<table>
<thead>
<tr>
<th>Question</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WHERE?</strong></td>
<td>Obtain the address.</td>
</tr>
<tr>
<td></td>
<td>- Apartment number and name of apartment complex.</td>
</tr>
<tr>
<td><strong>WHAT?</strong></td>
<td>Determine the type of problem.</td>
</tr>
<tr>
<td></td>
<td>- For example, is it an assault or verbal argument?</td>
</tr>
<tr>
<td><strong>WHEN?</strong></td>
<td>Determine the timeframe.</td>
</tr>
<tr>
<td></td>
<td>- Is it occurring now?</td>
</tr>
<tr>
<td><strong>WAS ANYONE HURT?</strong></td>
<td>Determine if anyone was injured.</td>
</tr>
<tr>
<td></td>
<td>- How severe is the injury?</td>
</tr>
<tr>
<td></td>
<td>- Contact the Fire Department if paramedics are needed.</td>
</tr>
<tr>
<td><strong>ANY WEAPONS?</strong></td>
<td>Determine the type of weapon being used and where it is now.</td>
</tr>
<tr>
<td></td>
<td>- A weapon is any item that can cause injury or death.</td>
</tr>
<tr>
<td><strong>WHAT MANNER DID THE SUSPECT LEAVE?</strong></td>
<td>In a vehicle or on foot?</td>
</tr>
<tr>
<td></td>
<td>- This lets officers know who or what to look for.</td>
</tr>
<tr>
<td><strong>WHERE DID THE GO?</strong></td>
<td>Direction of travel or current location of suspect.</td>
</tr>
<tr>
<td><strong>WHO IS THE SUSPECT?</strong></td>
<td>Obtain the suspect / suspect vehicle description.</td>
</tr>
<tr>
<td><strong>WHAT DID THE SUSPECT OBTAIN?</strong></td>
<td>Determine if money or property was taken.</td>
</tr>
<tr>
<td><strong>WHO IS CALLING?</strong></td>
<td>Determine the caller’s name, phone number, and location.</td>
</tr>
<tr>
<td></td>
<td>- What is the relationship? Husband, wife, sister, neighbor, friend, witness, etc.</td>
</tr>
</tbody>
</table>
Call Priority Guidelines

Priority 1 – In Progress, just occurred, life threatening emergency

Examples of Priority 1 Calls
- Physical fight
- Armed robbery
- Stolen vehicle

Priority 2 – Occurred within the last 5-10 minutes, serious crime, potential for violence or escalation exists

Examples of Priority 2 Calls
- Verbal argument
- Shoplifter in custody
- Suspicious people

Priority 3 – Occurred more than 10 minutes ago, no suspect activity

Examples of Priority 3 Calls
- Loud party
- Residential or Commercial burglary
- Abandoned vehicles

Online Crime Reporting – Certain types of after the fact reports can be reported online at http://www.phoenix.gov/police/policereport. Online reports cannot be made for the following: crimes in progress, vehicle accidents, graffiti, bias or hate crimes, crimes in which the suspect is known or can be positively identified, crimes involving stolen guns, vehicles, license plates or threats of harm, and residential or commercial burglaries.

Examples of Online Reports
- Identity theft
- Lost property
- Fraudulent use of a credit/debit card
Selected Radio Codes

101 Woman in the Car
211 Armed Robbery
236 Threat
239 Fight
240 Assault
312 Child Neglect
390 Drunk (Disturbing, Down, In Car)
415F Domestic Violence
417 Subject Threatening
418 Civil Matter - Stand By
459C Burglary - Commercial
459R Burglary - Residential
487 Theft
491 Kidnapping (Not Sexually Motivated)
601 Missing Person
647 Suspicious Person, Check Activity
651 Loose Animals
900 Check Welfare
901 Injured or Sick Person
906 Officer Needs Assistance, Potentially Hazardous Situation
921 Prowler
928 Found Property
961 Accident - No Injuries

TEN SERIES

10-4 Affirmative (OK)
10-17 En route
10-20 Location
10-23 Arrived at scene
10-44 Does not conform with rules and regulations
10-92 Wagon Wanted
**Police Terminology**

Understanding the terms used by officers, other operators, and citizens is an important part of properly assessing and dispatching calls for service. Some of these terms can be considered jargon or slang. Following is a list of common terms found on the job:

