

## Stakeholder Interview Summary

Interviews with stakeholders were conducted over the phone and centered on a series of questions on who lives within the community, what kinds of activities take place in the community, what key destinations exist and where mobility improvements are needed. The following individuals were interviewed, with a summary of their comments provided below:

### Abraham James, Greater Green Gables Neighborhood Association

*James Abraham is the primary contact for the Greater Green Gables Neighborhood Association.*

- Neighborhood which is bound by the Grand Canal, McDowell Road, Interstate 10 (I-10) and Thomas Road.
- Destinations include Airport, Biltmore, Food City, restaurants and businesses within the area (Rent House Brewery, and Gary's Beer, Wine and Spirits), and schools.
- Mobility issues include motorists not obeying traffic laws by speeding and ignoring signage. Other issues include safety along 24<sup>th</sup> Street and the Grand Canal where there have been some incidents where people have been hit crossing the canal.
- Mobility improvements include more shade, public restrooms, and another bridge along the canal.

### Miguel Moreno, Indian Valley Community

*Miguel Moreno is the primary contact for the Indian Valley Community.*

- Locals are seen trying to bike, walk, and run, however the physical environment is not supportive of these modes.
- Destinations include anything along McDowell Road, Creighton Elementary School, Excelencia School, Downtown, Tempe Marketplace, and the Grand Canal.
- Mobility issues include motorists disobeying traffic laws, high crash volumes from 28<sup>th</sup> Street to 30<sup>th</sup> Street along McDowell Road because there are no traffic lights, 32<sup>nd</sup> Street intersections, and unprotected bike lanes during rush hour traffic. Other mobility issues include crossing busy intersections, not enough mid-block crosswalks, not enough lighting, and streets and bike lanes don't connect to destinations.
- Mobility improvements include Grand Canal street crossings, traffic calming applications on 31st Street, bike lanes along McDowell Road and other roads.

## Officer Kiley Venard, Central City Precinct Patrol

*Kiley Venard is an officer at the Central City Precinct Patrol.*

- Destinations include United Methodist Outreach Ministries (UMOM), Creighton School, and the Legacy Crossing apartment complex.
- Mobility issues include a lot of pedestrian traffic at 32nd Street and McDowell Road., speeding on Oak Street between 27th Street and 28th Street.
- Other mobility issues include crime on 24th Street between Washington Street and Jefferson Street, limited business access from the light rail tracks, and crossing concerns at 32nd Street and Oak Street.
- Moreover, there is not enough lighting, there is a lot of crime, and drivers don't obey traffic laws and drive too fast.
- Mobility improvements include a HAWK crossing at 30th Street and Van Buren Road.

## Alyssa Peralta, Elsinore Neighborhood Association

*Alyssa Peralta is the primary contact for the Elsinore Neighborhood Association.*

- Bound by Roosevelt Street, Loop 202, 26th Street, and 24th Street.
- Destinations include bus stops, Helping Café, Gateway Community College, and restaurants along 24th Street.
- Destinations outside the mobility area include Downtown, Camelback Colony and Arcadia Crossings.
- Mobility issues include vehicles not obeying traffic laws and driving recklessly through the area. There is also a lack connectivity and many people cannot get where they need to go by walking or bicycling. The streets are also very narrow and there is a lack of signage for drivers.
- Mobility improvements include creating better access to bus stops and light rail stations. Adding more bicycle lanes and sidewalks would also be a good improvement within the area.

## Jeff Boles, Creighton Community Foundation

*Jeff Boles is the Executive Director for the Creighton Community Foundation.*

- Creighton Community Foundation is a 501(c)3 organization that works to build strong neighborhoods, support community engagement, and support programs and initiatives that will enhance educations and funding within the Creighton corridor.
- Key destinations include grocery stores/convenience stores, Maricopa Hospital, social services, and homes for recreational activity.
- Mobility issues within the area include crossings at intersections and areas within the mobility area. 24th Street and McDowell Road, located near Excelencia school is a larger intersection and many are afraid to cross here. 16th Street and

McDowell Road has had a couple near misses and many are afraid to cross the street here. In addition, hardly any sidewalks exist on the south side of the Loop 202. Another major issue is connections to critical resources including grocery stores.

- Improvements to mobility include creating access to recreational facilities, adding more sidewalks, making intersections safer to cross, and add more bicycle and pedestrian facilities.

### Danita Rios, Creighton Square Block Watch

*Danita Rios is the primary contact for the Creighton Square Block Watch.*

- Bound by McDowell Road., 27th Place, Grand Canal, and 28th Place
- Key destinations include Food City, Creighton Elementary, and bus stops
- Some of the key mobility issues are narrow roads that are very busy, 32nd Street, and lack of facilities for pedestrians and bicyclists. In some areas pedestrians, bicyclists, and vehicles all use the road. Other issues include drivers not obeying traffic laws.
- Improvements to mobility would include improving shade, add more sidewalks, and adding more crossings to get to destinations more easily.

### Ivan Carvajal, Creighton Elementary

*Ivan Carvajal is the principal at Creighton Elementary School.*

- People in the community want to safely and conveniently access destinations like the park, food, and the canal.
- The canal is used recreationally in the area and it is avoided at night due to unsafe circumstances and no lighting. Many students take the pedestrian bridge over the canal to get home.
- Destinations include Oak Street and McDowell Road. between 20th St and 32nd Street, and Los Olivos Park.
- Mobility issues include crime, safety and security, disconnected sidewalks, motorists that do not obey traffic laws and drive too fast. 32nd Street from McDowell Road to Thomas Road is also dangerous due to inattentive drivers. Other mobility issues include not enough street lighting or mid-block crossings.
- Mobility improvements include traffic calming devices, shade, pedestrian refuge island, protected bike lanes, food and park access, and safety along the canal.

