



# PHX AT YOUR SERVICE

**Phoenix.gov • OCT 2020**

## COVID-19 Resources

Ask Your Questions  
**602-262-3111**

**ContactUs@Phoenix.gov**

Resident Resources & Funding  
**Phoenix.gov/Resources**

Phoenix News & City Impacts  
**Phoenix.gov/Newsroom**

Online Service Requests  
**Phoenix.gov/AtYourService**

City Calendar  
**Phoenix.gov/Calendar**

## Phoenix Departments

Phoenix Public Library  
**PhoenixPublicLibrary.org**

Parks and Recreation  
**Phoenix.gov/Parks**

Water Services  
**Phoenix.gov/Water**

Public Works (Trash & Recycling)  
**Phoenix.gov/PublicWorks**

## #MaskUpPHX

The city of Phoenix continues to require a face covering for anyone two and older when in public. The city also still requires appointments to go inside most city buildings.

For general questions or for help on who to contact to schedule a meeting, call **602-262-3111** or email **contactus@Phoenix.gov**.

# Make Your Voice Heard: Vote Nov. 3

## What's on the Ballot?

All registered city of Phoenix voters will decide on Proposition 444 related to Alternative Expenditure Limitation (Home Rule) and elect a mayor. Registered voters in Districts 1, 3, 5 and 7 will also elect councilmembers to fill a four-year term.

## How Can I Vote in This Election?

All registered voters have a variety of options to choose from:

- Join the **Permanent Early Voter List (PEVL)** to vote by mail. Request a **one-time Early Ballot** (if you are not joining the PEVL) to vote by mail.
- Vote **in person** starting Wednesday, Oct. 7. This option is available to ALL registered voters. Make sure to bring identification.
- Vote **in person on Election Day, Tuesday, Nov. 3**, at any of the polling locations throughout Maricopa County.

## How Do I Join the PEVL, Request a One-Time Early Ballot or Change My Voter Registration?

Reach out to Maricopa County by calling **602-506-1511** or visit **BeBallotReady.Vote**.

## When Does Voting Begin?

In-person voting begins the same day that early ballots are mailed, Wednesday, Oct. 7.

## Where Can I Go to Vote?

You can vote in-person or drop off your voted and signed early ballot at any of the polling locations across Maricopa County. To find your closest location, call Maricopa County at **602-506-1511** or go to **Locations.Maricopa.Vote**.

For more information, visit **Phoenix.gov/Elections**, follow on Twitter **@PHXClerk**, call **602-261-VOTE (8683)** or use the **7-1-1 Relay System**.



## Paint Phoenix Purple in October

October is National Domestic Violence Awareness month. Each year, the October edition of this newsletter is printed with purple ink to raise awareness about domestic violence.

Show your support for the eighth annual campaign by wearing purple on Thursday, Oct. 22, sharing **#PaintPHXPurple** on your social media and displaying purple all month long.

If you or someone you know needs victim services, call the Family Advocacy Center at **602-534-2120** or the National Domestic Violence Hotline at **1-800-799-7233**. Visit **PaintPhoenixPurple.org** or **Phoenix.gov/DomesticViolence**.



## Latest on City Response to COVID-19

The city of Phoenix continues to work closely with health experts to continually evaluate the best approach for bringing back some of the services affected by the COVID-19 pandemic.

The best way to stay informed about the latest decisions is to visit **Phoenix.gov/Newsroom** for the most recent articles regarding COVID-19 and all other city news.



## Mobile COVID-19 Testing Rolls On



The city of Phoenix continues to offer FREE COVID-19 tests from its new mobile testing van, in partnership with Vincere Cancer Center. Appointments are preferred, but walk-ups are welcome for anyone 12 and over to get both the viral and antibody testing. Depending on the type of test administered, results may be received as quickly as 15 minutes or in two to 10 days. For locations and times: **Phoenix.gov/COVIDtesting**.

## Become a Reserve

"I have always wanted to be a police officer since my junior year in high school. I went on to earn a bachelor's degree from Arizona State in justice studies and psychology, but my dreams were put on hold shortly after I graduated college.



In 2017, I heard about the Phoenix Police Reserves and started the application process right away. The Reserves were the perfect option for me because I could keep my current employment, but also finally fulfill my dreams of being an officer. Today, now more than ever, I want to be part of something bigger than my inner circle.

My dream is to help the community and other officers when needed. I also think it is important to show the positive side of policing and what officers are doing in their communities.

One day I hope my children can look back and see the hard work I have put in with the Phoenix Police Reserves and know that anyone can make a difference, even if not monetarily."

**-Ofc. Joscelynn Bellah**

Protect and Serve. Become a Reserve.  
**PhoenixPoliceReserve.org**. Contact a recruiter at 602-534-9000.



