



PHX AT YOUR SERVICE

Phoenix.gov • NOV 2017

Calendar

Details on Phoenix.gov/Calendar

NOV 10 Veterans Day (observed)
*City Offices Closed**

NOV 16 Winter/Spring Programs
Registration Begins: 6:30 p.m.
Phoenix.gov/Parks

NOV 23/24 Thanksgiving
City Offices Closed
Your collection days change
Phoenix.gov/PublicWorks

DEC 01 APS Electric Light Parade Preview
North Phoenix Baptist Church
5:30 - 8 p.m.

DEC 02 APS Electric Light Parade
Starts at 7 p.m.
Route: Phoenix.gov/ELP

DEC 09 Volunteer Fair
11 a.m. - 3 p.m.
Phoenix.gov/Volunteer

DEC 09 Don't Be a Victim!
Free Self-Defense Class
Mesquite Library, 1 p.m.
Phoenix.gov/Defense

DEC 16 Don't Be a Victim!
Free Self-Defense Class
Juniper Library, 1 p.m.
Phoenix.gov/Defense

*Trash and recycling collection are not affected.



November is the Perfect Time to Hike



With cooler weather upon us, November is one of the busiest months of the year for hiking in Phoenix. With more than 200 miles of trails located within city limits, Phoenix park rangers remind trail users of these lifesaving "Take a Hike. Do it Right." guidelines:

Dress Appropriately: Wear proper shoes, clothing, hat and sunscreen.

Bring Water: Hydrate before you go. Have plenty of water with you and head back to the trailhead before you drink half of your water.

Keep in Contact: Carry a mobile phone.

Don't Trailblaze: Enjoy the Sonoran Desert's beautiful and undeveloped landscape, but please stay on designated trails.

Take Responsibility: Don't be "that person" — the one who wasn't prepared, or shouldn't have been there for health reasons or ignored safety guidelines.

Learn more about the city's hiking trails at Phoenix.gov/Parks/Trails.

PHX Takes Off for the Holiday Season

For the rest of 2017, Sky Harbor International Airport will be busy helping travelers get to and from their holiday destinations. To make your visit as smooth as possible, remember:

- Always check your flight status before leaving the house.
- Visit TSA.gov for list of prohibited items not allowed in carry-on bags.
- Arrive at least two hours before departure.
- Security wait times can be found on SkyHarbor.com, in each terminal and at PHX Sky Train stations.
- Avoid airport traffic, use 44th St. PHX Sky Train station to drop off/pick up travelers
- Flying American, Southwest or United? Check your bags at the 44th St. PHX Sky Train station or East Economy Parking Lot.
- Get a discount when you pay in advance for your parking at Sky Harbor.
- Don't wrap your presents. Free gift-wrapping will be available in Terminal 4 after security from Dec. 22-24. Times and locations can be found on SkyHarbor.com.



Access to Culture

If you are looking for ways to save over the holidays, Phoenix Public Library cardholders can experience a variety of events without breaking the budget. Check out an Act One Culture Pass for FREE admission or tickets for two people to participating arts and cultural institutions such as the Heard Museum, Arizona Science Center or Desert Botanical Garden. Visit PhoenixPublicLibrary.org to start experiencing Phoenix culture!

Holiday Changes

Because Christmas and New Year's Day both fall on a Monday, there will be no trash and recycling collections pick-up on both Dec. 25 and Jan. 1.

For both of these weeks, your collection day moves one day later. For example, Monday collection moves to Tuesday, Tuesday to Wednesday ... Friday to Saturday.

For information about all of Phoenix's holiday schedule changes, check out Phoenix.gov/PublicWorks.



Answering the Call

From time to time, city leaders receive notes from the public on what's happening in the city:

"I wanted to thank your awesome team at Mesquite Library. I had a scary incident where I locked my car keys and my one-year-old in the car. The Fire Department and Police Department were there very quickly to help. Also, your staff was really helpful with my three-year-old daughter and myself to keep us both calm while we waited for the car window to be smashed open. Thank you."

We are grateful that our staff could be of service to this customer. The city of Phoenix is dedicated to serving its residents, businesses and visitors.

*Doing What Matters.
Every Day. Every Customer.*

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Watch on either:
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CenturyLink 8005



Connect with PHX

CityofPhoenixAZ

Wanted: People to Talk "Green"

What if you could help reduce greenhouse gas emissions (carbon pollution) community-wide by as much as 25 to 30 percent by the year 2025 as compared to 2012?

The city of Phoenix wants to hear from you about how to improve air quality and reduce our carbon pollution - including encouraging electric vehicles, providing home upgrade incentives and planting more trees. "Talk Green to Us" with a quick survey at CoolerPhoenix.com.



Help Cease the Grease

Prevent damage to your pipes by not pouring leftover fats, oils and grease (FOG) down the drain. Keep your plumbing clean by properly disposing of FOG this holiday season:



Store It: Once cooled, use a coffee filter, cheese cloth or strainer to siphon grease into a container and store in the refrigerator.

Scrape It: Scrape all scraps from dishes into the trash before washing.

Trash It: Pour into small, sealable containers before disposal. Make sure to only throw away small amounts at a time. Big jugs can leak, making a mess of the city's collection trucks and disposal facilities.

Bulk Trash: Know When to Throw

The 2017-2018 Bulk Trash Schedule is now available! A copy was mailed with the October issue of **PHX at Your Service**. If you cannot wait until your next scheduled bulk trash pickup date, Phoenix residents can bring their bulk trash, up to one ton per month, to either of the city's transfer stations for free. A copy of the Bulk Trash Schedule is on Phoenix.gov/PublicWorks.



Zero Waste in PHX is Now Closer

The city of Phoenix is pleased to announce its overall diversion rate is now at 30 percent. This is, in part, thanks to the residents who support the city's Reimagine Phoenix program. This achievement puts the city closer to its goal of 40 percent diversion by 2020 and a vision of zero waste by 2050. If you are a Phoenix resident, you can join the movement and even sign up for a recycling rewards program online at Recyclebank.com



Reimagine Phoenix
Transforming Trash Into Resources



Go Abroad!

Calling all Phoenix high school sophomores or juniors wanting to travel abroad — Phoenix Sister Cities can help you achieve your inter-cultural goals. The 2018 Youth Ambassador Exchange Program is now accepting applications through Friday, Jan. 12, 2018. Details available on: PhoenixSisterCities.org.

In Your Inbox

This newsletter is now also available in your inbox! While you will still get a copy with your city services bill, you can now sign up to receive the **PHX At Your Service** newsletter on your computer, phone or tablet. Now you can read it wherever you are, whenever you want. Subscribe: Phoenix.gov/PAYS/Signup.