

Find out if your home or business is in a special flood hazard area

Is your home or business in a Special Flood Hazard Area (SFHA)? If so, you may want to consider purchasing flood insurance. You may also apply for flood insurance even if your home or business is not in a SFHA to reduce the cost of damages caused by localized flooding.

Elevation certificates are used to calculate the flood insurance policy risk rate if your home or business is in a SFHA. To find out if there is an elevation certificate on file for your property or to see if your property is located in a SFHA, call 602-262-4960 or visit the Street Transportation Department at Phoenix City Hall, 200 West Washington Street, 5th Floor, Phoenix, AZ 85003.

In addition to flood insurance, other precautions include making a list of personal property, taking photos of your home or business to assist your insurance adjuster and keeping all important information and electronic equipment in a safe and dry place.

For more information regarding flood insurance, please contact the National Flood Insurance Program at www.floodsmart.gov or call toll free 1-888-379-9531.