



City of Phoenix
OFFICE OF THE CITY MANAGER

Camelback Spring Training
Jeff Overton
President & GM
Camelback Spring Training LLC
10710 W. Camelback Rd.
Phoenix, AZ 85037

February 9, 2021

RE: Camelback Spring Training

Dear Mr. Overton,

Thank you for communicating with our team regarding your planned activity of Spring Training for 2021. Under normal conditions the City of Phoenix would not be involved in a "special event" like this, however, during this pandemic the Governor's Executive Order 2020-43 authorizes the City of Phoenix to approve "public event" greater than 50 people if the plan is to implement "adequate safety precautions."

It should be clearly understood that approval does not mean your guests, or your staff, are not at risk from the COVID-19 pandemic. There is no pathway we could outline that would establish with 100% certainty that no one will contract the virus. Additionally, the City of Phoenix accepts no liability for anyone electing to be at this event. Finally, the plan needs to include a waiver that includes the City of Phoenix.

The entity responsible attests to having appropriate insurance in place for the event and shall defend, indemnify, and hold harmless the City of Phoenix for any claim, damage, or harm arising out of this approved event, specifically the spread or contracting of any communicable disease, including COVID 19.

Our understanding of the event is that it is:

- Thorough overall plan: properly addresses all needs and requirements.
- Outdoor spacing and masking appears adequate.
- Surgical masks will be provided to fans who don't bring a mask.

In addition, the City is including the following stipulations to the event:

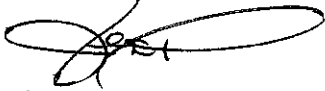
- We recommend that APPROPRIATE masks be required by fans and that those without appropriate masks ALSO have a surgical mask provided to them. Specifically, neck gaiters and bandanas are not adequate and should not be permitted as face coverings, and this should be messaged to fans prior to arrival.

- The players association and the league continue to negotiate player safety and dugout protocols, but it appears the players will be tested regularly with a cadence at least several times per week.

Under those conditions the City of Phoenix is approving the event scheduled beginning February 2021.

The COVID-19 Operational Protocols that you are required to implement and enforce will be posted on the City's website and a copy will be submitted to the Arizona Department of Health Services in accordance with Executive Order 2020-59 issued by the Governor on December 2, 2020.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeff Barton', with a large, stylized flourish extending to the right.

Jeff Barton
Assistant City Manager



RETURNING TO EVENTS SAFETY PROTOCOLS

MAKING OUR ARENA AS SAFE AS POSSIBLE FOR YOU

- » **Safety Accreditation:** We are a GBAC (Global Biorisk Advisory Council) STAR accredited facility, having demonstrated the work practices, procedures and protocols to prepare for, respond to, and recover from outbreaks and pandemics.
- » **SUNS Fan/Employee Promise:** Accessible the day of the event via the Suns Official Mobile App, every person (fans, vendors, staff) entering the venue will be required to complete this standardized health questionnaire about symptoms and exposure, and present the accompanying green check mark for entry.
- » **Masks:** The wearing of masks will be mandatory for entry and at all times other than while eating and drinking in ticketed seats.
- » **Contactless:** Keep your hands clean thanks to paperless ticketing, our arena's transition to an entirely cashless venue, and touchless restroom facilities (sinks, paper towels, toilets, urinals). Plus, hand-sanitizer stations will be available throughout all concourses.
- » **Distancing:** Physical distancing will be required in queueing areas (entering the building, concession, and restroom lines) and will be clearly marked on the floor. Fans will be seated in pods of two and four, distanced from each other and the aisle.
- » **Plus:** Temperature checks for all team and arena staff when entering the building.
- » Building infrastructure improvements during transformation like HVAC system upgrades and sanitization equipment.

YOUR EVENT-DAY CHECKLIST

COME PREPARED

For a complete list of arena protocols and important disclaimers, please visit [SUNS.COM/COVID](https://www.suns.com/covid).



ON YOUR PHONE

- » **Have your completed SUNS Fan Promise** with the green check mark ready to present for entry.
- » **Have your downloaded mobile ticket** to the event in your mobile wallet.



ON YOUR FACE

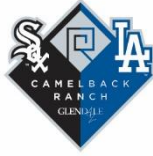
- » **Wear your mask!**
- » **Masks are required** unless eating or drinking in your ticketed seats. Neck gaiters, bandanas, and masks with valves are **not** approved masks.



WITH YOUR EYES

- » **Observe all posted signage** regarding safe distancing whether in line to enter the arena, waiting for concessions, or restroom facilities.
- » **Find and utilize hand-sanitizer stations** positioned throughout concourses on all levels.
- » **See something, say something -** report anyone not respecting health and safety protocols to the nearest guest services representative.

The Phoenix Suns and Phoenix Suns Arena encourage all patrons to do their part to help keep us all safe. If you are in a high risk category, exhibiting any symptoms or have been recently exposed to anyone who is COVID-19 positive, we ask that you do not attend arena events.