## Phoenix City Council

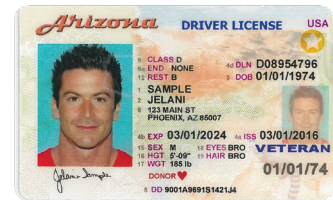
**Mayor Kate Gallego** .....602-262-7111  
mayor.gallego@phoenix.gov  
**Vice-Mayor Betty Guardado**, Dist. 5.....602-262-7446  
council.district.5@phoenix.gov  
**Thelda Williams**, District 1 .....602-262-7444  
council.district.1@phoenix.gov  
**Jim Waring**, District 2 .....602-262-7445  
council.district.2@phoenix.gov  
**Debra Stark**, District 3 .....602-262-7441  
council.district.3@phoenix.gov  
**Laura Pastor**, District 4 .....602-262-7447  
council.district.4@phoenix.gov  
**Sal DiCiccio**, District 6 .....602-262-7491  
council.district.6@phoenix.gov  
**Michael Nowakowski**, District 7 .....602-262-7492  
council.district.7@phoenix.gov  
**Carlos Garcia**, District 8 .....602-262-7493  
council.district.8@phoenix.gov

Published by the city of Phoenix  
Communications Office  
200 W. Washington St.,  
Phoenix, AZ 85003  
602-262-7176 • 7-1-1 Friendly



## Don't Get Grounded: Update Now

Beginning Oct. 1, 2021, every traveler must possess a license, state ID or another compliant form of identification, like a passport or military ID, to fly within the United States. This requirement is the result of a federal law that created more stringent identification standards for domestic travel.



Arizona travelers should be aware of the new requirements. Obtain a compliant Travel ID now to avoid delays. State residents who do not obtain a new Travel ID marked with a gold star in the upper right corner before **Oct. 1, 2021**, will not be allowed to use their existing driver licenses or state ID cards to pass through TSA security checkpoints at Phoenix Sky Harbor International Airport.

Obtaining a new Travel ID is easy. Visit **AZTravelid.com** to get started.

## Cease the Grease for the Holidays

Did you know: The Environmental Protection Agency says almost half of all sewage overflows are caused by "Fats, Oils and Grease" (FOG). FOG comes from meats, butters and margarine, food scraps, sauces, salad dressings and cooking oil.

When FOG goes down the drain it hardens, catches other debris like flushable wipes (not as flushable as you might think) and causes sewer pipes to clog. This can lead to raw sewage backing up into your home, lawn, neighborhood and streets. To avoid this:

- Pour cool grease into a sturdy sealed container, then place in the trash.
- Discard food scraps and sauces from plates, pots and pans into the trash.
- Use sink strainers to collect solids. Do not use the garbage disposal.

Prevent FOG from clogging your pipes. Visit **Phoenix.gov/FOG**.



## Hazardous Waste Options

Physical distancing guidelines have prevented Public Works from hosting Household Hazardous Waste (HHW) events. As an alternative, HHW drop-off locations are available to Phoenix residents until the end of 2020.

Three companies/drop-off locations are accepting electronic waste, paints and stains or chemical waste. Drop-offs are free to Phoenix solid waste customers by presenting a current city services bill.

For locations and a flyer, visit:  
**Phoenix.gov/publicworks/HHW**.

## Free Recycling Webinars

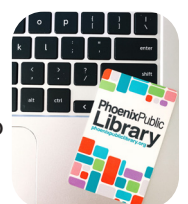
You are invited to three FREE hour-long webinars on recycling and sustainability, featuring local experts and the Public Works Zero Waste team:

- **11 a.m. Wednesday, Oct. 14:**  
Debunking Recycling Myths
- **11 a.m. Tuesday, Nov. 10:**  
Explaining the fundamentals of composting
- **11 a.m. Wednesday, Nov. 18:**  
Thanksgiving water conservation & recycling tips

Register: **Phoenix.gov/RecyclePlus**.  
And coming soon: On-demand viewing.

