

# Phone Directory and Information 2018

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for year-round use or visit [phoenix.gov](http://phoenix.gov) for detailed city information.

All numbers are in 602 area code unless indicated

## Abandoned Vehicles

Streets, Alleys .....262-6151

**ADA Concerns** .....262-7486

## Airport (Sky Harbor International)

24-hour Switchboard .....273-3300

Noise Information ..... 844-244-7430

Paging .....273-3456

Parking .....273-4545

## Alley

Repair or Grading, Hazards,

Permit for Dust Proofing .....262-6441

Trash in Alley .....262-7251

## Animals

Barking Dogs .....262-6466

Dead Animal .....262-6791

Dog Licenses

(Maricopa County).....506-7387

Horses-Lot Too Small.....534-4444

Rabies (Maricopa County) .....506-7387

**Annexations** .....256-3245

## Arson

Report Arson-caused

Fires .....26-ARSON, 262-6774

**Arts and Culture** .....262-4637

## Blight/Property Maintenance

**Violations** .....534-4444

## Blue Stake

(call before you dig).....263-1100

**Budget and Research** ..... 262-4800

## Building Inspection and Permits

(See Construction Permits)

**Buildings, Open/Vacant** .....534-4444

## Building Safety

Non Permitted Construction .. 262-7884

Permit Records..... 262-7800

## Bus and Alternative Transit Services

Phoenix Dial-A-Ride ..... 253-4000

Ride Share (carpool/vanpool).....262-7433

Reduced Fare Certification

(youth 6-18, seniors 65

and older, and persons with

disabilities)..... 253-5000

Route & Schedule

Information .....253-5000

Taxi Programs (for seniors &

people with disabilities) .....801-1160

## Cable TV

If problems aren't resolved

by cable companies .....495-0102

**City Clerk** .....262-6811

**City Council**.....262-7029

Mayor Greg Stanton .....262-7111

District 1 Thelda Williams.....262-7444

District 2 Jim Waring.....262-7445

District 3 Debra Stark .....262-7441

District 4 Laura Pastor .....262-7447

District 5 Daniel Valenzuela.....262-7446

District 6 Sal DiCiccio .....262-7491

District 7

Michael Nowakowski.....262-7492

District 8 Kate Gallego .....262-7493

## City Court (See Municipal Court)

**City Manager**..... 262-6941

**City Prosecutor** .....262-6461

**College Depot**.....261-8847

## Community & Economic

**Development**.....262-5040

**Conservation (water)**.....261-8367

## Construction Noise

General Information..... 262-7811

## Construction Permits

On Private Property .....262-7811

On Right of Way.....262-6551

## County (See Maricopa County)

## Damage Claim Against

**the City** ..... 262-5054

**Dial-A-Ride**..... 253-4000

Eligibility process .....716-2100

## Disabled Services (Special Populations)

Dial .....7-1-1 Friendly

**Discrimination Complaints** ..262-7486

**Domestic Violence**.....534-2120

## Drainage

Clogged Street Drain .....262-6441

Drainage Plan Review

Project Engineering.....262-6551

Flood Plain Management .....262-4960

## Dust

Complaints - (Maricopa County

Air Quality Department).....372-2703

Permits - (Maricopa County

Air Quality Department).....506-6010

Vehicles on Private

Unpaved Lots .....534-4444

Illegal Alley Traffic.....262-6151

**Elections – City of Phoenix** ..262-6837

Maricopa County.....506-1511

## Employment

City Job Information

(recorded message).....534-5627

City Human Resources Department

General Information .....262-6277

Discrimination .....262-7486

Police and Fire.....534-5627

Workforce Connection

One-Stop Career Centers.....262-6776

## Environmental Programs

**Office** .....256-5669

**Equal Opportunity** .....262-7716

Business Certification .....262-6790

Discrimination Complaints

(employment, fair housing,

public accommodations).....262-7486

S/DBE Certification .....262-6790

S/DBE Contract Compliance...495-0887

**Family Advocacy Center** .....534-2120

Child Abuse .....534-2120

Domestic Violence .....534-2120

Sexual Assault.....534-2120

## Fences

In Disrepair or Over-height .....534-4444

Permits.....262-7811

**Film Office**.....262-4850

## Fires

To Report Fires .....9-1-1

Fire Administration.....262-6297

Fire Prevention .....262-6771

Fire Department Ambulance

Billing Information .....261-8414

## Flood Information

Flood Plain Management

(zones).....262-4960

Within City Limits .....262-6441

**Garbage** .....262-7251

Barrel Repair

Green Barrel/Alley Collection

Household Hazardous Waste

Illegal Dumping

Recycling (blue barrel/drop off)