### David Snyder, Robert Duffy High School

*David Snyder is the principal at Robert Duffy High School.*

- Destinations include Robert Duffer High School, with significant number of people traveling north along 24th Street and 32nd Street to the school. Other destinations include Southern and 15th Avenues, and I-17 and Cactus Road.

- Mobility issues include Van Buren Street due to safety, 24th Street from Jefferson to McDowell, Roosevelt Street and 24th Street to 32nd Street, and the park at Roosevelt Street and 20th Street Other mobility issues include not enough lighting, hiding areas, motorists disobeying traffic laws, lack of safety at light rails stations, and bus services with low frequency.
- Mobility improvements are suggested along Jefferson Street, Washington Street, and Van Buren Street Improvements are also suggested at Washington Street and I-10 intersection due to jaywalkers.

### Amanda Vitela, Maricopa County Medical Center

*Amanda Vitela is the trip reduction coordinator for the Maricopa County Medical Center.*

- The County and State hospitals area next to each other and separated by a wall. About 250 employees use bus cards, and many employees stop only for convenience foods nearby due to a 30-minute lunch.
- Destinations include the state hospital, Crisis Nursery, Fire Station to the east of the hospital, downtown, and lower Arcadia.
- Mobility issues include difficulty crossing busy intersections, unsafe areas, destinations located far away, not enough street lighting, and vehicles driving too close and too fast in the area. Other mobility issues include congestion on 24<sup>th</sup> Street and safety. It is also dangerous for cyclists and pedestrians on 24<sup>th</sup> Street, Roosevelt Street, 32<sup>nd</sup> Street, and between Roosevelt Street and 32<sup>nd</sup> Street up to SR202.
- Mobility improvements include more transit options and a mid-block crossing on Roosevelt Street.

### Robin Stillwell-Harvey - The Salvation Army

*Robin Stillwell-Harvey is a representative for The Salvation Army.*

- The Salvation Army serves the transient population, and there are many transient persons in the area seeking shelter and other services. The facility usually has 60-80 kids 12 and under. Recreational activity is not present in the area, and there is not much to do. Most people either commute into the area for work and sometime drive to get lunch, or commute out of the area for work. Work in the area occurs between 7 am and 3:30 to 4 pm. The social agencies have curfews, so business is very quiet after hours.
- Destinations include St. Vincent del Paul, UMOM, the County and State hospitals, fast food restaurants, Circle K Stores, and the Dollar Store on 32<sup>nd</sup> Street and Van Buren Street
- Mobility issues include a large transient population, lack of safety, criminal activity, not enough lighting, motorists not obeying traffic laws, and the transit stops at 24<sup>th</sup> Street and 32<sup>nd</sup> Street are too far away. Other mobility issues

include busy intersections that are difficult to cross, destinations that are too far to walk/bike, existing streets/sidewalks that do not connect destinations, and a lack of safety from 24th Street to 32nd Street between Van Buren Street and Jefferson Street. These streets are unsafe overall.

- Mobility improvements include a recommended transit stop at 28<sup>th</sup> Street. It would be good to also have more food options.

## Rob Church, Wilson School District #7

*Rob Church is a representative of the Wilson School District #7.*

- First Student handles busing services including out of district and special needs student transportation, and homeless transportation throughout the Valley for students.
- Mobility issues include many pedestrians in unsafe circumstances, 30th Street crosswalks due to crime and unsafe circumstances, and not enough mid-block crosswalks or lighting. Other mobility issues include motorists not obeying traffic laws, lack of parking for the schools. Overflow parking occurs at the Celebrity Theater.
  - Van Buren and 30th Street is a bad spot for accidents and near-misses. School staff heard a HAWK was going to be installed but it was cancelled. School staff hopes it would be put back on the list of projects.
- Mobility improvements include lighting and traffic calming devices and potentially a pedestrian refuge area at 30th Street and Van Buren Street.

## Chelsea Nesbit, Miracle Mile Merchants Association

*Chelsea Nesbit is a representative of the Miracle Mile Merchants Association.*

- Destinations include the Market, local book store, and bike shop.
- Mobility issues include the bus stop being used as a restroom prohibiting access from other users, not enough mid-block crosswalks, sidewalks in disrepair, unsafe facilities because of unsafe drivers and crime, not enough security and lighting. Weekends there is prostitution on Almeria at approximately 18th Street
  - Other mobility issues include a significant number of car crashes at:
    - 20<sup>th</sup> Street and McDowell Road
    - 18<sup>th</sup> Street and McDowell Road
    - 17<sup>th</sup> Street and McDowell Road (traffic cuts into neighborhood to avoid stoplights).
  - Driving in alleyways very fast between back of businesses and apartments with kids.
  - Jaywalking from 16<sup>th</sup> Street to 32<sup>nd</sup> Street.
  - 18<sup>th</sup> Street and McDowell Road (alleyway to north is where bike theft ring meets).

- Mobility improvements include traffic calming devices, shade, pedestrian refuge island, protected bike lanes, food and park access, safety in the canal, and protected bike lanes on McDowell.