Summary: Camelback Spring Training Covid-19 Guest Assurance Plan

Socially Distanced Ballpark Capacity – 2,460

- Baseline Field Box – 384
- Dugout Field Box – 282
- Homeplate Box – 56
- Baseline Terrace – 272
- Infield Box – 742
- Baseline Reserved – 236
- Legends Deck – 34
- Suites – 80 (8 of 12 boxes, consistent with outside seating capacity)
- Lawn – 374
- Total Capacity – 2,460 (18.6% of 13,200 full capacity)

Ticketing Rules

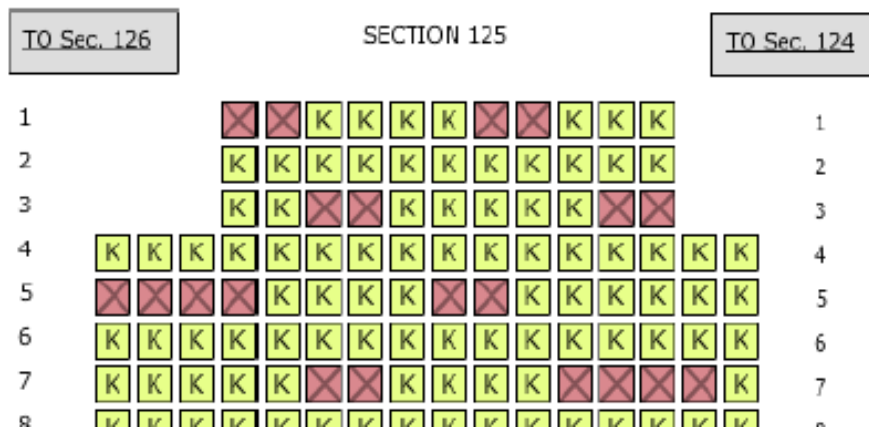
- No season tickets will be sold. All advance purchases will be single game ticket purchases using Tickets.com.
- Box office purchases on the day of game, if tickets are available, will be credit card only.
- QR codes will be displayed on signage to direct patrons to digitally purchase their tickets at the ballpark to reduce ticket seller to patron contact.
- All seats will be sold in pods of two (2), four (4), and six (6).
- All pods are positioned a minimum of six (6) feet from other pods in every direction.
- No more than two (2) pods in a row of a section.
- Lawn seating will consist of pods of two (2) and four (4).
 - **Two (2) Person Lawn Pods**
 - Located in the two rightfield lawn areas.
 - Measure five (5) feet wide by six (6) feet deep.
 - Each pod is separated by a minimum of six (6) feet aisles.
 - 66 total pods between two rightfield lawn areas.
 - **Four (4) Person Lawn Pods**
 - Located in the two leftfield lawn areas.
 - Measure ten (10) feet wide by six (6) feet deep.
 - Each pod is separated by a minimum of six (6) feet aisles.
 - 56 total pods between two leftfield lawn areas.

- ADA ticket pods are available in each seat type.
- A limited number of socially distanced suite rentals to be available, with the capacity of each not to exceed the exterior suite seating.

Sample Seating Layout



Seat Map: [125] 125 - Display Order: 125



Rules for Pod Integrity

- All seats not being sold will be zip-tied in the upright position.
- Only seats associated with a pod will be left unzip-tied.
- SAFE Management Guest Service Representatives will monitor all seating areas to enforce the seating requirements.
- Zip-ties will be routinely reviewed and replaced as necessary.
- **Lawn Pods**
 - All lawn pods will be painted with white field paint to designate the pods and aisles.
 - SAFE Management Guest Service Representatives will be responsible for patrolling the lawn areas to ensure fan distances are maintained.

Policies

- **Bag Policy**
 - Camelback Spring Training will only allow medical and diaper bags to be brought into the facility. The bag will be placed on a screening table to allow a SAFE Management Security Guard to search the bag using a screening stick or probe.
- **Face Coverings**
 - Everyone age two (2) and older will be required to wear a face covering while in our stadium except when they are actively eating or drinking in their ticketed seat. All staff are also required to wear a face covering.

Cleaning, Disinfecting, and Hygiene

- Increased gameday staffing through our third-party cleaning vendor, LandCorp, will focus on enhanced cleaning and disinfecting.
 - Highly visible staff.
 - Gloves and masks must be worn at all time by LandCorp Cleaning Staff.
- Only Environmental Protection Agency (EPA) approved N-List products will be used.
- Continual cleaning and disinfecting of high touch point areas throughout the stadium will be their primary focus.
- Post-game cleaning will consist of electrostatic spraying after every game of all of the stadium's interior spaces including restrooms.
 - Focus on spraying down high touch points.
 - Dugouts will also be electrostatic sprayed after every game.
- Hand sanitizer stations will be placed throughout the concourse and other public areas.
 - High touch point areas including the elevator and by doors that cannot be opened.