Trash Services

Transfer Stations

**Graffiti on Public Art**.....262-4637

**Graffiti Reward Hot Line** .....262-7327

**Graffiti Busters** .....534-4444

**Graffiti in Parks** .....262-6862

**Head Start**.....262-4040

**Historic Preservation** .....261-8699

## Household Hazardous Waste

General Information.....262-7251

## Housing

Assistance for Low-Income

Residents .....262-6794

Discrimination .....262-7486

Housing Program Assistance...534-1974

Public Housing .....262-6794

## Human Services

Community Services Division...262-4520



Family Services Centers:	
4732 S. Central Ave. ....	534-4732
914 W. Hatcher Road .....	495-5229
3454 N. 51st Ave. ....	262-6510
Senior Services .....	262-6631
Utility Assistance .....	262-4520
<b>Illegal Dumping</b> .....	262-7251
<b>Illegal Dumping (Washes)</b> .....	262-6441
<b>Information</b>	
City Switchboard.....	262-6011
<b>Internet</b> .....	phoenix.gov
<b>Keep Phoenix Beautiful</b> .....	262-4820
<b>Landlord/Tenant</b>	
<b>Counseling</b> .....	534-4444
<b>Libraries</b>	
Burton Barr Central Library–	
1221 N. Central Ave. ....	262-4636
Acacia–750 E. Townley Ave. ....	262-4636
Agave–23550 N. 36th Ave. ....	262-4636
Century–	
1750 E. Highland Ave. ....	262-4636
Cesar Chavez–	
3635 W. Baseline Road .....	262-4636
Cholla–	
10050 Metro Pkwy. East .....	262-4636
Desert Broom–29710 N. Cave	
Creek Road.....	262-4636
Desert Sage–	
7602 W. Encanto Blvd. ....	262-4636
Harmon–1325 S. Fifth Ave. ....	262-4636
Ironwood–	
4333 E. Chandler Blvd. ....	262-4636
Juniper–1825 W. Union Hills	
Drive .....	262-4636
Mesquite–4525 E. Paradise	
Village Pkwy. North.....	262-4636
Ocotillo–	
102 W. Southern Ave. ....	262-4636
Palo Verde–	
4402 N. 51st Ave. ....	262-4636
Saguaro–2808 N. 46th St.....	262-4636
South Mountain–	
7050 S. 24th St. ....	262-4636
Yucca–5648 N.15th Ave. ....	262-4636
Renew Materials .....	534-6666
<b>Licenses &amp; Permits</b>	
Liquor Permits,	
Bingo Licenses .....	262-4638
For Private Citizens at	
Park Facilities.....	262-6861
Privilege (Sales) Tax Licenses ....	262-6785
(including annual license fee	
information)	
Regulatory Licenses:	
Auctions, Massage,	
Second Hand.....	262-4638
Sidewalk Vending	
(downtown).....	262-4638
Street & Mobile Vendors.....	262-4638
<b>Lot Splits</b> .....	261-8235
<b>Maricopa County Government</b>	
<b>Information</b> .....	506-3011
<b>Mayor</b> .....	262-7111
<b>Mayor's Commission on</b>	
<b>Disability Issues</b> .....	262-7716

<b>Municipal Court</b>	
General Court/Case	
Information .....	262-6421
Jury Information.....	534-9931
Orders of Protection/Injunctions	
Against Harassment/Vicious	
Animals .....	262-7120
<b>Neighborhood Services Department</b>	
General Information.....	534-4444
Community Development .....	534-4444
Housing Rehabilitation .....	534-4444
Neighborhood Preservation .....	534-4444
Neighborhood Specialist	
Program.....	534-4444
<b>Odor-Industrial and Commercial</b>	
(Maricopa County	
Environmental Services) .....	372-2703
<b>Orpheum Theatre</b> .....	262-7272
<b>Parking Tickets</b> .....	262-6785
<b>Parks and Recreation</b> .....	262-6861
Community Centers and	
Recreation .....	262-6862
(See Human Services for	
other centers)	
Aquatics.....	534-6587
North Mountain Parks	
(group reservations) .....	495-5458
PAC After School Program .....	262-7370
Papago Park	
(group reservations) .....	495-5458
South Mountain	
(group reservations) .....	495-5458
Golf Courses	
(general information) .....	262-6861
Aguila.....	237-9601
Cave Creek .....	866-8076
Encanto (18 hole) .....	253-3963
Encanto (9 hole) .....	262-6870
GCU.....	623-846-4022
Palo Verde .....	249-9930
Papago .....	275-8428
Natural Resource Division.....	495-5458
Park Rangers .....	262-6861 or 495-5458
Parks.....	262-6862
Automated phone	
directory .....	262-6861
Phoenix Center for the Arts	
1202 N. Third St. ....	254-3100
Pueblo Grande Museum	
and Cultural Park	
4619 E. Washington St. ....	495-0901
Recreation Program	
Information .....	262-6861
Softball Programs.....	262-6483
Tennis Center	
6330 N. 21st Ave. ....	249-3712
<b>PHX 11/know99 (city TV)</b> ....	261-8937
<b>Phoenix Convention</b>	
<b>Center</b> .....	262-6225
Box Office.....	262-7272
<b>Phoenix Human Relations</b>	
<b>Commission</b> .....	262-7716
<b>Phoenix Women's</b>	
<b>Commission</b> .....	262-7716
<b>Planning &amp; Development</b> ....	262-7131