## The Amazing Library Card!

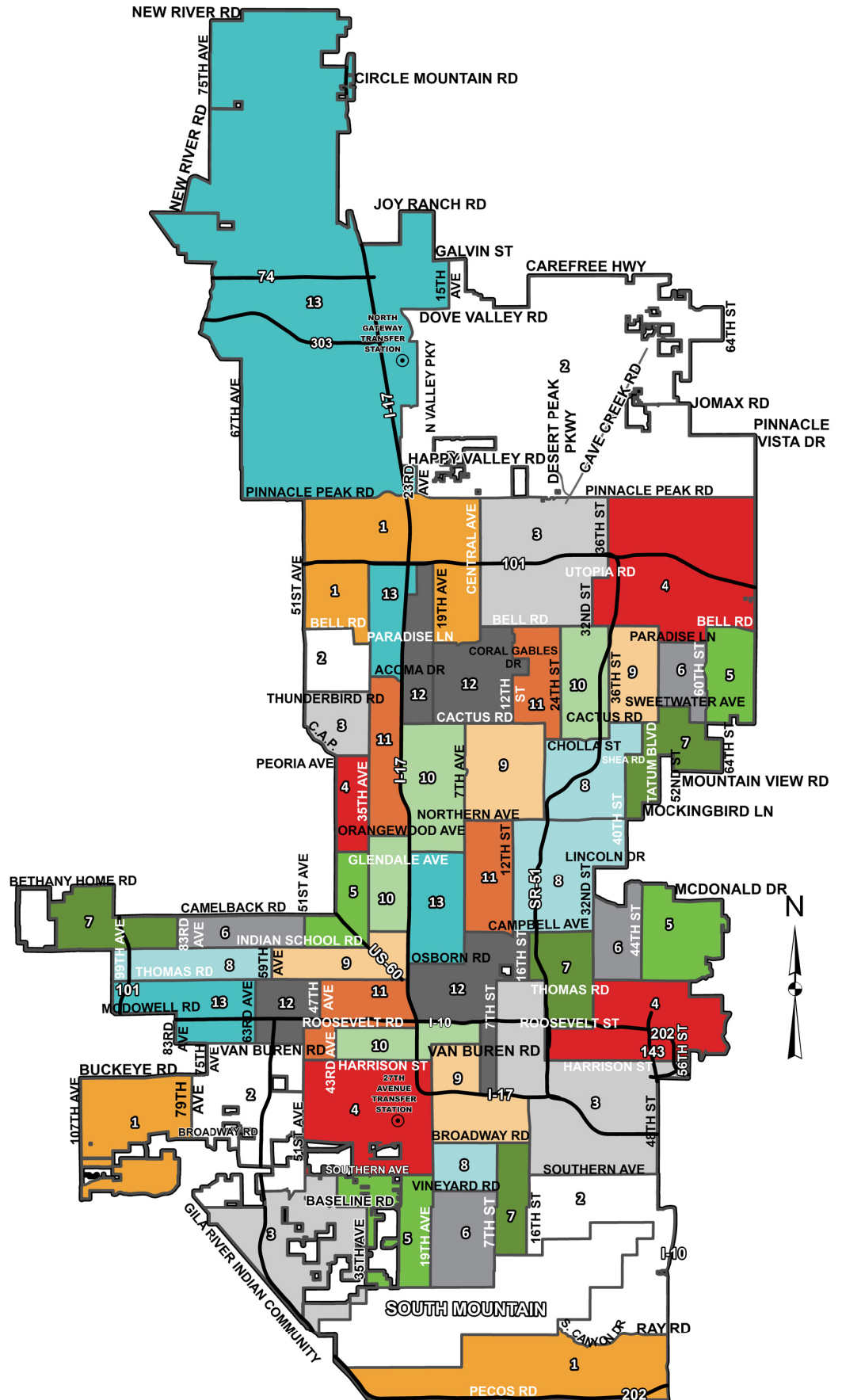
The time is now to get your Amazing Library Card from Phoenix Public Library. This free membership gives you access to check out two million items including eBooks, movies, music, online workshops or even online classes. Start here: **PhoenixPublicLibrary.org**



# 2020-21 BULK TRASH PICKUP SCHEDULE

Area	Placement Begins On	Collection Begins Week Of
1	Nov. 14, '20 Feb. 13, '21 May 15, '21 Aug. 14, '21	Nov. 23, '20 Feb. 22, '21 May 24, '21 Aug. 23, '21
2	Nov. 21, '20 Feb. 20, '21 May 22, '21 Aug. 21, '21	Nov. 30, '20 Mar. 1, '21 May 31, '21 Aug. 30, '21
3	Nov. 28, '20 Feb. 27, '21 May 29, '21 Aug. 28, '21	Dec. 7, '20 Mar. 8, '21 Jun. 7, '21 Sep. 6, '21
4	Dec. 5, '20 Mar. 6, '21 Jun. 5, '21 Sep. 4, '21	Dec. 14, '20 Mar. 15, '21 Jun. 14, '21 Sep. 13, '21
5	Dec. 12, '20 Mar. 13, '21 Jun. 12, '21 Sep. 11, '21	Dec. 21, '20 Mar. 22, '21 Jun. 21, '21 Sep. 20, '21
6	Dec. 19, '20 Mar. 20, '21 Jun. 19, '21 Sep. 18, '21	Dec. 28, '20 Mar. 29, '21 Jun. 28, '21 Sep. 27, '21
7	Dec. 26, '20 Mar. 27, '21 Jun. 26, '21 Sep. 25, '21	Jan. 4, '21 Apr. 5, '21 Jul. 5, '21 Oct. 4, '21
8	Jan. 2, '21 Apr. 3, '21 Jul. 3, '21 Oct. 2, '21	Jan. 11, '21 Apr. 12, '21 Jul. 12, '21 Oct. 11, '21
9	Jan. 9, '21 Apr. 10, '21 Jul. 10, '21 Oct. 9, '21	Jan. 18, '21 Apr. 19, '21 Jul. 19, '21 Oct. 18, '21
10	Jan. 16, '21 Apr. 17, '21 Jul. 17, '21 Oct. 16, '21	Jan. 25, '21 Apr. 26, '21 Jul. 26, '21 Oct. 25, '21
11	Jan. 23, '21 Apr. 24, '21 Jul. 24, '21 Oct. 23, '21	Feb. 1, '21 May 3, '21 Aug. 2, '21 Nov. 1, '21
12	Jan. 30, '21 May 1, '21 Jul. 31, '21 Oct. 30, '21	Feb. 8, '21 May 10, '21 Aug. 9, '21 Nov. 8, '21
13	Feb. 6, '21 May 8, '21 Aug. 7, '21 Nov. 6, '21	Feb. 15, '21 May 17, '21 Aug. 16, '21 Nov. 15, '21

