



# PHX AT YOUR SERVICE

Phoenix.gov • SEPT 2021

## Summer Safety

September is the "wind-down" of the Summer Monsoon - but it's never too late to get prepared for any weather event:

**Special Newsletter:** In both English y en Español, it provides important safety resources and tips to protect your family and your home before, during and after a monsoon event. You will also find contact information for emergency services (feel free to print, cut out and keep on the fridge year-round). Download it now on [Phoenix.gov/Summer](https://phoenix.gov/Summer).

**Summer Safety Website:** When you visit [Phoenix.gov/Summer](https://phoenix.gov/Summer), you will find relevant information to keep you and your loved ones safe from the hot summer weather.

**Social Media:** The city's Twitter and Facebook pages (@CityofPhoenixAZ) will keep you updated on the latest weather alerts and information. Also follow @NWSPhoenix for expert advice and timely updates.

Join the **Conversation**



## Phoenix is Prepared for Drought



The United States Bureau of Reclamation declared the first-ever **Tier 1 Shortage** on the Colorado River, beginning in January 2022. This shortage comes as a result of persistent declines in Colorado River flows as a result of long-term drought conditions, over allocation of available river resources, and climate change.

Please know that the city of Phoenix is prepared and will continue to provide safe, clean and reliable water to our customers. The city has developed a robust water resource portfolio over many decades and will continue to take proactive actions to prepare for even deeper shortages on the Colorado River. However, it is essential that residents and business owners do their part to be water smart and use water wisely.

To learn more visit [Phoenix.gov/Drought](https://Phoenix.gov/Drought).

## City Now Offering COVID-19 Vaccine

The city is now offering COVID-19 vaccinations at select mobile testing van locations that provide testing with rapid results to under-served communities. COVID-19 vaccine and testing services are available to members of the community at no out-of-pocket cost.

For more information, including locations and times, visit [Phoenix.gov/COVIDTesting](https://Phoenix.gov/COVIDTesting). COVID-19 testing and vaccine services are provided using approved resources from the American Rescue Plan Act (ARPA).



## Staying Informed About COVID-19

The city of Phoenix continues to follow guidance from the Centers for Disease Control and Prevention. Recently, the city adjusted its policies regarding mask usage and requirements to make appointments to visit most city buildings. For the latest, visit [Phoenix.gov/Newsroom](https://Phoenix.gov/Newsroom).

The city continues to work with local health partners to offer free COVID-19 testing and vaccines. Visit [Phoenix.gov/COVIDTesting](https://Phoenix.gov/COVIDTesting) for details.

## Helping You Get Back on Track



The COVID-19 global pandemic has affected just about everybody, in countless ways. In March 2020, the Phoenix City Council voted to suspend disconnections of residential water customers due to nonpayment and stopped charging customers late fees if they were behind.

Before the temporary measure to suspend shutoffs expires, we encourage customers to take advantage of available payment plan options and assistance programs. The city wants to help customers get back on track to avoid any future issues. Visit [Phoenix.gov/Resources](https://Phoenix.gov/Resources) for more information.

## Are You Ready For a New Career?

The city of Phoenix is always looking to hire people interested in joining our team. Right now, check out the opportunities for: **Solid Waste Equipment Operator (Garbage Truck Driver), Police Recruit and Police Communications/911 Operator.**

Take the first step to being a valued member of our team. Sign up for our weekly newsletter with the latest job postings at [Phoenix.gov/Jobs](https://Phoenix.gov/Jobs). While there, check out details about employee benefits, job descriptions and pay ranges.





## Health & Safety Recognition

Phoenix Sky Harbor International Airport has been accredited by Airports Council International (ACI) for providing a safe airport experience for all travelers. The ACI Airport Health Accreditation program requires a thorough assessment of an airport's cleaning and safety practices in the areas of cleaning products used, staff training, ventilation and the use of touchless technology. Those practices are then measured against the international industry standard.

In addition to this recognition, Phoenix Sky Harbor, Phoenix Deer Valley and Phoenix Goodyear Airports received the Global Biorisk Advisory Council's GBAC Star™ accreditation in March of this year. Sky Harbor is one of the few airports in the U.S. with both GBAC Star™ and ACI Accreditation.

To learn more about Sky Harbor's COVID-19 initiatives: [skyharbor.com](http://skyharbor.com)

## Phoenix City Council

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## Connect With Mayor & Council

Want to find out which of your Phoenix City Councilmembers are assigned to work on issues important to you? Check out the subcommittees that handle topics including transportation, public safety and equity issues at [Phoenix.gov/MayorCouncil](http://Phoenix.gov/MayorCouncil). There, you can connect directly with the mayor and the eight councilmembers as well as their staffs, see a map of council boundaries and view upcoming Council meeting agendas.



## Ever Use a Phoenix Eco-Station?

Have you heard about Phoenix's Eco-stations? Anyone can use the Eco-stations to properly dispose of recyclables at any time - and for FREE!

Eco-stations are huge roll-off bins, strategically placed in city-owned parks and near clusters of multi-family housing complexes. Phoenix residents and businesses are encouraged to use the eco-stations to place their recyclables at any time. Find the closest one to you: [Phoenix.gov/PublicWorks](http://Phoenix.gov/PublicWorks).



## Using Data to Improve Lives



Phoenix has achieved 2021 Gold Certification from What Works Cities, the national standard in data-driven governance. What Works Cities

certification evaluates how well cities are managed by measuring the extent to which city leaders incorporate data and evidence in their decision-making. Learn more about this important achievement: [Phoenix.gov](http://Phoenix.gov).

## Many Ways to Pay Your Bill

Did you know that you can pay your City Services Bill online anytime? To make your life even easier, you can also enroll in City Services AutoPay, which will make sure your payment is made for you automatically every month. Start here: [Phoenix.gov/PayOnline](http://Phoenix.gov/PayOnline).



## Get Your Amazing Library Card

Phoenix Public Library is much more than just books. Besides checking out materials, you can stream music and movies, access a variety of databases, join a virtual program and on and on. Libraries are a great place to start when you need something – stop by one of our 17 locations to sign up for a Phoenix Public Library Card or get started on-line with an eCard at [phoenixpubliclibrary.org](http://phoenixpubliclibrary.org).

## Save the Monarchs!

Did you know that Phoenix plays host to the migrating monarch butterfly each year? We see them arrive in September and wave goodbye around May as they make their way to cooler climates for the summer. This key pollinator is currently struggling; the western population of the monarch butterfly has declined by 99 percent over the last 25 years. But one simple action can help them survive and thrive: plant!

Native milkweed and native nectar plants are essential for monarch survival. With the fall planting season in Phoenix about to start, consider planting native milkweed and native nectar plants to provide habitat for monarchs and other pollinators. Working together, we can create a web of much needed habitat resources throughout Phoenix for this important species. [Phoenix.gov/OEP/Monarch](http://Phoenix.gov/OEP/Monarch).