Social Distancing Enforcement

- Enforcing our social distancing protocols will require all vendors and staff to assist in monitoring and conveying our message to all ticket holders.
 - Ingress
 - Fans will be reminded to assist in social distancing via A-frame signage outside of gates.
 - Fans will also be encouraged via A-frame signage to purchase tickets online via QR codes.
 - Elevator will be limited to four (4) guests of the same party at a time.
 - Floor decals will be placed in each corner showing wear to stand during use.
 - Parking
 - PRIDE Group will operate parking.
 - Tailgating will be strictly prohibited.
 - Gate Entry
 - There will be eight (8) socially distanced gates available for fans to access.
 - Each gate will have its own magnetometer.

- Designated lines will accept bags through their line and SAFE Management Security will screen bags using gloves, face shields, and a stick to go through bag.
 - The designated lines will also have plexiglass barrier between them and the guest bringing the bag in.
 - Stanchions, bike rack, and social distancing graphics will be used to assist in socially distancing the entry lines.
 - All fans will need to divest the objects that they have in their pockets into divesting bins (bowls or disposable containers).
 - Bowls will be disinfected, while disposable containers would be taken by the guest and thrown away after being checked by SAFE Management Security.
 - Concession and Retail
 - Delaware North Concessions will manage and operate all aspects of concessions and retail.
 - Social distancing signage as well as stanchions will be used to assist in socially distancing the queuing lines for concession stands.
 - Retail stores will have designated entry and exit points for patrons and they will be guided to socially distance via floor decals.
 - Plexiglass will be used to separate all open points of sale (POS) from customers.
 - Limited menu of pre-packaged items to be available.
 - Popular menu items to be distributed amongst all open concession stands based on cooking capabilities to assist in line management.
 - Implementation of completely cashless environment will assist in person to person contact.
 - “Delaware North Clean Team” will be created to focus on cleaning and disinfecting high touch points associated with concessions or retail.
 - Restrooms
 - Designated entry and exits in possible restrooms.
 - Every other sink and urinal will be blocked off.
 - Staff member at each restroom to regulate restroom lines.
 - Egress
 - All guests will be directed to use the nearest exit to their ticketed sections.
 - SAFE Management Guest Service Representatives will assist in guidance of our fans to the nearest exit.
 - Camelback Ranch-Glendale will also use the stadium’s public address and video board systems to assist in relaying the proper exiting messaging.
 - Plexiglass
 - To be used where social distancing cannot be achieved.
 - Anywhere with extended contact between fans and employees.
 - Additional locations if mandated by MLB.

Health and Safety

- **Staff and Vendors**
 - All employees and third party vendors' staff will be required to pass health questionnaire and temperature screening prior to entering the stadium.
 - All staff will be required to wear face coverings while in the stadium.
 - Cooperation from third-party vendors is mandatory and they are to be responsible for their staff's pregame health screening.
- **Fans**
 - Fans will be given health guidelines prior to arriving to the game.
 - Fans may be denied access if visibly ill.
 - Will be subject to removal from stadium if Covid-19 like symptoms arise during the game after being looked at by Glendale Fire and EMS.
- **Accountability**
 - All partners will need to be responsible for training and enforcing of Camelback Spring Training's Health and Safety Guidelines.
 - Delaware North Concessions, SAFE Management, PRIDE Group, LandCorp Cleaning, City of Phoenix Police Department, Glendale Fire and EMS
 - All staff will be told to stay home if they are not feeling well or showing any symptoms of Covid-19.

Player Safety

- **Player Access**
 - Practice fields will remain closed and no autographs will be signed before or after the game.
- **Buffer Zone**
 - The Field Buffer Zone will meet the requirements set forth by MLB.
 - 12 feet from the front edge of the dugout roofs.
 - Removes two (2) rows of seating behind each dugout.
 - 12 feet around the bullpens. Our bullpens do not measure 13 feet in elevation, so we doubled the amount of footage needed to separate the bullpen from the general public.
 - Camelback Spring Training staff will remain outside of the designated buffer zones.
 - Rope will designate the buffer zone throughout the seating bowl.
 - Bike barricade will be used to designate the buffer zone areas around the bullpens and the field within the lawn areas.
- **No Access to Practice Fields**
 - Practice fields will remain closed and no autographs will be signed before or after the game.
- **Field Activity**
 - No on-field presentations or media.

Media

- Seating in press box will be socially distanced and limited.

- 19 seats are available in the press box.
- Pre-game lunch service will be discontinued.
 - Complimentary beverages will still be provided.
- Auxiliary press seating area will be established.

Communication Strategy

- Email blasts, social media posts, public address announcements, and increased signage will all be utilized to convey Camelback Spring Training's messaging to fans.
- All communications will be consistent with the Center for Disease Control (CDC) and other governing bodies' guidelines including those set forth by the Cactus League and Major League Baseball.
- Key Messaging to Include:
 - Pre-Arrival Health
 - Purchasing of Tickets
 - Face Coverings
 - Social Distancing
 - Concessions and Retail
 - Sanitation
 - Additional Policies



Camelback Spring Training COVID-19 Guest Assurance Plan

2021 Spring Training Season

CAMELBACK
RANCH
GLENDALE

2021 Health and Safety Information

Safety and security of teams, staff and fans at Camelback Ranch-Glendale has always been our top priority. However, 2021 brings challenges like none experienced before.

