VOLUNTEERS NEEDED

The city of Phoenix is excited to be partnering with the NCAA to make the Final Four events shine in the downtown area. To make that happen, the NCAA is looking for hundreds of volunteers to donate their time in a variety of ways.

All volunteers must be 18 years old as of March 1. Together, we can make the Phoenix Final Four a slam dunk! Details on how to sign up are online.

GET WALKING!

EARN PRIZES WITH NEW PROGRAM

What: Fit4Phoenix new Walking Program using the Walker Tracker system. This replaces the old Pedometer Program.

When: Starting Monday, March 20

Who: YOU! All city employees are encouraged to participate in this fun way to get healthy and earn prizes while you are doing it!

How: Simply register online. Next, obtain a compatible device or download an eligible phone app to track your steps (see list on flyer). Sync it with the Walker Tracker program and join the fun and competition!

Why: Get fit and have fun doing it by participating in challenges!

Want more info? Check out the flyer.

BLACK HISTORY MONTH

The city of Phoenix’s know99 TV has been broadcasting special features about historic figures in recognition of Black History Month. If you don’t get know99 TV, check out the city’s Facebook page.

Also, did you know that Martin Luther King, Jr. improvised the most iconic part of his “I have a dream” speech? Learn more about that and other bits of interesting history here.
LEAVE DONATIONS

The following employees are accepting leave donations. If you’d like to help; use eChris to make your donation:

- Rachel Ramirez, court/legal clerk II, Municipal Court
- Anna Marie Kosturik, admin. aide, Transit

ROCKIN’ TRAINING

As the city of Phoenix continues building on its foundation of excellent customer service, the Public Transit Department kicked off the refresher R.O.C.K. customer service sessions earlier this month. Staff engaged in various discussions related to the meaning of R.O.C.K (Remember how you made them feel, Own the customer, Consider everyone our customer, Know the Answer or Know where to find it) and how we can continue serving all our customers (both internal and external) with R.O.C.K values at the forefront.

The sessions focused on customer service greetings, service, handoff and farewell steps. Victoria Kayiwa, Kristy Ruiz, Antionette Cooper and Angel Borrego prepared and led the sessions which included group activities and opportunities to provide examples of good and not so good service experiences. Thank you to all our R.O.C.K. trainers!

JOB OF THE WEEK

Featured Listing: Police Communications Operator

“Multiple positions available for candidates without dispatch experience (job posting # 21982) or as lateral hire for candidates with experience from other agencies (#20975). Watch a short video about the position.

Each Monday, the city posts jobs available for current employees to consider. Here’s the link to the most recent Job Opportunities.

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Check out all of the profiles on our amazing city employees by clicking on this link.

Demetria Robles
Administrative Assistant I
Planning & Development

Demetria started with the city in 2003 with Aviation before joining Planning and Development in 2013.

Demetria is responsible for tracking inventory of department vehicles.

Demetria assists inspectors and contract inspectors in staying connected via laptops and cell phones.

Favorite thing about working for the city of Phoenix: “Empowering others to assist our customers is always rewarding.”

Demetria cannot start the morning without: Saying I love you and have a good day to all my children.

Fast Facts

- Favorite Restaurant: Pure Sushi
- Movie popcorn topping: Not a popcorn fan
- Favorite app on phone: Instagram
- Person she admires: Dorothy Vaughan

Have an idea for the next PHXConnect? E-mail us: phxconnect@phoenix.gov
REMINDER: SIGN UP

There’s still time to sign up for a demonstration about the city’s Grid Bike Share program. Attendees will receive a free seven-day pass. Details:
- Friday, Feb. 24
- 12:30 p.m.
- NW corner of 2nd Ave. & Adams St.
- Space is limited, so RSVP by Feb. 23

Employees are also being given the opportunity to buy a yearly pass for $80, which includes 60 minutes of usage each day. Details on Bit.ly/GridGov

CHARITY CLASSIC

Spring Training is underway in the Valley and the annual Charity Classic Game is almost here. Proceeds from the game, between the Milwaukee Brewers and the Cincinnati Reds, will support the Parks and Recreation Department’s “Kool Kids” program, which provides free swimming at select city pools for kids 17 and younger. Tickets can be purchased online or at the stadium box office. Details:
- Wednesday, March 1 at 1:05 p.m.
- Maryvale Baseball Park, 3600 N. 51st Ave.
- 2-for-1 vouchers are available by calling 602-534-6587.

“QUICK ZIP”

Check out this week’s special edition of “Cool In Your ZIP” ... as our Quick ZIP takes you to a new and slightly different spot for pizza. Watch the video.

STRIKE UP THE BAND!

There’s an award-winning band made up of city of Phoenix Street Transportation and Public Works employees! They create and perform safety-themed songs for kids of all ages. Earlier this month, they held their final CD release party with Copper King Elementary students.

The CD, Safety Superheroes, is a project the band and the Pendergast School District did as part of an initiative to promote safety on all of the district’s campuses. The band and the school choir performed three of the new songs, including Walk to School Day; Stop That, Right Now; and Friends Are All You Need. They even made music videos. Sales of the CDs are donated to the Pendergast Elementary Music Program. So far, $500 has been earned.

Check out this special feature produced by the city’s know99 TV.

The band will also be performing in the City Hall Assembly Rooms on February 28 starting at 11:15 a.m. Their music videos will also be played, pizza and CDs will be sold to raise money for Pendergast.

The Band: Don Cross (Streets), Steve Bunyard (Streets), Susan Krebs (Public Works) and Dan Matthews (Streets)