



PHX CONNECT

The Weekly Connection Newsletter for City of Phoenix Employees • November 9, 2016

NEW REQUEST & REPORT SYSTEM ON PHOENIX.GOV



Phoenix.gov/AtYourService

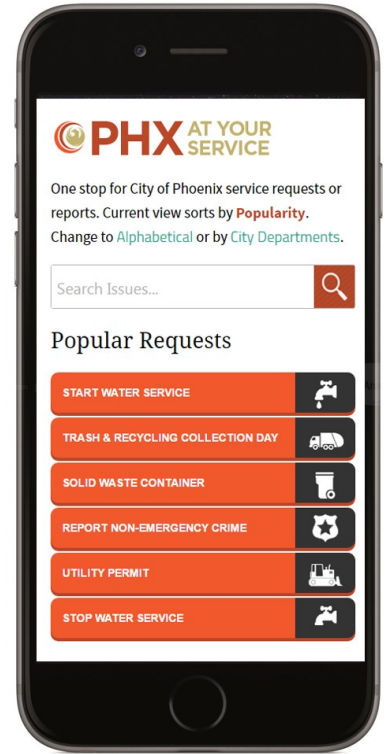
The city of Phoenix will be launching a new **PHX At Your Service** online reporting and request tool very soon. The new system can be used on desktop computers, tablets and smart phones, and offers an easy-to-navigate button system to report and request city services. The city will soon be retiring the myPhxAZ app, which services only two departments, and replacing it with the new PHX At Your Service system that integrates forms and requests from many city departments.

The new system also combines all the items on the Phoenix.gov "Request It" and "Report It" pages into a single, mobile-friendly service. Starting the week of Nov. 14, a "PHX At Your Service" tab will appear on the website navigation bar, replacing both the current "Request It" and "Report It" tabs (see image below).



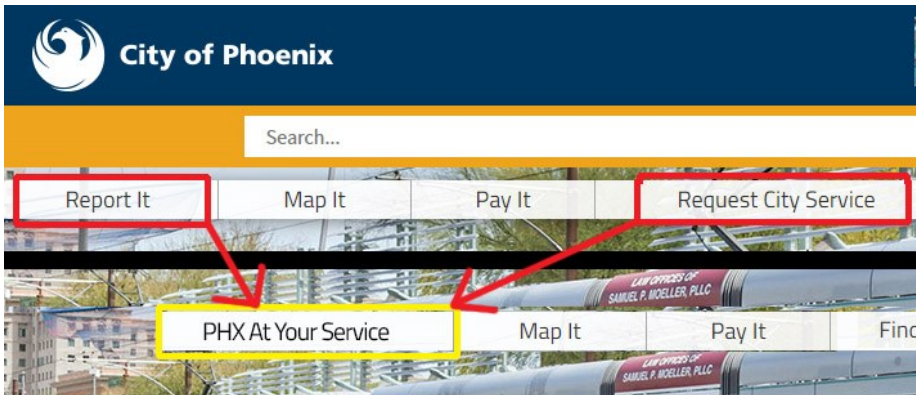
Smart phone shortcut icon

The team is asking any employees who routinely submit reports or requests (for work or personally) to start using the new system, which can be accessed at Phoenix.gov/AtYourService. The system is available now, but will go live on our website on Nov. 14. This is just Phase 1 of the project; in the future, we will upgrade the system to include "log in" and "ticketing" features for public users. If you need help with the new system, please email the team at AtYourService@phoenix.gov.



On smart phones, the system can be accessed by a home screen shortcut icon like an app.

- Easy-to-navigate buttons
- Requests sorted by popularity, alphabetically or by department
- Make requests and reports 24 hours-a-day
- Works on desktop computers, tablets and smart phones
- Consolidates forms from many city departments
- Pie chart of "top requests"
- Can create a homepage shortcut on smartphones to mimic app functionality
- On new forms: customers can upload photos with their requests
- On mobile devices: system can use a customer's GPS coordinates in the report (new forms only)



On the Phoenix.gov navigation bar, the "Report It" and "Request It" tabs will merge into one new "PHX At Your Service" tab.

PHOENIX @WORK WEDNESDAYS

Keith Mojica
Superintendent
Water Services



Keith was just promoted to superintendent in the Water Services Department, where he has worked since joining the city back in 2006.

When not working, Keith likes to go riding on his quad up north with friends and family.

Keith oversees two city yards responsible for a variety of repairs and quality control including ...



... replacing fire hydrants, leak detection, water quality complaints, valve replacements and more ...

Fast Facts

Favorite thing about working for the city of Phoenix:
"...networking with such a diverse group of people in all departments."

- ◆ Favorite kind of music:
Hip Hop
- ◆ Favorite style of pizza:
Deep dish
- ◆ Next on bucket list:
Going to Cancun, Mexico

Three words to describe him:
"Responsive, persistent and reliable"

- ◆ Cannot live without:
Wife, kids and sweets

Check out all of the profiles of our amazing city employees by clicking on [this link](#).

