Works Cities (WWC) Certification for putting data and evidence at the center of our decision-making. WWC is the national standard for excellence in well-managed, data-driven local government. To date, only 24 U.S. cities have been certified. More information at **WhatWorksCities.Bloomberg.org**



New Water Conservation Resource

Phoenix Water has launched a digital education page to make learning from home convenient for everyone. The Phoenix Water Cloud page offers water conservation resources for all ages including activity books, games and lesson plans to keep the kids learning at home. Adults can find resources on how to repair common household leaks and information about landscape watering. Join the fun at **Phoenix.gov/WaterCloud**.

Important 2020 Election Dates

Aug. 4, 2020: No city of Phoenix items are on this ballot. This is the statewide Primary Election being conducted by Maricopa County.



Nov. 3, 2020: A Phoenix Mayor and Council Election for Districts 1, 3, 5, and 7 will be held on this date along with a proposition related to the Alternative Expenditure Limitation (Home Rule). These items will appear on the ballot for the General Election being conducted by Maricopa County.

March 9, 2021: If no candidate for a race receives a majority of the votes cast in the Nov. 2020 Election, a runoff election will occur for that office on this date. This election will be conducted by the city of Phoenix. More information about these elections can be found at Phoenix.gov/Elections.

For all elections, changes to voter registration must be requested through Maricopa County. To check your registration, go to BeBallotReady.Vote or call 602-506-1511.

Phoenix City Council

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Vice-Mayor Betty Guardado , Dist. 5.....	602-262-7446
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How Much Water do You Use?

Showers, dishwashing, laundry, toilet flushes, landscaping, and pools contribute to the city's water usage in your home. Use the water calculator to help you better understand your water usage. Phoenix.gov/Waterservices/Usage-Calculator.

Enter information about your household and the calculator will provide your optimal monthly water usage. It takes into account family size, watering outside the home, dishwashers, and more. Resources are also available to help you conserve water and save on your bill. Be aware the calculator produces an estimate and actual usage may vary.



Phoenix Light Rail is on Track

Phoenix light rail extensions continue to see great progress. Construction on the South Central Extension/Downtown Hub is under way in downtown and recently broke ground in south Phoenix. Construction begins mid-August for the Northwest Extension Phase II, and thanks to input from hundreds of community members the Capitol/I-10 West Extension will soon enter the design phase. To stay up-to-date on the latest light rail news and construction, visit Valleymetro.org/Projects.

It's Time to Breathe Clean Air!

Phoenix is seeking the community's ideas on potential actions to improve air quality and reduce its carbon footprint. It might surprise you that the city may, with help from the community, reduce greenhouse gas emissions community-wide by as much as 30% by 2025. Help us get there. Please take a short survey at Phoenix.gov/OEP/Climate.



Tackle These Recycling Challenges

This summer remember these recycling tips:

- **Break down cardboard boxes:** Cardboard is a valuable commodity as package delivery becomes the norm. To fit more cardboard boxes in your blue container, break them down to make room for your other recyclables.
- **DO NOT place plastic grocery bags in your recycling container:** Consider recycling these bags at home by reusing them as small trash can liners or pet waste bags. Exception: Stuffing shredded paper in clear plastic bags before placing in the recycling container is allowed.
- **Support local businesses:** Especially, our Green Business Leaders, who operate responsibly and are environmentally-friendly. Go to Phoenix.gov/GreenBusiness for a list of certified green businesses waiting for your support.

PHX Public Library is Here for You!

Even though all Phoenix Public Library locations remain closed for in-building visits, your library card still provides you access to many valuable services. Visit PhoenixPublicLibrary.org to learn more!

Curbside Service: Customers can return items at our book drops 24/7, and pick up materials during Curbside Service hours (see PhoenixPublicLibrary.org for hours).

Kids' Café: Ten Phoenix Public Library locations offer Kids' Café as part of our partnership with St. Mary's Foodbank Alliance. On Weekdays, families can pick up free "grab-and-go" breakfast and lunch meals for their children.

College Depot: Get assistance with college planning, applying for financial aid, scholarships, guidance and resources ... all remotely. Visit College Depot's website or call 602-261-8847 to schedule a one-on-one remote appointment.

