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City of Phoenix

2018 Request for Sewer Fee Adjustment

Each year, sewer fees are recalculated based on a percentage of your actual water used during January, February, and March, and become effective each July. Sewer fees include a standard deduction for water used for landscape during those months. This percentage will vary based on weather conditions. Based on the size of the property's landscape area, the sewer fee includes an allocation for trees and shrubs. To be eligible for a Sewer Fee Adjustment, you must have a larger than average landscape area, had a leak(s) repaired, or filled or repaired a pool during January, February, or March.

All requests for Sewer Fee Adjustments must be submitted within 60 days of the July bill.

Requests received after 60 days will not be eligible for a sewer fee adjustment. This form is to be completed each year an adjustment is warranted. We accept requests prior to July, but no rate adjustments will be made for months prior to July. Upon approval of the appeal, the sewer fee will be recalculated and appear on the next bill.

Questions should be directed to the Water Services Department, Customer Services Division at: cityservicesbill@phoenix.gov

Customer Name Account Number

Service Address Home Phone

Email Address Work Phone

Billing Address Nature of Business

Number of Occupants Number of Units

Please indicate:

- Leaks repaired during January, February, or March. Date Repaired Yes No
NOTE: Please include receipt(s) of materials purchased and/or work completed
- Pool filled or repaired during January, February, or March. Date Filled No. of Gallons
NOTE: Specify number of gallons used to fill pool Yes No
- Salt River Project Irrigation Yes No

Landscape Area:

Please provide total area of lawn, garden, or shrubs watered during January, February, and March **in square feet** (length x width).

By signing below, I certify that the information I am providing is true and complete to the best of my knowledge and belief, and that I have fully read and understand the guidelines, terms and conditions listed on any portion of this application. I acknowledge that if any of the above information is found to be inaccurate, this appeal will be denied.

Signature _____ Date

Return the completed form and all necessary attachments to:

Online: Submit a scanned copy at <https://www.phoenix.gov/atyourservice> by selecting the **City Services Bill Documents** service request option

Mail: City of Phoenix Water Services Department
Customer Services Division
Sewer Fee Adjustment
305 W Washington Street, Suite 200
Phoenix, AZ 85003-2012

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