\* Due to challenges brought about by the pandemic, you may experience delays on your bulk trash collection. We appreciate your patience during these times.



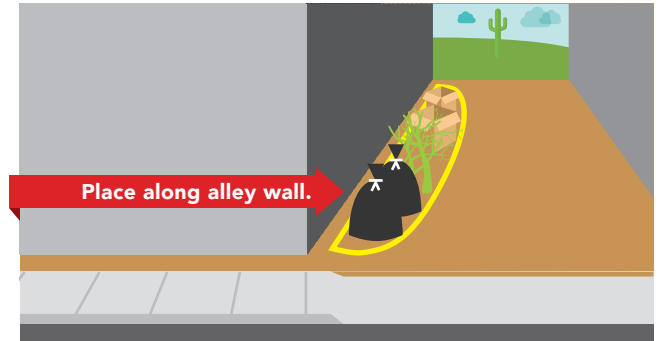
**FOR A MORE DETAILED MAP AND SCHEDULE,  
VISIT: [PHOENIX.GOV/PUBLICWORKS/BULKTRASH](https://phoenix.gov/publicworks/bulktrash)**

# BULK TRASH PLACEMENT

If you have curbside collection, crews will only pick up piles placed close to the edge of your property, which must be at least 5 feet away from fixed objects.



If you have alley collection, place pile along the alley wall. Avoid touching wall and blocking alley access.



## IMPORTANT SERVICE DATES

### Note these changes:

Service is not provided on the following dates.  
Every collection day moves one day later.

Thanksgiving Day (Nov. 26, 2020)

Christmas Day (Dec. 25, 2020)

New Year's Day (Jan. 1, 2021)

*\* Christmas and New Year's are both on a Friday, therefore, collection will occur on Saturday.*

### Regular pickup:

The city works a regular collection schedule on:

Martin Luther King Jr. Day

Presidents' Day

Cesar Chavez Day

Memorial Day

Independence Day

Labor Day

Veterans Day

## DO:

- ✓ Follow the dates for bulk trash placement.
- ✓ Sweep or rake area after collection, if necessary.
- ✓ Securely bag or box all grass, leaves, weeds, twigs and hedge clippings before placing out for bulk trash.
- ✓ Cut tree trimmings down to less than 12" in diameter and 4' in length.
- ✓ Place broken down cardboard in your recycle container.

## DON'T INCLUDE:

- ✗ More than 20 cubic yards in your pile, which is similar to the size of a SUV.
- ✗ Loose grass, leaves, weeds, twigs and hedge clippings.
- ✗ Household hazardous waste (HHW), such as antifreeze, pool chemicals, oil, batteries and paint.
- ✗ Tires, any shape or size.
- ✗ Appliances that use refrigerants.

For a complete list of Dos and Don'ts, visit [phoenix.gov/publicworks/bulktrash](http://phoenix.gov/publicworks/bulktrash).

## ILLEGAL DUMPING

IF YOU SUSPECT ILLEGAL DUMPING IN PROGRESS, REPORT INCIDENT TO CRIME STOP AT 602-262-6151.

IF ILLEGAL DUMPING IS NOT IN PROGRESS, REPORT INCIDENT TO PHOENIX CUSTOMER SERVICES AT 602-262-6251.

HAVE LOTS OF GREEN OR GARDEN WASTE? YOU OR YOUR LANDSCAPERS CAN BRING IT TO ONE OF THE CITY'S TRANSFER STATIONS DIRECTLY. VISIT [PHOENIX.GOV/PUBLICWORKS](http://PHOENIX.GOV/PUBLICWORKS) FOR TRANSFER STATION HOURS.