

Basic 10W Questioning Guidelines

WHERE?

Obtain the address.

- Apartment number and name of apartment complex.

WHAT?

Determine the type of problem.

- For example, is it an assault or verbal argument?

WHEN?

Determine the timeframe.

- Is it occurring now?

WAS ANYONE HURT?

Determine if anyone was injured.

- How severe is the injury?
- Contact the Fire Department if paramedics are needed.

ANY WEAPONS?

Determine the type of weapon being used and where it is now.

- A weapon is any item that can cause injury or death.

WHAT MANNER DID THE SUSPECT LEAVE?

In a vehicle or on foot?

- This lets officers know who or what to look for.

WHERE DID THE GO?

Direction of travel or current location of suspect.

WHO IS THE SUSPECT?

Obtain the suspect / suspect vehicle description.

WHAT DID THE SUSPECT OBTAIN?

Determine if money or property was taken.

WHO IS CALLING?

Determine the caller's name, phone number, and location.

- What is the relationship? Husband, wife, sister, neighbor, friend, witness, etc.

Call Priority Guidelines

Priority 1 – In Progress, just occurred, life threatening emergency

Examples of Priority 1 Calls

- Physical fight
- Armed robbery
- Stolen vehicle

Priority 2 – Occurred within the last 5-10 minutes, serious crime, potential for violence or escalation exists

Examples of Priority 2 Calls

- Verbal argument
- Shoplifter in custody
- Suspicious people

Priority 3 – Occurred more than 10 minutes ago, no suspect activity

Examples of Priority 3 Calls

- Loud party
- Residential or Commercial burglary
- Abandoned vehicles

Online Crime Reporting – Certain types of after the fact reports can be reported online at <http://www.phoenix.gov/police/policereport>. Online reports cannot be made for the following: crimes in progress, vehicle accidents, graffiti, bias or hate crimes, crimes in which the suspect is known or can be positively identified, crimes involving stolen guns, vehicles, license plates or threats of harm, and residential or commercial burglaries.

Examples of Online Reports

- Identity theft
- Lost property
- Fraudulent use of a credit/debit card

Selected Radio Codes

		TEN SERIES	
101	Woman in the Car		
211	Armed Robbery	10-4	Affirmative (OK)
236	Threat	10-17	En route
239	Fight	10-20	Location
240	Assault	10-23	Arrived at scene
312	Child Neglect	10-44	Does not conform with rules and regulations
390	Drunk (Disturbing, Down, In Car)		
415F	Domestic Violence	10-92	Wagon Wanted
417	Subject Threatening		
418	Civil Matter - Stand By		
459C	Burglary - Commercial		
459R	Burglary - Residential		
487	Theft		
491	Kidnapping (Not Sexually Motivated)		
601	Missing Person		
647	Suspicious Person, Check Activity		
651	Loose Animals		
900	Check Welfare		
901	Injured or Sick Person		
906	Officer Needs Assistance, Potentially Hazardous Situation		
921	Prowler		
928	Found Property		
961	Accident - No Injuries		

Police Terminology

Understanding the terms used by officers, other operators, and citizens is an important part of properly assessing and dispatching calls for service. Some of these terms can be considered jargon or slang. Following is a list of common terms found on the job:

3511	A vehicle that has been impounded for a mandatory 30 days
A.P.S.	Arizona Public Service
A.S.A.P.	As soon as possible
A.T.F.	Bureau of Alcohol, Tobacco, and Firearms
BAILED OUT	Subject jumped out of car and ran
BYFRND	Boyfriend
BEER RUN	Shoplifting beer
BONDOUT	Prisoner who is going to post bail and be released
BEEN MADE/BURNED	Undercover officer's ID is known
BHND	Behind
BIKE	Motorcycle
BIKERS	Motorcycle riders
BOOKING	Booking prisoner into jail

EQUIPMENT	Police vehicle
E.R.	Emergency Room
E.T.A.	Estimated time of arrival
F.A.A.	Federal Aviation Administration
F.B.I.	Federal Bureau of Investigation
F.I.	Field Interrogation (Form 36 card)
FILE STOP	Notation put in police record; File Stops are confirmed by R&I Bureau
FLIR	Device used by aircraft to check for heat sources
F.O.J.	From other jurisdiction
FRONT DESK	Information Desk at main station
FUGITIVE	A wanted person
GAS WASH/WASHDOWN	Fire Department needed to wash gas down
G.C.I. /B.A.	Test used to determine blood alcohol content
G.I.B.	General Investigations Bureau

GOT THE EYE	In view (on a code 5)
GRN	Green
HOND	Honda
HIT	Subject or item wanted
H.G.N.	Horizontal Gaze Nystagmus (a test for detecting drug / alcohol use)
HOBBLES	Nylon rope used for legs and hand restraint
HOOK	Wrecker
HSE	House
ICE, CRYSTAL	Smokeable methamphetamine
J.C.C.	Juvenile Corrections Center
J.P.	Justice of the Peace
JUMPED ON	Assaulted
JUMPER	Person attempting suicide by jumping
LADDER	Fire Department ladder truck
MARQUIS	Test for narcotics

M.D.C.	Mobile Digital Computer (Police car computer)
MEDICS	Paramedics
MERZ	Mercedes Benz
MHP	Mobile Home Park
MOTOR	Solo motor unit
NUMBER 1 SITUATION	Probable cause for arrest
NUMBER 9's	Citations
OD	Overdose
ONE FROM LIST	Contract wrecker (926)
ONE ON ONE	Suspect / witness I.D.
ONE ROLL	Fingerprints
O.V.	On view, officer just witnessed an incident
PAGE 2	Additional charges filed on a subject already in custody
P.C.	Probable cause
PLE	Purple

P.O.	Probation officer
RESTRAINTS	Leather straps used to restrain prisoners
RINGER	Audible alarm
ROLLOVER	Accident involving overturned vehicle
R.P.	Responsible party
S/E/C	Southeast corner
SEIZURE	Impound a vehicle; subject having convulsions
SGT	Sergeant
SILENT	Silent alarm
SLIM JIM	Device used to open locked vehicle
SMASH & GRAB	Broke out window, grabbed items and ran
S.O./M.C.S.O.	Maricopa County Sheriff's Office
S.R.P.	Salt River Project
STRIPPED	Vehicle stripped
TECH	Radio or computer technician

THIRTY-SIX Field interrogation (or form 36)

THREE WHEELER Police 3-wheeled motorcycle

TILL TAP Grab money from register

DISPATCH AN ANIMAL To shoot an animal

TRAFFIC BOX KEY Key used to open traffic signal control box

XHUSB Ex-husband

WAGON/WAGON Police paddy wagon