Have an idea for the next PHXConnect?
 E-mail us: phxconnect@phoenix.gov

TIME IS TICKING ...

A reminder that Open Enrollment is underway and closes at 5 p.m. on Monday, Nov. 14. Employees should use eCHRIS self-service to make enrollment changes or to add/delete dependents. Non-Medicare retirees may call the Benefits Office at 602-262-4777 to make changes to their coverage.

Open Enrollment changes are effective on January 1, 2017. Employees should be aware that:

Information	Rates	Flexrap	Vision Plan
	Add Dependents		Savings
Wellness Incentive			
OPEN ENROLLMENT			
OCTOBER 24 to NOVEMBER 14			
Benefit Fairs		Dental	Flu Shots
Drawings	Changes	Medical	
Pharmacy		Remove Dependents	

- ◆ Optional life insurance amounts are increasing for spouse and children.
- ◆ ARAG legal insurance coverage expands with a new monthly rate.
- ◆ An expanded wellness incentive has been introduced that includes spouses and qualified domestic partners enrolled in a city medical plan.

Check out the [2017 Benefits Guide](#) for details or email your questions to benefits.questions@phoenix.gov. Guides were mailed to all benefits eligible employees and retirees in mid-October.

NATIVE TRADITIONS



November is Native American Heritage Month, a month to acknowledge the important contributions of Native American people. Join Phoenix Public Library in our celebration of rich and diverse Native cultures, traditions and histories. Multiple locations will host exhibits and programs such as:

- ◆ ["Living in the Desert: Decisions and Consequences"](#)
- ◆ ["Aw-Thum Bow & Arrow 'Don't Get the String Wet'"](#)
- ◆ ["Who Are the Apache?"](#)

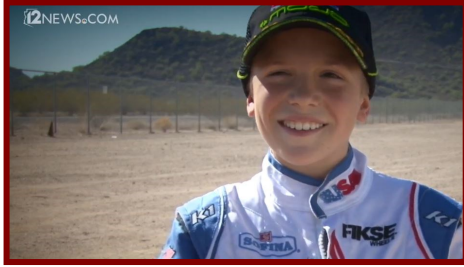
Look for exciting interactive cultural performances by:

- ◆ [Shining Soul](#)
- ◆ [Living Traditions Dance Troupe](#)
- ◆ [Salt River Junior Drum Group](#)

Check the Library's calendar for [dates and locations](#).

GO, DIEGO GO

A special shout-out to 10-year-old Diego LaRoque. Last month, Diego won the world championship of the Rotax Kart racing, Micromax division in Italy. His family has strong ties to the city of Phoenix. His dad, Aaron, is a civil engineer. His aunt, Jen, is a police lieutenant. Dad is also part of Diego's pit crew. Diego says he is really proud to live in Phoenix! 12News recently profiled Diego. Click on the picture above to watch their video.



JOB OF THE WEEK

Featured Listing: Management Intern

"Management Intern - This one year, full-time program is designed to attract, develop, and retain talented individuals with an interest in a local government management career. This program gives selected participants the opportunity to observe firsthand the efforts of a large city government working to resolve some of its most pressing issues. Individuals holding a master's degree or those who will have satisfactorily completed all coursework for a master's degree by Monday, June 26, 2017 are eligible to apply. Apply by Jan. 23, 2017."

Each Monday, the city posts jobs available for current employees to consider. [Here's the link](#) to the most recent Job Opportunities.

THIS WEEK IN HISTORY

Click on the days of the week to learn more ...

- ◆ **Monday** 1991: Magic Johnson begins to play defense off the court
- ◆ **Tuesday** 1895: German scientist says "I see (through) you ..."
- ◆ **Wednesday** 1989: Traveling East to West, through a wall
- ◆ **Thursday** 1969: "Can you tell me how to get ..."
- ◆ **Friday** 1918: At the 11th hour on the 11th day of the 11th month ...



Connect with PHX

CityofPhoenixAZ

LEAVE DONATIONS

The following employee is accepting leave donations. If you'd like to help; use eChris to make your donation:

- ◆ Graciela Anaya, court/legal clerk II, Municipal Court

FYI ...

The city of Phoenix Aviation Department staff has moved from Terminal 3 to the corporate office building located at 2485 E. Buckeye Road, Phoenix, AZ 85034.



THANK YOU RUBY



Ruby Mendez is retiring after 36 years of loyal and dedicated service to the city of Phoenix. She started her career with the city in 1980 in the Finance Department and has worked her way up through housing, Engineering, Engineering and Architectural Services (EAS) and most recently the Public Works Department. A celebration will be held 2 p.m. Friday, Nov. 18, in the Adams Street Garage Training Room

(Third Avenue and Adams Street). Please stop by and wish her good luck! For additional information, please contact Wendy Flores at 602-262-4930 or email wendy.flores@phoenix.gov.

HELPING FAMILIES

Be sure to check out the latest [episode of Inside Phoenix](#), which features interviews with the advocates and law enforcement personnel that provide resources and help to those struggling with domestic abuse.



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