<b>General Plan</b> .....	262-6882
<b>Police</b>	
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Blockwatch .....	495-0597
Centralized Booking.....	262-6657
Chief's Office .....	262-7626
Community Relations.....	495-5976
Crime-Free Multi-Housing	
Program .....	495-6897
Crime Stop .....	262-6151
Drug Activity (anonymous	
reports).....	426-1231
Explorers Program .....	534-6834
Fingerprinting (public) .....	534-5024
G.R.E.A.T. Program.....	495-0431
Gang Hot Line .....	534-4264
General Information.....	262-7626
Violent Crimes (assaults, gangs,	
homicide, robbery).....	262-6141
Impounded Property .....	261-8371
Liquor Establishment	
Complaints .....	438-6625
Museum .....	534-7278
Police Precincts	
Black Mountain .....	495-5002
Cactus Park .....	495-5009
Central City .....	495-5005
Desert Horizon.....	495-5006
Estrella Mountain.....	495-5003
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Mountain View.....	495-5007
South Mountain .....	495-5004
Professional Standards Bureau	
(complaints,	
commendations).....	262-4580
Records Information for Public	
(accident reports, police	
reports, statistics).....	534-1127
Reporting Crime to Police	
Emergencies.....	9-1-1
Non-emergencies.....	262-6151
Reserves Program.....	534-9000
Silent Witness .....	480-948-6377
or.....	1-800-343-TIPS
Speeding and Recurring	
Traffic Issues.....	534-SPEED (7733)
Traffic Enforcement Information	
North.....	495-5001
South .....	495-5855
Traffic Safety Complaints,	
Neighborhoods.....	534-7733
Vehicle Impounds.....	262-7905
Vehicle Permits (overdimensional,	
overweight vehicles) .....	262-6099
<b>Potholes</b> .....	262-6441
<b>Private Property</b>	
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Right-of-Way Widths and	
Lot Dimensions.....	262-6878
<b>Public Transit</b>	
Phoenix Dial-A-Ride .....	253-4000
Light Rail Information.....	253-5000
Ride Share (carpool/vanpool)....	262-7433
(See also Bus Service)	

**Purchasing**  
 Prospective City Suppliers.....262-7181  
**Real Estate Division** .....262-6267  
**Recycling**  
 (blue barrel/drop off) .....262-7251  
**Redevelopment Programs** ...262-5040  
**Renter/Landlord**  
**Counseling** .....534-4444  
**Retirement Services** .....534-4400  
**Ridesharing** .....262-7433  
**Senior Services**  
 Senior Centers .....262-7379  
**Sewers (Sanitary)**  
 Clogged Sanitary Sewers  
 Weekdays, 6 a.m. to  
 4:30 p.m. ....262-6691  
 Nights, Weekends, Holidays ...261-8000  
 Sanitary Sewer Improvement  
 Districts .....262-4053  
 Sewer Tap Application.....262-6551  
 Sewer Billing Information .....262-6251  
**Sidewalks**  
 Information.....262-6284  
**Signs**  
 Illegal Signs .....534-4444  
 Regulation and Permits .....495-0301  
 Sign Violation Hot Line .....534-4444  
**Sister Cities** .....534-3751  
**Snake Removal**  
 Phoenix Herpetological  
 Society.....550-1090  
 Arizona Herpetological  
 Society .....480-894-1625  
**Social Assistance**  
 Emergency Food, Clothing,  
 Transportation or  
 Counseling .....262-6666  
**Special Assessment**  
**Payments** .....262-6876  
**State of Arizona**  
**Government** .....542-4900  
**Storm Drains, Lines**  
 Clogged.....262-6441  
 Illegal Dumping, Water .....256-3190  
 Information.....256-3190  
 Information-Spanish.....495-0334  
**Storm Flooding – Streets and Alleys**  
 (24 hours).....262-6441  
**Street Lighting Installation,**  
**Repairs, Maintenance** .....495-5125  
**Streets**  
 Abandonment of Alleys .....256-3487  
 Block Party Permit.....534-5369  
 Flooding (24 hours).....262-6441  
 General Repair or Grading .....262-6441  
 Improvement District  
 (local streets).....262-6284  
 Request for Closure .....262-6235  
 Request for Marking Streets and  
 Crosswalks.....262-4659  
 Street Hump Program .....262-4659  
 Street Sweeping (including glass,  
 accident debris) .....262-6441  
 Visibility Blocked at  
 Intersection.....262-4659  
**Symphony Hall Box Office** ..262-7272