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3511</td>
<td>A vehicle that has been impounded for a mandatory 30 days</td>
</tr>
<tr>
<td>A.P.S.</td>
<td>Arizona Public Service</td>
</tr>
<tr>
<td>A.S.A.P.</td>
<td>As soon as possible</td>
</tr>
<tr>
<td>A.T.F.</td>
<td>Bureau of Alcohol, Tobacco, and Firearms</td>
</tr>
<tr>
<td>BAILED OUT</td>
<td>Subject jumped out of car and ran</td>
</tr>
<tr>
<td>BYFRND</td>
<td>Boyfriend</td>
</tr>
<tr>
<td>BEER RUN</td>
<td>Shoplifting beer</td>
</tr>
<tr>
<td>BONDOUT</td>
<td>Prisoner who is going to post bail and be released</td>
</tr>
<tr>
<td>BEEN MADE/BURNED</td>
<td>Undercover officer’s ID is known</td>
</tr>
<tr>
<td>BHND</td>
<td>Behind</td>
</tr>
<tr>
<td>BIKE</td>
<td>Motorcycle</td>
</tr>
<tr>
<td>BIKERS</td>
<td>Motorcycle riders</td>
</tr>
<tr>
<td>BOOKING</td>
<td>Booking prisoner into jail</td>
</tr>
<tr>
<td>Acronym</td>
<td>Description</td>
</tr>
<tr>
<td>-----------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>BREAKING UP</td>
<td>Radio transmissions are not being received clearly</td>
</tr>
<tr>
<td>BUSTED</td>
<td>Arrested</td>
</tr>
<tr>
<td>C.C.W.</td>
<td>Carrying concealed weapon</td>
</tr>
<tr>
<td>C.O.</td>
<td>Civilian observer</td>
</tr>
<tr>
<td>COMP</td>
<td>Complainant</td>
</tr>
<tr>
<td>C.L.D.</td>
<td>Citation in lieu of detention</td>
</tr>
<tr>
<td>CRACK, ROCK</td>
<td>Smokeable form of cocaine</td>
</tr>
<tr>
<td>D.E.B.</td>
<td>Drug Enforcement Bureau</td>
</tr>
<tr>
<td>DIX</td>
<td>Detectives</td>
</tr>
<tr>
<td>D.O.A.</td>
<td>Dead on arrival</td>
</tr>
<tr>
<td>D.O.B.</td>
<td>Date of birth</td>
</tr>
<tr>
<td>D.O.C.</td>
<td>Department of Corrections</td>
</tr>
<tr>
<td>D.P.S.</td>
<td>Department of Public Safety</td>
</tr>
<tr>
<td>DRIVE BY</td>
<td>Shots fired from a moving vehicle</td>
</tr>
<tr>
<td>E.O.C.</td>
<td>Emergency Operations Center</td>
</tr>
<tr>
<td>Abbreviation</td>
<td>Description</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>EQUIPMENT</td>
<td>Police vehicle</td>
</tr>
<tr>
<td>E.R.</td>
<td>Emergency Room</td>
</tr>
<tr>
<td>E.T.A.</td>
<td>Estimated time of arrival</td>
</tr>
<tr>
<td>F.A.A.</td>
<td>Federal Aviation Administration</td>
</tr>
<tr>
<td>F.B.I.</td>
<td>Federal Bureau of Investigation</td>
</tr>
<tr>
<td>F.I.</td>
<td>Field Interrogation (Form 36 card)</td>
</tr>
<tr>
<td>FILE STOP</td>
<td>Notation put in police record; File Stops are confirmed by R&amp;I Bureau</td>
</tr>
<tr>
<td>FLIR</td>
<td>Device used by aircraft to check for heat sources</td>
</tr>
<tr>
<td>F.O.J.</td>
<td>From other jurisdiction</td>
</tr>
<tr>
<td>FRONT DESK</td>
<td>Information Desk at main station</td>
</tr>
<tr>
<td>FUGITIVE</td>
<td>A wanted person</td>
</tr>
<tr>
<td>GAS WASH/WASHDOWN</td>
<td>Fire Department needed to wash gas down</td>
</tr>
<tr>
<td>G.C.I. /B.A.</td>
<td>Test used to determine blood alcohol content</td>
</tr>
<tr>
<td>G.I.B.</td>
<td>General Investigations Bureau</td>
</tr>
<tr>
<td>Acronym</td>
<td>Definition</td>
</tr>
<tr>
<td>-----------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>GOT THE EYE</td>
<td>In view (on a code 5)</td>
</tr>
<tr>
<td>GRN</td>
<td>Green</td>
