



PHX AT YOUR SERVICE

Phoenix.gov • NOV 2020

COVID-19 Resources

Ask Your Questions
602-262-3111

ContactUs@Phoenix.gov

Resident Resources & Funding
Phoenix.gov/Resources

Phoenix News & City Impacts
Phoenix.gov/Newsroom

Online Service Requests
Phoenix.gov/AtYourService

City Calendar
Phoenix.gov/Calendar

Phoenix Departments

Phoenix Public Library
PhoenixPublicLibrary.org

Parks and Recreation
Phoenix.gov/Parks

Water Services
Phoenix.gov/Water

Public Works (Trash & Recycling)
Phoenix.gov/PublicWorks

County, State, Federal

Maricopa County
Maricopa.gov/Coronavirus

AZ Dept. of Health Services
AZDHS.gov/Coronavirus

Centers for Disease Control
CDC.gov/Coronavirus



City of Phoenix AZ

Phoenix Parks Are Now Open

Following City Council approval, all amenities in city parks have fully reopened. Community members are encouraged to continue to practice these guidelines:

- Wear a mask or face covering
- Bring your own wipes and hand sanitizer
- Maintain a safe distance of six feet
- Do not use amenities if you are exhibiting symptoms of illness

Detailed information about the city's outdoor recreational options and free virtual programs is available at **Phoenix.gov/Parks**.



Expanded Free Wi-Fi Coverage

As many schools remain closed for in-person classes due to the pandemic, Phoenix is expanding its public Wi-Fi coverage at nearly 50 locations, including libraries and community, senior, and recreation centers to ensure all students have internet access.

The city's focus on digital equity ensures students have 13 hours of internet access daily to participate in distance learning. Residents can connect devices daily between 8 a.m. – 9 p.m. Users can access the Wi-Fi in public areas of participating facilities or in the parking lot of the location. In most cases, the signal is strongest closer to the building. Residents must provide their own wireless device such as a laptop computer, smart phone or tablet. Learn more at **Phoenix.gov/FreeWiFi**.



Attention Public Transit Riders

Construction has begun on two major projects downtown to enhance the transit landscape. The redevelopment of Central Station and construction on the South Central extension/downtown hub light rail project have modified 28 bus routes and bus stop locations. These projects will transform the downtown Phoenix core by providing greater access and connection. For details about service impacts visit **ValleyMetro.org/Pop**. To stay in-the-know on light rail construction, download the Phoenix Valley Metro app called *Construct VM* from the Apple or Android store.

**Pardon our
Progress**

Plan Ahead: Appointment Needed

Many of the city's services are available anytime at **Phoenix.gov/AtYourService**. If you still need to meet in person with a city employee, appointments are required. Please call the department directly or call the city's COVID-19 hotline, **602-262-3111** or email **contactus@phoenix.gov**.

When you arrive, you will notice safety precautions in place to ensure physical distancing. This includes Plexiglass barriers at service counters, sanitizer stations and the requirement to wear face coverings inside all city buildings. Thanks for helping us ensure that our customers, and our city employees, stay healthy.





Reserve Officers Take to the Track

Drive with a purpose! Phoenix Police Department Reserve Officers complete the same training at the police academy as career officers. These civic-minded men and women have full-time careers, but also volunteer as part-time, full-authority police officers.

The training includes intensive instruction at the track where recruits learn that something as simple as steering techniques can improve driving efficiency. Interested? Learn more at PhoenixPoliceReserve.org.

Face Coverings

As of press time, all persons over the age of two are required to wear face coverings in public by order of the Maricopa County Board of Supervisors. This order is designed to help slow the spread of COVID-19 and applies to all of Maricopa County, including Phoenix. A face covering is any type of fabric or cloth that can safely shield your nose and mouth. Visit CDC.gov for instructions on how to make your own face covering.

Phoenix City Council

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Help Shape the City's Budget

Phoenix has long been a national leader in engaging residents in the annual budget process, with multiple ways for residents to provide feedback. Last year, we launched a new online tool, FundPHX, which allows you to get engaged and share your budget ideas without ever leaving home. The more



than \$1.4 billion General Fund operating budget includes everything from police and fire services, to parks, libraries, and senior services. What is important to you? Take FundPHX for a spin now which is based on the FY20-21 adopted budget, and get ready for the upcoming budget season.

Phoenix.gov/FundPHX.

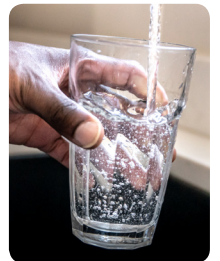
FundPHX
The **Dollars** and **Sense**
in Phoenix's Budget

Drink Water For Better Health

Drinking water is essential to good health. It is critical to stay hydrated, especially living in the desert. Lack of water can lead to dehydration, drain your energy and make you feel tired. Water is the body's primary chemical component and makes up about 60 percent of your body weight. So stay healthy and stay hydrated.

How much water should we drink every day? No single formula fits everyone because your water intake depends on various factors including health, activities, environments, and more. Here are some recommendations to prevent dehydration:

- Drink a glass of water with each meal and between each meal.
- Drink water before, during and after exercise.
- Drink water if you're feeling hungry.



Holiday Collection Schedule

A reminder that trash and recycling is not collected on Thanksgiving, Christmas and New Year's days.

- Thanksgiving day collection moves to Friday, Nov. 27, and Friday's collection moves to Saturday, Nov. 28.
- Christmas and New Year's both fall on a Friday. Collection Service for those days will move to Saturdays, Dec. 26 and Jan. 2, 2021 respectively.

While preparing for the Thanksgiving holiday, here are some reminders to reduce waste and recycle right:

1. Use cloth napkins, reusable plates, glasses and silverware.
2. Never pour grease down the drain because it clogs sewage lines. Instead, allow grease to cool in a bowl and then dispose solidified grease in the trash.
3. For more tips on what's recyclable, download and print the Recycle Master List on Phoenix.gov/Recycle and place it on or near the waste container.



Looking for New Holiday Ideas?



Looking to adopt new and interesting family traditions this holiday season? Whether you're in search of a tasty recipe, decorating or holiday craft ideas, Phoenix Public Library can help. Download a good book, movie, the perfect cookie recipe, or some merry music. Need gift or stocking stuffer ideas? Browse through staff choices, helpful resources and more. Visit PhoenixPublicLibrary.org today to find online library programs, place items on hold, or learn more about our curbside service. Phoenix Public Library is here to make your holiday season special!