In addition to our yearly preparations, we must take into consideration all local and state guidelines set forth in successfully assuring our fans that attending a game at Camelback Ranch-Glendale is a healthy environment for them during the COVID-19 pandemic.

A primary focus now will be to adhere to social distancing, the use of masks and disinfecting protocols previously established by other successful venues and those set forth by health officials, governing bodies, and Major League Baseball.

The following is our plan to apply these protocols at our facility with a limited capacity for the 2021 MLB Spring Training season.

Enhanced Cleaning & Disinfecting / Hygiene Protocols

Camelback Ranch-Glendale will adhere to Center for Disease Control (CDC) cleaning and disinfecting guidelines. Hand sanitizer stations will be provided throughout the concourse. Additionally, cleaning staff will be more identifiable to fans, with gloves & masks worn at all times. Only EPA approved N-List cleaning and disinfecting chemicals will be used with continual cleaning of high touch point areas throughout the game. There will be designated staff to focus primarily on disinfecting throughout the game. Post-game electrostatic spraying in restrooms and interior spaces with N-List disinfectants only.

Social Distancing and Masks

For the 2021 season we have created a manifest of "Ticket Pods", with each Pod containing two (2), four (4) or six (6) seats and being a minimum of six (6) feet from the next closest Ticket Pod. Social distancing will also be enforced in line queuing with floor decals, signage and facility staff positioned throughout the facility.

Plexiglass dividers provided in front of all open point of sale lines, with a completely cashless environment at permanent concession and retail locations. Signage will designate entry and exit points, including restrooms. Elimination of every other urinal and sink to maintain proper distancing in restrooms.

Masks are to be worn at all times by all attendees 2 years of age and older, except while actively eating or drinking in their ticketed seat. All fans are subject to ejection if not complying with mask mandate. Surgical face masks will be provided to those fans that forgot their mask.

Ticketing & Game Day Operations

For the 2021 season we have created a manifest of "Ticket Pods", with each Pod being a minimum of six (6) feet from the next closest Ticket Pod. A minimum of three (3) seats are "killed" between Pods in the same row of a section. No more than two (2) Pods are available in a row per section to prevent the need to crossover other parties to access aisles. Unused seats will be zip-tied to prohibit use. Total capacity has been decreased to less than 2,500 or approximately 18%.

The lawn is also Pod seating. Specific Pods are reserved. Fans who purchase a two (2) person pod will be seated in the Right Centerfield /Right Field Corner; and fans who purchase a four (4) seat pod will be seated in Left Centerfield/Left Field Corner. Location in each section is generated as best available based on the two (2) or four (4) POD purchase. Guest Service Representatives will be available to direct fans as needed.

There will be a new "no bag" policy, which includes purses, enforced this year to assist in eliminating unnecessary contact between guests and security staff. The only bags allowed entry will be for medical purposes and manufactured diaper bags that are accompanied by an infant. One (1) unopened bottle of water per person, sized one (1) liter or smaller is allowed.

Practice fields will be closed to non-essential personnel to keep fans from close interaction with players, staff, and each other. Fans and staff will be told to exit the stadium if symptoms of COVID-19 occur during a game. No autographs will be signed during the 2021 Spring Training Season and seeking autographs will be prohibited on facility grounds.

Under Major League Baseball instruction, a 6-foot or 12-foot buffer zone was created around the dugout and bullpen areas, with no fan access to field wall. This buffer zone will be blocked off via bike barricade and/or rope. Access within this buffer zone is strictly prohibited and fans who enter will be subject to ejection.

Tailgating will be strictly prohibited during the 2021 season.

Accountability

All fans and staff will have access to a Health Questionnaire and told to be honest with their health and decisions before entering Camelback Ranch-Glendale. Fans will have access to our policies, as well as the health guidelines electronically, when they purchase tickets.

All day of game staff will be required to follow all employee health and safety protocol and will be required to pass mandatory health questionnaire and temperature screening prior to entering the stadium.

Fans and employees will be directed to City of Glendale Fire and EMS to inform individual that their symptoms require them to leave the facility. Fans who do not follow protocols set forth will be subject to removal from the game.

COVID-19 AND OTHER INFECTIONS AND/OR COMMUNICABLE DISEASES, VIRUSES, BACTERIA OR ILLNESSES

COVID-19 IS AN EXTREMELY CONTAGIOUS DISEASE THAT CAN LEAD TO SEVERE ILLNESS AND DEATH. AN INHERENT RISK OF EXPOSURE TO COVID-19 EXISTS IN ANY PUBLIC PLACE REGARDLESS OF PRECAUTIONS THAT MAY BE TAKEN. HOLDER (AS DEFINED BELOW) AGREES TO (1) ASSUME ALL RISKS ASSOCIATED WITH COVID-19 AND OTHER COMMUNICABLE DISEASES, AND (2) COMPLY WITH ALL RELATED HEALTH & SAFETY POLICIES OF THE CHICAGO WHITE SOX, THE LOS ANGELES DODGERS (COLLECTIVELY, THE "CLUBS") AND THE BALLPARK (AS DEFINED BELOW) OWNER/OPERATOR.