</tr>
<tr>
<td>HOND</td>
<td>Honda</td>
</tr>
<tr>
<td>HIT</td>
<td>Subject or item wanted</td>
</tr>
<tr>
<td>H.G.N.</td>
<td>Horizontal Gaze Nystagmus (a test for detecting drug / alcohol use)</td>
</tr>
<tr>
<td>HOBBLES</td>
<td>Nylon rope used for legs and hand restraint</td>
</tr>
<tr>
<td>HOOK</td>
<td>Wrecker</td>
</tr>
<tr>
<td>HSE</td>
<td>House</td>
</tr>
<tr>
<td>ICE, CRYSTAL</td>
<td>Smokeable methamphetamine</td>
</tr>
<tr>
<td>J.C.C.</td>
<td>Juvenile Corrections Center</td>
</tr>
<tr>
<td>J.P.</td>
<td>Justice of the Peace</td>
</tr>
<tr>
<td>JUMPED ON</td>
<td>Assaulted</td>
</tr>
<tr>
<td>JUMPER</td>
<td>Person attempting suicide by jumping</td>
</tr>
<tr>
<td>LADDER</td>
<td>Fire Department ladder truck</td>
</tr>
<tr>
<td>MARQUIS</td>
<td>Test for narcotics</td>
</tr>
<tr>
<td>Acronym</td>
<td>Description</td>
</tr>
<tr>
<td>-------------</td>
<td>-------------------------------------------------------</td>
</tr>
<tr>
<td>M.D.C.</td>
<td>Mobile Digital Computer (Police car computer)</td>
</tr>
<tr>
<td>MEDICS</td>
<td>Paramedics</td>
</tr>
<tr>
<td>MERZ</td>
<td>Mercedes Benz</td>
</tr>
<tr>
<td>MHP</td>
<td>Mobile Home Park</td>
</tr>
<tr>
<td>MOTOR</td>
<td>Solo motor unit</td>
</tr>
<tr>
<td>NUMBER 1 SITUATION</td>
<td>Probable cause for arrest</td>
</tr>
<tr>
<td>NUMBER 9's</td>
<td>Citations</td>
</tr>
<tr>
<td>OD</td>
<td>Overdose</td>
</tr>
<tr>
<td>ONE FROM LIST</td>
<td>Contract wrecker (926)</td>
</tr>
<tr>
<td>ONE ON ONE</td>
<td>Suspect / witness I.D.</td>
</tr>
<tr>
<td>ONE ROLL</td>
<td>Fingerprints</td>
</tr>
<tr>
<td>O.V.</td>
<td>On view, officer just witnessed an incident</td>
</tr>
<tr>
<td>PAGE 2</td>
<td>Additional charges filed on a subject already in custody</td>
</tr>
<tr>
<td>P.C.</td>
<td>Probable cause</td>
</tr>
<tr>
<td>PLE</td>
<td>Purple</td>
</tr>
<tr>
<td>Acronym</td>
<td>Definition</td>
</tr>
<tr>
<td>---------</td>
<td>------------</td>
</tr>
<tr>
<td>P.O.</td>
<td>Probation officer</td>
</tr>
<tr>
<td>RESTRAINTS</td>
<td>Leather straps used to restrain prisoners</td>
</tr>
<tr>
<td>RINGER</td>
<td>Audible alarm</td>
</tr>
<tr>
<td>ROLLOVER</td>
<td>Accident involving overturned vehicle</td>
</tr>
<tr>
<td>R.P.</td>
<td>Responsible party</td>
</tr>
<tr>
<td>S/E/C</td>
<td>Southeast corner</td>
</tr>
<tr>
<td>SEIZURE</td>
<td>Impound a vehicle; subject having convulsions</td>
</tr>
<tr>
<td>SGT</td>
<td>Sergeant</td>
</tr>
<tr>
<td>SILENT</td>
<td>Silent alarm</td>
</tr>
<tr>
<td>SLIM JIM</td>
<td>Device used to open locked vehicle</td>
</tr>
<tr>
<td>SMASH &amp; GRAB</td>
<td>Broke out window, grabbed items and ran</td>
</tr>
<tr>
<td>S.O./M.C.S.O.</td>
<td>Maricopa County Sheriff's Office</td>
</tr>
<tr>
<td>S.R.P.</td>
<td>Salt River Project</td>
</tr>
<tr>
<td>STRIPPED</td>
<td>Vehicle stripped</td>
</tr>
<tr>
<td>TECH</td>
<td>Radio or computer technician</td>
</tr>
</tbody>
</table>
THIRTY-SIX  Field interrogation (or form 36)

THREE WHEELER  Police 3-wheeled motorcycle

TILL TAP  Grab money from register

DISPATCH AN ANIMAL  To shoot an animal

TRAFFIC BOX KEY  Key used to open traffic signal control box

XHUSB  Ex-husband

WAGON/WAGON  Police paddy wagon