What To Expect When Stopped

Each situation is unique and the police officer must alter his or her response to fit the circumstance.

A Phoenix Police Officer:
- Will provide his or her name and serial number upon request;
- Who is not in uniform will present proper identification; you may request to examine their credentials so that you are satisfied they are a law enforcement officer;
- Will tell you why you are being stopped;
- Will only use the force necessary to effect the arrest of a suspect and to maintain the custody of the prisoner;
- Will not search the body of a person of the opposite sex except to prevent injury to the officer or another person, or to prevent the disposal or destruction of evidence; and
- Will only arrest a person for a crime committed in the officer’s presence, or when the officer has probable cause to believe the person has already committed the crime.

Arizona traffic law requires that all drivers shall yield the right of way to emergency vehicles. Drivers are to immediately pull over to the right side of the road, stop and remain in a stopped position until the emergency vehicle has passed.

We hope the information in this brochure will be helpful in answering common questions about traffic stop procedures and in reducing the stress when stopped by the Police.

Phoenix Precinct Stations

- **Black Mountain**
  33355 North Cave Creek Rd.
  602-495-5002

- **Cactus Park**
  12220 North 39th Avenue
  602-495-5009

- **Central City**
  1902 South 16th Street
  602-495-5005

- **Desert Horizon**
  16030 North 56th Street
  602-495-5006

- **Estrella Mountain**
  2111 South 99th Avenue
  602-495-5003

- **Maryvale**
  6180 West Encanto Blvd.
  602-495-5008

- **Mountain View**
  2075 East Maryland Avenue
  602-495-5007

- **South Mountain**
  400 West Southern Avenue
  602-495-5004

- **General Information**
  602-262-7626

If you have a compliment or complaint about the service you have received, please contact one of the listed precincts or the Professional Standards Bureau at 602-262-4580.

MISSION STATEMENT
To ensure the safety and security of each person in our community

A Word From The Chief

I hope this information is helpful to you, because the dedicated men and women of the Phoenix Police Department strive to provide courteous helpful service to our community. No one wants to be stopped by the police, but sometimes it’s necessary. When that happens, we want it to be as safe and positive as possible. Please help us help you by following the simple steps outlined here.

We’re here, We listen, We care!

Jeri Williams,
Police Chief
Why Do Police Stop People?

There are many different reasons why you might be stopped by the police. Whatever the reason, the officer needs your cooperation.

- You may have committed a traffic violation.
- You may fit the description of a suspect.
- The officer might think you are in trouble and need help.
- You may have witnessed a crime.

If you are stopped by the police while driving, you may feel confused, anxious, or even angry. These are natural feelings, but remember, traffic stops can also be stressful and dangerous for the police officer. Each year, a number of law enforcement officers are killed or seriously injured while making the “routine traffic stop”. Police officers are especially vulnerable during the hours of darkness.

With this in mind, there are things that you, as a law abiding citizen, can do to help lessen the unpleasantness of the experience.

When stopped by police, remember:

1. A police officer may pull you over at any time for a traffic offense or police investigation.
2. When you see the red overhead lights and/or hear the siren, remain calm and safely pull over to the right side of the road.
3. Remain in your vehicle unless the officer advises otherwise.
4. Keep your hands on the steering wheel so the officer can see them.
5. Avoid any sudden movements, especially toward the floorboard, rear seat or passenger side of the vehicle.
6. Do not immediately reach for your license or other documents until the officer requests them. Arizona State Law requires drivers to show their license, vehicle registration and insurance card upon request.
7. If your documents are out of reach, tell the officer where they are before you reach for them.
8. If you have a weapon in the vehicle, promptly notify the officer of its location.
9. If the stop occurs during darkness, turn on your dome or interior lights so the officer can easily see the interior of your car.
10. If there are passengers in your vehicle, encourage them to remain quiet and cooperate with instructions.
11. The officer may issue you a ticket. If you feel the reason is vague or unclear, ask the officer for details.
12. Avoid becoming argumentative. Arguing will not change the officer’s mind. If you contest the violation, you will have an opportunity to address the matter in court.
13. Be honest with the officer. If you really didn’t see the stop sign, or were unaware of the speed limit, let the officer know. Being honest about any situation never hurts.
14. Finally, if you receive a ticket, accept it calmly. Accepting it is not an admission of guilt. Your signature is usually, but not always required.