Ticket holder, on their behalf and on behalf of any accompanying minor and any other accompanying party for whom ticket holder retains a ticket to attend the Event (as defined below) with ticket holder (each of whom ticket holder represents have authorized ticket holder to act on their behalf in accepting the terms) ("Accompanying Parties") (collectively, "Holder"), acknowledges and agrees to comply with (1) all relevant policies and protocols issued by the Clubs and/or the owner/operator of Camelback Ranch-Glendale (together with surrounding areas, including parking lots, the "Ballpark"), including, without limitation, any policies and protocols regarding security, bags, fan conduct and health and safety, currently available at CamelbackRanchBaseball.com Health and Safety page all of which, due to the evolving nature of the COVID-19 pandemic, may continue to be updated from time to time between purchase of this ticket and the date of the game or event governed by these terms ("Event"), and (2) all current guidance of the Centers for Disease Control and Prevention and all applicable laws and policies of federal, state, city and local authorities.

FAN HEALTH PROMISE

Holder acknowledges and understands that, if infected with COVID-19 or other Communicable Disease (as defined at the conclusion of this paragraph), Holder may infect others that they may subsequently come in contact with, even if they are not experiencing or displaying any symptoms of illness, and that the risk of exposure to others remains at all times. Accordingly, Holder agrees that Holder will not attend the Event if within fourteen (14) days preceding the Event, they have:

- (1) tested positive or presumptively positive for COVID-19 or other Communicable Disease or been identified as a potential carrier of COVID-19 or other Communicable Disease; OR
- (2) experienced any symptoms commonly associated with COVID-19 or other Communicable Disease; OR
- (3) been in direct contact with or the immediate vicinity of any person who is confirmed or suspected of being infected with COVID-19 or other Communicable Disease.

A "Communicable Disease" as used herein is COVID-19, any strains, variants, or mutations thereof, the coronavirus that causes COVID-19, and/or any other communicable and/or infectious diseases, viruses, bacteria or illnesses or the causes thereof.

RESALE TERMS AND POD INTEGRITY

Holder agrees to comply with all terms and conditions presented at the time of purchase not specifically enumerated herein, including without limitation (1) terms that mandate or prescribe the quantity of tickets available to be purchased, (2) additional requirements regarding Accompanying Parties, and (3) terms regarding the resale or transfer of tickets.

ASSUMPTION OF RISK RELATED TO COVID-19 AND OTHER COMMUNICABLE DISEASES

Holder acknowledges and expressly assumes all risks that are in any way related to or arising from being exposed to or contracting COVID-19 or other Communicable Disease in the Ballpark. By using this ticket, Holder is acknowledging and confirming, both now and in the future, that Holder understands and expressly assumes the risk that Holder may be exposed to COVID-19 or other Communicable Disease. Holder expressly understands that these risks include contracting COVID-19 or other Communicable Disease and the associated dangers, medical complications, and physical and mental injuries, both foreseen and unforeseen, that may result from contracting COVID-19 or other Communicable Disease. Holder further acknowledges and understands that any interaction with the general public poses an elevated, inherent risk of being exposed to and contracting Communicable Disease, including, but not limited to, COVID-19, that it cannot be guaranteed that Holder will not be exposed, and that as such, potential exposure to or contraction of COVID-19 or other Communicable Disease are risks inherent in Holder's decision to use this ticket that cannot be eliminated.

RELEASE OF LIABILITY AND COVENANT NOT TO SUE

HOLDER AND THEIR PERSONAL REPRESENTATIVES, ASSIGNS, HEIRS, NEXT OF KIN AND ANY OTHER PERSON OR ENTITY THAT MAY BE ENTITLED TO MAKE A CLAIM ON THEIR BEHALF, WAIVES, RELEASES, DISCHARGES, HOLDS HARMLESS, AND COVENANTS NOT TO SUE THE RELEASED PARTIES (AS DEFINED BELOW) WITH RESPECT TO ANY CLAIM, LIABILITY OR DEMAND OF WHATEVER KIND OR NATURE, EITHER IN LAW OR IN EQUITY, THAT MAY ARISE IN CONNECTION WITH, OR RELATE IN ANY WAY TO, (A) USE OF THIS TICKET, (B) PRESENCE AT THE BALLPARK OR (C) PARTICIPATION IN THE EVENT OR ANY RELATED ACTIVITIES ARRANGED, PROMOTED AND/OR SPONSORED BY THE RELEASED PARTIES, INCLUDING, WITHOUT LIMITATION, THOSE CLAIMS THAT ARISE AS A RESULT OF: (1) IN WHOLE OR IN PART, THE SOLE, JOINT, OR COMPARATIVE NEGLIGENCE, OR STRICT LIABILITY, OF THE RELEASED PARTIES, AND/OR (2) THE INHERENT RISKS ASSOCIATED WITH VISITING THE BALLPARK, INCLUDING, WITHOUT LIMITATION (X) ALL CLAIMS FOR PERSONAL INJURIES, WRONGFUL DEATH OR EXPOSURE TO OR CONTRACTION OF COVID-19 OR OTHER COMMUNICABLE DISEASE BY HOLDER OR OTHER INDIVIDUALS EXPOSED TO COVID-19 OR OTHER COMMUNICABLE DISEASE BY HOLDER; AND (Y) ALL CLAIMS IN CONNECTION WITH THE APPLICATION OF ANY HEALTH AND SAFETY PROTOCOLS TO HOLDER.