**Taxes**  
 Property Taxes (County).....506-8511  
 Tax & License  
 Information Line .....262-6785  
 Tenant (Renter) Information ...534-4444  
**Traffic and Parking** .....262-4659  
 Traffic Court - Civil and  
 Criminal Cases.....262-6421  
**Traffic Signals**  
 Request for Installation .....262-4659  
 Report of Damage or  
 Malfunction (24 hours).....262-6021  
**Traffic Signs**  
 Installation, Damage Report ...262-4659  
 Downed Stop Signs.....262-6449  
**Trash Services** .....262-7251  
**Trees Maintained by City Only**  
 Trimming, Removal or Permit for  
 Planting in Right of Way .....  
 .....534-9446 or 262-6501  
 Trees in Street (overgrown).....262-4659  
**Utilities (Before you dig -**  
**Blue Stake)** .....263-1100  
**Vehicles**  
 Abandoned, Public Property  
 (streets/alleys) .....262-6151  
 Inoperable, Private Property ....534-4444  
**Village Planning**  
**Committees** .....262-6882  
**Volunteering**  
 Blight Busters.....534-4444  
 Boards and Commissions .....262-7111  
 City Volunteer Program .....261-8793  
 Fire Cadets.....534-4488  
 Head Start Program .....262-4040  
 Libraries .....534-6623  
 Parks/Recreation.....262-6862  
 Police Reserves Program.....534-9000  
 Reading .....256-4388  
**Voter Registration**  
 Maricopa County .....506-1511  
**Water**  
 City Services Bill  
 (past & current).....262-6251  
 Emergency (nights, weekends,  
 holidays) .....261-8000  
 8 a.m. - 5 p.m.  
 Monday through Friday  
 New Accounts, Turn-offs.....262-6251  
 Pressure or Quality .....262-6251  
 Stormwater Hotline.....256-3190  
 Water Conservation .....261-8367  
 Water in Streets/Irrigation  
 Flooding .....262-6251  
 Water Leaks, Broken Hydrants &  
 Water Mains .....262-6251  
 Water Meters & Taps.....262-6551  
 Water Safety Hotline ...534-POOL (7665)  
**Weeds/Grass Over**  
**6 Inches High**.....534-4444  
**Women's Commission** .....262-7716  
**Youth Programs**  
 Library (Burton Barr).....262-6625  
 Parks and Recreation  
 After-School Programs .....262-7370  
**Zoning**  
 Rezoning Applications.....262-7131  
 Variances and Use Permits .....262-7131  
 Violation Complaints.....534-4444

## EMERGENCY NUMBERS (24-hour service)

Police, Fire, Medical Emergency . . . . 9-1-1  
 Accident Cleanup . . . . . 262-6441  
 Crime Stop (Police) . . . . . 262-6151  
 Gas Leaks - Southwest Gas. . . . 271-4277  
 Police (Crime Stop) . . . . . 262-6151  
 Police (General Information) . . . 262-7626  
 Poison Control . . . . . 253-3334  
 or. . . . . 1-800-222-1222  
 Power Outages  
 APS . . . . . 371-7171  
 SRP. . . . . 236-8811  
 Sewers (Sanitary) Clogged  
 Weekdays 6 a.m. - 4:30 p.m. 262-6691  
 Nights, weekends, holidays . 261-8000  
 Sewers (Storm) Clogged . . . . . 262-6441  
 Traffic Signals, Malfunctioning . 262-6021  
 Water Leaks, Broken Hydrants &  
 Water Mains Emergency. . . . 261-8000



## City of Phoenix

### Phoenix City Council

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Garbage/Trash Service 602-262-7251  
 Landfill/Disposal Information 602-262-7251  
 Recycling 602-262-7251  
 Water/Wastewater 602-262-6251

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