A History of Public Transit Service
Transit history in Phoenix began in 1887 when the Phoenix Street Railway ran the rails. Today the Phoenix Public Transit Department, a member of the Valley Metro regional transit system, includes bus, Dial-a-Ride, and light rail services.

Public Transit Services
The Public Transit Department operates local bus, RAPID commuter service, circulator routes, Dial-a-Ride service for people with disabilities, a senior center shuttle program, and several alternative transportation programs for seniors and people with disabilities. Phoenix Public Transit also funds its portion of Valley Metro light rail service.

Funding Sources
Funding for public transit comes from local, regional, and federal sources:
- Transit 2000 - 4/10ths of a cent local sales tax to improve services for its residents
- Proposition 400 - regionally approved transportation funding for the Valley
- Federal grants - capital improvements such as new passenger shelters, city buses, and bus maintenance yards

As the designated recipient of federal funds, Phoenix oversees the application for and disbursement of federal grant monies to other transit providing cities and agencies in the Valley.

Outsourced to Private Companies
Bus and Dial-a-Ride services are contracted to private companies to manage operations. They hire bus operators, mechanics, road supervisors, and administrative personnel to run Phoenix service. Other outsourced work includes shelter cleaning and advertising sales.

Transit Enforcement Unit
Managed by the Phoenix Police Department, the bureau’s commander and two lieutenants oversee the sergeants, patrol officers, and police assistants assigned to ensure safety on transit vehicles and facilities.

Residents Depend on Public Transit
For many Phoenix residents, public transit is an affordable alternative to a personal vehicle. Work is a top destination for 55% of passengers, with shopping as another for 45% of riders, and for 23% of passengers, transit is their ride to school.
Transit Operations Information

**Bus Ridership (Fiscal Year 2012-13)**
- 38.4 million bus passengers boardings - annually
- 3.2 million passenger boardings - monthly average
- 130,885 passenger boardings - weekday average

**Bus Routes**
Phoenix operates 46 of the 104 Valley Metro bus routes
- 35 local bus routes
- 1 limited stop route
- 5 RAPID commuter bus routes
- 3 neighborhood circulator routes
- 2 business circulator routes

**Bus Fleet, Fixed Route**
- 64 articulated buses (60 ft.)
- 336 standard buses (40 ft.)
- 56 RAPID buses (45 ft.)
- 9 DASH buses (30 ft.)
- 21 neighborhood circulator mini-buses

**Phoenix Dial-a-Ride**
- 125 mini-buses
- 315,561 passenger trips - annually

**Senior Center Shuttle**
- Taxi voucher program
- Supports Human Services Department’s 15 Senior Centers

**Alternative Transportation Programs**
- **Senior Cab**: 8,887 passengers - annually
- **ADA Cab**: 1,697 passengers - annually
- **Work Trips**: 2,746 passengers - annually
- **Dialysis Trips**: 16,075 passengers - annually

**Passenger Facilities**
- 8 Park and Rides (city-owned)
- 6 Transit Centers
- 3,955 bus stops
  - 2,510 with passenger shelters
  - 1,016 with advertising kiosks

---

**Phoenix Public Transit Budget (Fiscal Year 2012-13)**

Of the Department’s annual $211 million operating budget, 6.3% goes to the administrative cost for City staff that, among other things, monitors contracts, performs regulatory functions, and manages federal grants.

**Revenues - $240,521,273**
Includes sales taxes, federal grants, fares, advertising sales, and other revenues

**Expenditures, Operations - $191,329,695**
Includes operations, administration, and support

**Expenditures, Capital - $90,689,219**
Includes vehicles, facilities, and light rail

**Bus Operations Costs**
- 30.47% covered by passenger fares
  - $6.91 per revenue mile
  - $96.14 per revenue hour

**Phoenix Dial-a-Ride Operations Costs**
- 6.13% covered by passenger fares
  - $4.26 per revenue mile
  - $58.06 per revenue hour

**Alternative Transportation Operations Costs**
- 33% covered by passenger fares
  - $25.92 per passenger

---

**Public Art at Happy Valley Park and Ride**
Revised Sept. 2013