The "Released Parties" shall include, but not be limited to, Camelback Spring Training LLC, Chicago White Sox, Ltd., Los Angeles Dodgers LLC, City of Glendale, AZ, City of Phoenix, AZ, and Western Loop 101 Public Facilities Corporation, an Arizona not for profit municipal corporation. and every director, officer, owner, stockholder, trustee, partner, employee, agent, independent contractor and consultant of each of the foregoing entities (b) the Office of the Commissioner of Baseball ("MLB"), Major League Baseball Properties, Inc. ("MLBPI"), MLB Advanced Media, L.P. ("MLBAM"), each of the Major League Baseball Clubs (the "Clubs"), The MLB Network, LLC ("MLBN") and every director, officer, owner, stockholder, trustee, partner, employee, agent, independent contractor and consultant of MLB, MLBPI, MLBAM, the Clubs, MLBN and the respective related entities and members of each of the foregoing (collectively, the "MLB Parties"); (c) the owners and operators of the Ballpark, and event sponsors, contractors, vendors, operators, agencies and advertisers of the MLB Parties and Ballpark; (d) licensees, and retail, concession, broadcast and media partners of the HW Parties and the MLB Parties; (e) press and other media; (f) vendors that may provide testing or medical services; (g) entities and individuals providing accommodation and transportation to or from the Ballpark; (h) other entities and individuals who enter the Ballpark; and (i) the respective parent, subsidiary, affiliated and related companies and officers, directors, employees, agents, licensees, contractors, sub-contractors, insurers, representatives, successors, assigns of each of the foregoing entities and persons.

[FOR CALIFORNIA RESIDENTS] HOLDER FURTHER ACKNOWLEDGES AND AGREES THAT HOLDER IS FAMILIAR WITH AND DOES HEREBY WAIVE THE PROVISIONS OF SECTION 1542 OF THE CALIFORNIA CIVIL CODE (AND SIMILAR PROVISIONS OF OTHER JURISDICTIONS) WHICH PROVIDES AS FOLLOWS: "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY."

The acknowledgements and express assumptions of risk, waivers of claims, and releases of liability contained herein are intended to be binding and full waivers of claims and releases of liability and interpreted to be as broad and inclusive as is permitted by law, including with respect to any controversy, claim or dispute that may arise related to exposure or contraction of COVID-19 or other Communicable Disease. If any part hereof is held to be invalid or legally unenforceable for any reason, the remainder of these terms shall not be affected thereby and shall remain valid and fully enforceable.

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A photograph of a baseball player in a dark jersey with "SOX" and the number "9" on it, running on a green field. He is wearing a batting helmet and has his right arm raised. In the background, there is a large scoreboard with "CAMELBACK RANCH" at the top and "PERFECT GAME" on a lower sign. The sky is blue with some clouds.

Introduction



Introduction: Camelback Spring Training Guest Assurance Plan

The safety and security of teams, staff and fans at Camelback Ranch-Glendale always has been our top priority. However, 2021 brings challenges like none experienced before.

In addition to our yearly preparations, we must take into consideration all local and state guidelines set forth in successfully assuring our fans that attending a game at Camelback Ranch-Glendale is a healthy environment for them during the COVID-19 pandemic.

The Camelback Spring Training Guest Assurance plan is consistent with the guidelines developed by the Cactus League Association, who worked in conjunction with the Arizona Department of Health Services, the Maricopa County Public Health Department, spring training City Leadership, and local industry leaders. This plan is also compliant with the Fan Attendance Policies for 2021, provided by Major League Baseball.

A primary focus now will be to adhere to social distancing and disinfecting protocols previously established by other successful venues and those set forth by all governing bodies.

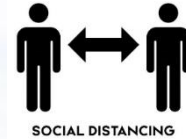
The following is our plan to apply these protocols at our facility with a limited capacity for the 2021 MLB Spring Training season.

Strategic Elements



Enhanced Cleaning & Disinfecting

Pre- and post-game prep as well as in-game cleaning procedures has been adjusted to ensure the stadium is clean and disinfected for all attendees.



Social Distancing

Adjust game-day operation to ensure socially distanced line management, fan concourse movement and seating.



Hygiene Protocols

Hand-sanitizing stations and signage will be placed throughout the concourse to encourage good hand hygiene by all attendees.



