



PHX AT YOUR SERVICE

Phoenix.gov • OCT 2021



I Got My COVID-19 Vaccine

VACCINES AND TESTING

COVID-19 vaccinations continue to be available at select mobile testing van locations. These vans, operated by health care providers and the city of Phoenix, also provide COVID-19 testing with rapid results to underserved communities. These services are available to members of the community at no out-of-pocket cost.

Visit [Phoenix.gov/COVIDTesting](https://phoenix.gov/COVIDTesting) for a current list of times and locations. COVID-19 testing and vaccine services are provided using approved resources from the American Rescue Plan Act (ARPA).

MASKS AND GUIDELINES

The city of Phoenix continues to follow guidance from the Centers for Disease Control and Prevention. To see the latest regarding city policies on mask usage and requirements to make appointments to visit most city buildings, visit the PHXNewsroom: [Phoenix.gov/Newsroom](https://phoenix.gov/Newsroom).

Join the **Conversation**



City of PhoenixAZ

Help Us Paint Phoenix Purple

October is National Domestic Violence Awareness Month. Each year, the October edition of this newsletter is printed with purple ink to raise awareness about domestic violence. The city of Phoenix's domestic violence awareness campaign, **Paint Phoenix Purple**, has made significant strides since launching in 2013 by educating and providing resources to thousands of people.

Show your support for the ninth annual campaign by wearing purple on Thursday, Oct. 21, sharing **#PaintPHXPurple** on your social media and displaying purple all month long. If you or someone you know needs victim services, call the Family Advocacy Center at **602-534-2120** or the National Domestic Violence Hotline at **1-800-799-7233**. Visit PaintPhoenixPurple.org or Phoenix.gov/DomesticViolence.



New Water Rates in Effect

New water rates in the city of Phoenix went into effect Oct. 1, 2021. Your bill will reflect a rate increase that was approved by the Phoenix City Council in March of this year in order to continue to provide safe, reliable drinking water and ensure infrastructure that is responsive to drought.

Phoenix continues to have some of the least expensive water in the United States. For more details about the rate increase, please visit Phoenix.gov/WaterRates.

Low Flow Program Resumes

Customers with past-due City Services bills will have until Oct. 31, 2021, to make a payment to their account to place the account in good standing. If the account is still past due beginning Nov. 1, 2021, the customer will be placed in the *Low Flow Program*.

The low flow device will be installed for no more than three months while customers work to get back on track. Following the installment of the low flow device, customers will have three months to make payments towards their account to place them in good standing before water service is turned off. Make a payment: PayOnline.Phoenix.gov

Love Nature? Be a PHX Park Steward



Phoenix is attracting new residents in record numbers. One feature that draws so many to relocate to the valley is the quality of our natural spaces. Whether it be the towering mountains that provide hiking adventures or the sprawling preserves that give respite, our natural resources are defining characteristics of our great city. But as our population increases, so does the pressure exerted on these delicate areas that we have long worked to protect.

With challenges, comes opportunity! A growing group of dedicated volunteers, known as the Park Stewards, are working tirelessly to ensure that our preserved lands thrive. With the help of our Park Rangers, they monitor and maintain 35,000 acres and 200 miles of trails. They cannot do it alone. Visit Phoenix.gov/Parks/Trails and pledge to become a Steward to help protect Phoenix's desert parks and mountain preserves.

Jeff Barton is PHX's New City Manager

After a unanimous vote by the Mayor and Council, Jeff Barton has been selected as the next Phoenix City Manager. Jeff most recently served as the city's Assistant City Manager, Deputy City Manager and Director of Budget and Research before that. "I consider it an honor and privilege to contribute to making Phoenix an even stronger, safer, better place to live, work and play for all residents, business owners and visitors," Barton said. Jeff's first day will be Friday, Oct. 8, 2021, which is when current City Manager Ed Zuercher will retire after 28 years of dedicated service to the city of Phoenix.





Keeping You Safe When Online

Cybersecurity Awareness Month is a national movement to ensure all Americans have the resources they need to be safer and more secure online. As the city continues to serve the public during this extremely challenging time, residents and businesses are encouraged to remain vigilant when sharing personal and financial information online.

Keep these tips in mind to protect your devices and personal information:

1. Be cautious of links in emails, even from known contacts.
2. Keep your apps up-to-date as they improve the security of your device, which protects your personal information.
3. Passwords are not enough. Turn on two-factor authentication to validate users accessing your accounts.

Do Your Part. #BeCyberSmart

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Join Our Team Today!

Don't wait until January to make good on your resolution to start a new career. *Forbes* has named the city of Phoenix among America's top 500 best large employers. Applications are now being accepted for a wide variety of city jobs.

Go to [Phoenix.gov/Jobs](https://phoenix.gov/jobs) to view the current list of opportunities, see job descriptions and pay ranges, check out the premier employee benefits and subscribe to weekly job alerts. Connect with us online via LinkedIn, Indeed and Glassdoor to hear more about what it's like to work here!



"I Recycle PHX" Festival Returns

Phoenix Public Works and Keep Phoenix Beautiful are excited to announce the return of the "I Recycle PHX" festival. The first event since the COVID-19 pandemic began will be held 7 a.m. - noon, Saturday, Oct. 16, at the Desert Ridge Marketplace. If you miss this one, don't worry – several more are being scheduled. Check out dates on KeepPHXBeautiful.org.

Community partners will be on hand to accept many items, including: *hard drives, laptops, computer towers, printers, cell phones, flat screen televisions and monitors, bicycles, non-perishable food, clothing, unopened personal care products, books, office and school supplies and housewares.*

Personal documents can be shredded onsite, up to five boxes for free. Additional boxes can be shredded for either a monetary or non-perishable food donation. On-site shredding will be offered until the truck is full. Any additional materials collected will be securely shredded offsite. ***The event will follow health and safety protocols as people will be asked to stay in their vehicles*** while masked-up volunteers do all the heavy lifting.

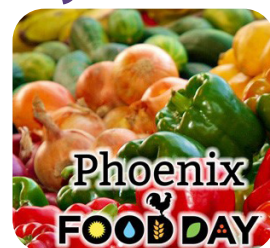


Drive-Thru Phoenix Food Day

Don't miss this year's Phoenix Food Day & Healthfest events. This year's drive-thru and virtual events will include free food boxes and goodie bags filled with prizes, kids activities, health and wellness vouchers, and much more. Cooking and gardening demos online too! Drive-thru events:

- Oct. 23: V.H. Lassen Elementary, 909 W. Vineyard Rd.
- Nov. 6: Cartwright Community Garden, 4208 N. 51 Ave.

For times and other details: [Phoenix.gov/OEP/FoodDay](https://phoenix.gov/OEP/FoodDay).



Volunteers Needed for Tax Season

The city of Phoenix Volunteer Income Tax Assistance (VITA) Program is looking for volunteers to help low-to-limited income taxpayers file their taxes. Don't worry, no tax preparation experience is necessary! Over the last 17 years, VITA volunteers have assisted clients in obtaining over \$100 million dollars in tax refunds.

VITA volunteers receive free training on how to prepare and e-file tax returns for taxpayers helping them save hundreds of dollars in paid preparer fees. This free service helps ensure a taxpayer's income, deductions and allowable credits are claimed.

Virtual information sessions for interested volunteers are currently being held and training is available both online and in person with courses beginning in November.

If interested, please visit [Phoenix.gov/EITC](https://phoenix.gov/EITC) or call 602-534-8359.

