



# PHX CONNECT

The Weekly Connection Newsletter for City of Phoenix Employees • April 26, 2017

## HOME HELP

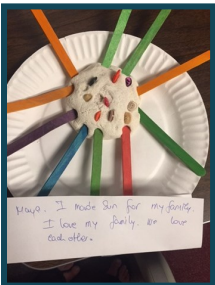
If you are considering buying a home, the Home in Five Advantage program



provides three percent down payment and closing cost assistance for any home in Maricopa County valued up to \$300,000. Funds are provided as a non-repayable grant. An additional one percent down payment assistance is also offered to teachers, qualified U.S. Military personnel, veterans, first responders, and borrowers with qualifying annual income of up to \$31,450. [Learn more about the program.](#)

## SPECIAL ART DISPLAY

May 7 is National Children’s Mental Health Awareness Day, meant to raise awareness of the many children facing social and emotional challenges. This day seeks to show that positive mental health is essential to a child’s healthy development. City of Phoenix Head Start children were recently provided lessons on social emotional development and were asked to draw about their feelings. Check out their artwork May 8 - 12 in the City Hall Atrium.



## NEW GRADUATES



## LATEST EMERGING LEADERS ...

### Aviation

Matthew Phillips

Richard Santos

### City Manager’s Office

Eliza Harper

### Fire

Will Galindo

### Human Resources

Jacque Sims

### Human Services

Rosemary Aguilar-Razo

### IT Services

David Watkins

### Law

Aracely Ojeda

### Neighborhood Services

Jose Alarcon

Rudy Guinea

### Municipal Court

Blanca Duran

Ryan Moran

### Planning and Development

Joél Carrasco

Shanell Harper

Jared Harriet

Raquel Moreno

### Police

Misty Escamilla

Daniel Jaramillo

Katherine Kobus

Anthony Konesky

Bichtram Nguyen

Jamie Smyers

### Public Works

Luis Macias, Jr.

Alfonso Olivas

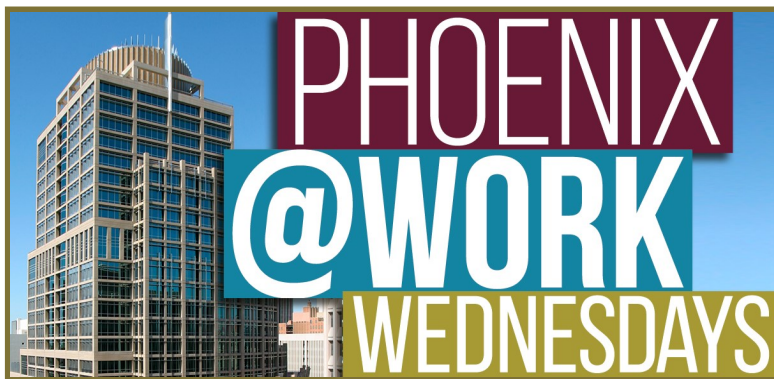
### Water Services

Jamie Campbell

Glen Eversole, Jr.

Roman Lopez

Emerging Leader is designed to assist in developing leadership skills for those who want to become team leaders or sharpen their general skills that will most impact performance.



# PHOENIX @WORK WEDNESDAYS



AdvancePHX is a team-driven initiative led by the City Manager's Office in collaboration with city departments to review business processes and recommend improvements that enhance productivity and service. AdvancePHX initially focused on four citywide, high-impact projects to be reviewed in weeklong Kaizen events. In these Kaizens, teams of subject matter experts reviewed current processes and made recommendations utilizing the Lean strategy of reducing waste while maintaining a strong customer-centered focus. The four projects included:

- ◆ Strategic sourcing to review the process of procuring goods over \$50,000.
- ◆ Public safety public records request process, which encompasses more than 70,000 requests annually.
- ◆ Collection, documentation, processing and resolution of public concerns submitted to the Mayor, Council, City Manager's Office and other city departments.
- ◆ Capital construction project procurement services.

All this work has resulted in many improvement recommendations that are now in various stages of implementation. Combined, all of the projects will impact thousands of citizens and employees and result in consistent and efficient processes to serve the public. To find out more, [check out the AdvancePHX site](#).

This site will be updated regularly to keep you informed on process improvements happening around the city, as well as to provide you with interesting tools that you can use to implement your own process improvements.