Ticketing/Gameday Operations

All aspects of the game-day operation will be updated and enhanced to ensure fans are safe and healthy attending games.



Accountability

All attendees must comply with provided instruction prior to attending Camelback Ranch Spring Training to assist in keeping this facility's environment safe and healthy. This will require our 3rd party partners; Delaware North Corporation, SAFE Management, PRIDE Group, Phoenix Police Department, City of Glendale Fire Department, and LandCorp Cleaning to fully understand and enforce our guidelines.



Masks/Policies

New policies are being implemented for fan, staff and player safety. These include mandatory face masks for all attendees over the age of 2; practice fields will be closed to all fans; and bags will not be permitted (with exception of medical bags and manufactured diaper bags that accompany infants and young children). See a complete list of policies in the A to Z Guide on CamelbackRanchBaseball.com.

Enhanced Cleaning and Disinfecting: Pre-Season Protocols

- Preseason cleaning protocols have been established with our cleaning partner, LandCorp
 - All LandCorp staff will need to follow employee Health and Safety protocols including passing daily health questionnaire and temperature screening
 - They also will be required to wear face masks, practice good hygiene, and socially distance from all other staff members as much as physically possible
- LandCorp's preseason duties include high dusting, window cleaning, deep cleaning of restroom fixtures, hot power washing and rinsing of entire concourse and seating bowl, and stripping and waxing all restroom and tile floors
 - In addition to these previous cleaning duties, a full touch point cleaning and disinfecting will be done prior to the season using only Environmental Protection Agency (EPA) approved N-list products
 - LandCorp also will be responsible for electro-static spraying all restrooms and interior spaces after their deep cleaning and prior to Opening Day with only Environmental Protection Agency (EPA) approved N-list products (list of LandCorp's products can be found on page 9)
- Areas of responsibility for LandCorp cleaning and disinfecting: restrooms, press box, visiting locker rooms, seating bowl, broadcast spaces, concourse areas, outer concrete apron as well as suites and Camelback Spring Training offices
- The team buildings are routinely cleaned by vendors contracted by each of the teams and are responsible for providing the teams a clean space that meets the requirements set forth by Major League Baseball



Enhanced Cleaning and Disinfecting: In-Game Cleaning Protocols

- A strict protocol for cleaning and disinfecting the stadium and Camelback Spring Training offices was created in conjunction with LandCorp and its COVID-19 standard operating procedures
- Increased staffing will be implemented for the 2021 Spring Training season
 - All day of game staff will be required to follow all employee health and safety protocols
 - They will be required to pass mandatory health questionnaire and temperature screening prior to entering the stadium
- Gloves and masks must be worn at all times by the LandCorp cleaning staff and changed often
- Continual cleaning of high touch point areas throughout the game will be implemented
- Designated staff will focus primarily on disinfecting throughout the game
- Cleaning staff to be more identifiable to fans
- Only EPA approved N-list cleaning and disinfecting chemicals will be used throughout the season
- Team buildings will be cleaned daily by team contracted vendors



Enhanced Cleaning and Disinfecting: Post-Game Cleaning

- LandCorp game-day staff also is responsible for all post-game cleaning
- Staff will be responsible to still wear face masks and gloves if around other staff members and also will be encouraged to practice social distancing when possible
- Post-game cleaning consists of picking and backpack blowing the seating areas, emptying all trash and recycling receptacles, deep cleaning of all restroom fixtures, picking trash in the parking lots, power washing all concourse and seating areas, and also cleaning the dugouts
 - All high-touch points to be thoroughly cleaned prior to electrostatic spraying
 - Electrostatic spraying of all interior spaces and restrooms will be added to post-game responsibilities for the 2021 Spring Training season
 - Electrostatic spraying of dugout areas, including dugout restrooms will also be done in 2021
- Only EPA approved N-list disinfectants will be used with the electrostatic sprayers



Additional Cleaning Protocols

Chemicals To Be Used by LandCorp

- Solsta 764 Lemon Quat Disinfectant
- Solsta 320 Quat Disinfectant
- Solsta 700 Disinfectant Cleaner
- Spring Clean Disinfectant Cleaner
- Waxie Quat 128 Disinfectant Cleaner
- DBBC Disinfectant Bathroom and Bowl Cleaner
- Purell Professional Surface Cleaner
- Purell Professional Surface Disinfectant

High touch points to be included in deep cleaning by LandCorp

- Door handles and knobs
- Light switches
- Handrails
- Elevator buttons
- Phones
- Sinks and faucets
- Bathroom stalls and dispensers
- Counters

Locations of Responsibility for LandCorp

- Concourse
- Seating bowl
- Outfield lawns
- Restrooms
- Camelback Spring Training offices
- Visiting locker rooms
- EMS and police offices



Social Distancing

Signage and Decals

- Health messaging and questions fans must ask themselves and answer “no” prior to arriving and entering stadium
- Proper hygiene encouragement
- Mask and six-foot spacing reminder paddles

