Seamless Service Directory and Information 2014

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for year-round use or visit phoenix.gov for detailed city information.

All numbers are in 602 area code unless indicated

Abandoned Vehicles
Streets, Alleys ..............262-6151
Airport (Sky Harbor International)
24-hour Switchboard ...........273-3300
Noise Information ..........683-2669
Paging ..................273-3455
Parking ..................273-4545
Alley
Repair or Grading, Hazards,
Permit for Dust Proofing ....262-6441
Trash in Alley ...............262-7251
Animals
Barking Dogs .............262-6466
Dead Animal ...............262-6791
Dog Licenses
(Maricopa County) ..........506-7387
Horses-Lot Too Small ......262-7844
Rabies (Maricopa County) ...506-7387
Annexations ..............262-6837
Arson
Report Arson-caused
Fires .........26-ARSON, 262-6774
Arts and Culture ..........262-4637
Auctions
City Surplus Vehicles &
Equipment .....................534-0828
Blight/Property Maintenance
Violations ..................262-7844
Blue Stake
(call before you dig) ......263-1100
Budget and Research .......262-4800
Building Inspection and Permits
(See Construction Permits)
Buildings, Open/Vacant ...262-7844
Building Safety
Non Permitted Construction ..262-7811
Permit Records ...............262-7800
Bus and Alternative Transit Services
Phoenix Dial-A-Ride ..........253-4000
Ride Share (carpool/vanpool) ...262-7433
Reduced Fare Certification
(youth 6-18, seniors 65
and older, and persons with
disabilities) ......................253-5000
Route & Schedule
Information ..................253-5000
Taxi Programs (for seniors &
people with disabilities) ......801-1160
Cable TV
If problems aren’t resolved
by cable companies ..........495-0102
City Clerk ...............262-6811
City Council .............262-7029
Mayor Greg Stanton ..........262-7111
District 1 Thelda Williams ...262-7444
District 2 Jim Waring ........262-7445
District 3 Bill Gates ..........262-7441
District 4 Laura Pastor .........262-7447
District 5 Daniel Valenzuela ...262-7446
District 6 Sal DiCiccio ..........262-7491
District 7
Michael Nowakowski ..........262-7492
District 8 Kate Gallego ........262-7493
City Court (See Municipal Court)
City Manager ...............262-6941
City Prosecutor ............262-6461
College Depot ..........261-8847
Community & Economic
Development Programs ....262-5040
Conservation (water) ....256-3370
Construction Noise
General Information ..........262-7811
Construction Permits
On Private Property ..........262-7811
On Right of Way ..........262-6551
Conservation (See Maricopa County)
Damage Claim Against
the City ..........262-5054
Dial-A-Ride ...............253-4000
Eligibility process ..........716-2100
Disabled Services (Special Populations)
City of Phoenix TTY ..........534-5500
City Clerk TTY ...............534-2737
Equal Opportunity TTY .......534-1557
Library TTY ..................254-8205
Parks TTY ...................262-6713
Personnel TTY .................261-8687
Discrimination Complaints ....262-7486
Domestic Violence ..........534-2120
Drainage
Clogged Street Drain .........262-6441
Drainage Plan Review
Project Engineering ..........262-6551
Flood Plain Management ....262-4960
Dust
Complaints - (Maricopa County
Air Quality Department) ....372-2703
Permits - (Maricopa County
Air Quality Department) ....506-6010
From Non-Dustproofed Surface on
Private Property/Parking Lot .262-7844
Illegal Alley Traffic ......262-6151
Elections – City of Phoenix ...262-6837
Maricopa County .............506-1511
Employment
City Job Information
(recorded message) ..........534-5627
City Human Resources Department
General Information ..........262-6277
Discrimination ...............262-7486
Police and Fire ...............534-5627
Workforce Connection
One-Stop Career Centers ....262-6776
Environmental Programs
Office ..................256-5669
Equal Opportunity ..........262-7716
Business Certification ..........262-6790
Discrimination Complaints
(employment, fair housing,
public accommodations) ....262-7486
Supplier and Contractor
Compliance ..................495-0887
Family Advocacy Center ....534-2120
Child Abuse .................534-2120
Domestic Violence ..........534-2120
Sexual Assault ...............534-2120
Fences
In Disrepair or Over-height ......262-7844
Permits ...................262-7811
Film Office .............262-4850
Fires
To Report Fires ..........9-1-1
Fire Administration ..........262-6297
Fire Prevention ..........262-6771
Fire Department Ambulance
Billing Information ..........261-8414
Flood Information
Flood Plain Management
(zones) ..................262-4960
Within City Limits ..........262-6441
Garbage ..........262-7251
Barrel Repair
Green Barrel/Alley Collection
Household Hazardous Waste
Illegal Dumping
Recycling (blue barrel/drop off)
Trash Services
Transfer Stations
Graffiti on Public Art ..........262-4637
Graffiti Reward Hot Line ....262-7327
Graffiti Busters .............534-4444
Graffiti in Parks ..........262-6862
Head Start .............262-4040
Historic Preservation ..........261-8699
Household Hazardous Waste
General Information ..........262-7251
Police (ammunition,
war souvenirs) ..............534-2810
Housing
Assistance for Low-Income
Residents ..................534-1974
Discrimination ............262-7486