## JOB OF THE WEEK

**Featured Listing:** Detention Officer (\$16.96 - \$24.61)

*Become a non-sworn member of the Phoenix Police Department, assisting in the booking process. Must pass PPD backgrounds and training. Duties include taking custody of prisoners from arresting officers; processing prisoners into the City's booking facility; and searching prisoners and securing personal property. Detention Officers will carry a firearm and will be required to maintain firearms proficiency. Multiple positions are available, next review of applications will be May 8, 2017.*

Each Monday, the city posts jobs available for current employees to consider. [Here's the link](#) to the most recent Job Opportunities.

## DID YOU KNOW?

Are you aware of the city's policy on employees receiving gifts? [Check it out here](#).



**Stephanie Zuffranieri**  
**HR Connection Center Supervisor**  
**Human Resources**

In the HR Connection Center, Stephanie processes 28,000 phone calls & 6,000 Employee Development Fund requests each year.

In her spare time, she loves being outdoors, spending time with her family and their horses.

Stephanie joined the city in 2006 as a senior HR clerk.



Stephanie helps customers with public records requests, training needs and employment applications.



Favorite thing about working for the city of Phoenix:  
*"The opportunities to continue to learn so I can better serve our employees and citizens."*

### Fast Facts

Famous person she looks up to:  
*"I am inspired by those around me."*

- ◆ Favorite app on phone:  
**Apple Music**
- ◆ Favorite restaurant:  
**La Canasta**
- ◆ Major accomplishment:  
**Earning Master's in Leadership**
- ◆ Cannot start morning:  
**Without coffee!**

Check out all of the profiles on our amazing city employees by clicking on [this link](#).

**Have an idea for the next PHXConnect?**  
 E-mail us: [phxconnect@phoenix.gov](mailto:phxconnect@phoenix.gov)

## CONFERENCE DEADLINE

The Phoenix Hispanic Network invites you to their 2017 Conference: *People, Purpose, Passion: The Pathway to Success*. This full-day conference will cover the topics of leadership, power and persuasion, career development and how to be successful in our organization. Speakers include City Manager Ed Zuercher, Assistant City Manager Milton Dohoney, incoming Public Works Director Ginger Spencer, President of Grand Canyon University Brian Muller and many more! This conference is FREE to PHN members. *The last day to register is this Friday, April 28!* **Details:**



- ◆ Friday, May 12
- ◆ 8:00 a.m. - 4:30 p.m.
- ◆ Grand Canyon University
- ◆ Sign up via eCHRIS: PHNC1

[Email PHN](#) if you are not a current member and check out the [PHN website](#) for more information.

## UP AND RUNNING

Phoenix's [new compost facility](#) located across from the city's transfer station and recycling facility is now open for business.



## THREE THINGS ...

- ◆ *The duffel bag gets its name from the town of Duffel, Belgium, where the cloth used in the bags was originally sold.*
- ◆ *Roger Ebert and Oprah Winfrey went on a couple dates in the mid-1980s. It was Roger who convinced her to syndicate her talk show.*
- ◆ *Failed PEZ flavors include coffee, eucalyptus, menthol and flower.*



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CityofPhoenixAZ

## TIME FOR "DIA"

April 30 is El día de los niños/El día de los libros, or Children's Day/Book Day, known as "Día." It is a day to celebrate children and books! Día reflects a library's commitment to include and celebrate a variety of cultures year-round. On April 30, an annual celebration of linking children to books, home languages and cultures is held at places including schools, libraries, museums and parks. But Día also provides a wonderful opportunity for parents to promote the power of books and reading to their own children.



Every day of the year can be "Día," a day for linking all children and books! [Learn about Día](#) including ways to celebrate, books to read and much more.



The city has upgraded its customer care and billing system and has implemented a new "[PHX Pay Online](#)" web portal. It's more mobile friendly, has more online features and allows customers to create a personal account to manage their city of Phoenix water, sewer, and trash bill. Employees who reside within the city are encouraged to begin using PHX Pay Online.



Bring your friends and your transit pass Friday, April 28, to take part in a unique celebration, *Sips on 7th Street*. Participants receive food and drink specials, as well as raffle tickets for each stop at the nine participating restaurants. [Event details can be found here.](#)



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