Concessions and Retail

- Delaware North Concessions will manage and operate all concessions and retail spaces
- Every other point of sale to be used
- Socially distanced line queuing
- Plexiglass in front of all open point of sale lines

Restrooms

- One way in and one way out where possible
- Doors to remain open where possible
- Blocking off every other urinal and sink

Socially Distanced Seating

- Socially distanced between pods of tickets
- Unused seats will be zip-tied to prohibit use

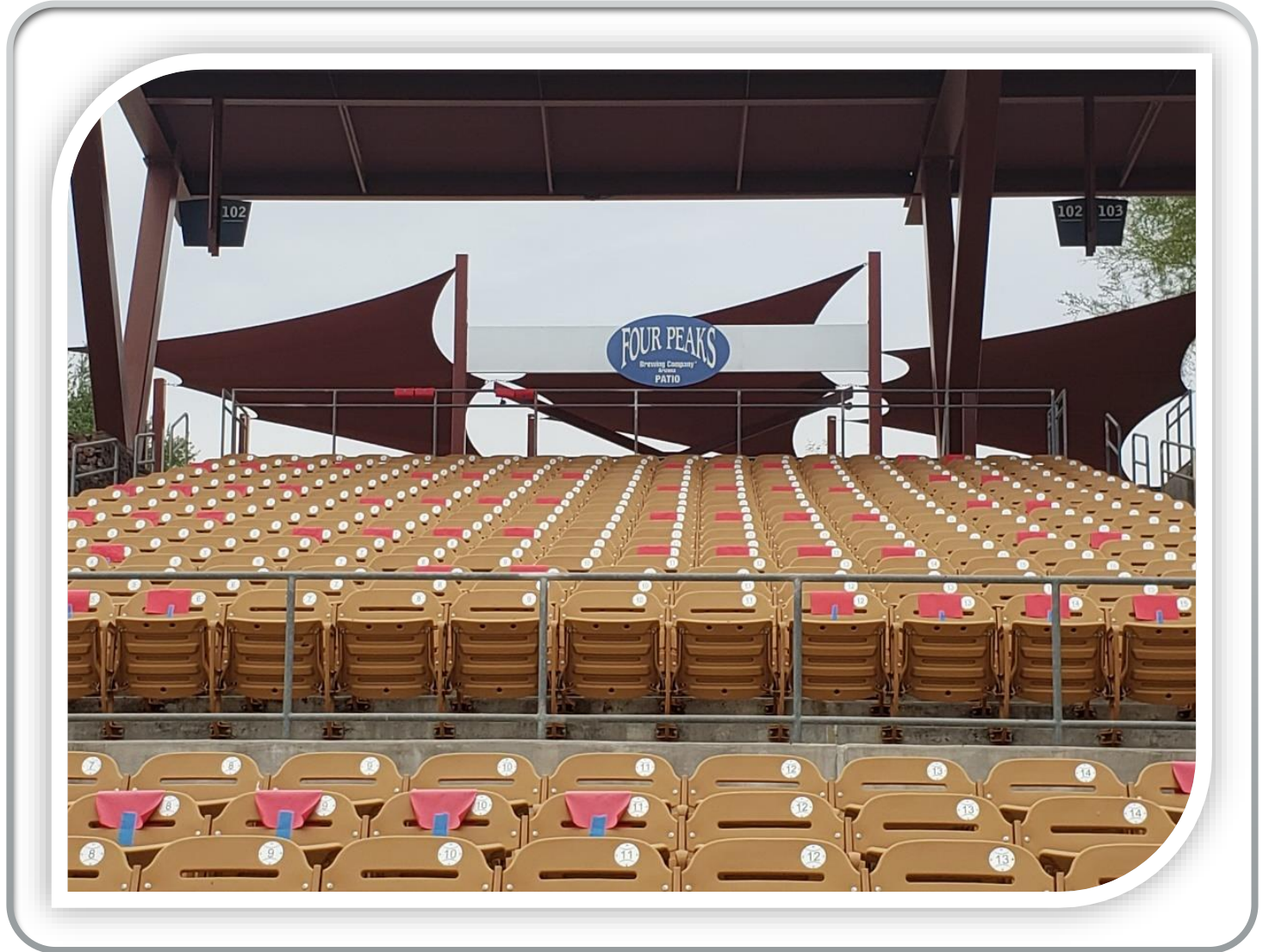
Plexiglass

- To be used where social distancing cannot be achieved
- Anywhere with extended contact between fans and employees
- Additional locations if mandated by MLB



Socially Distanced Seating Mockup

- Only seats with attached red paper will be seats used during 2021 Spring Training season
- All seats are at least six feet from the next closest occupied seat
- All seats that will be unoccupied will be zip tied to prevent people from sitting in non-socially distanced seating



Seat Elimination

All unsellable seats during the season will be zip tied to prevent patrons from sitting in areas that are not socially distanced from another pod.



Hygiene Protocols

- Stadium will adhere to Center for Disease Control (CDC) cleaning and disinfecting guidelines
- Provide hand-sanitizer stations throughout the concourse, primarily located at high-touch point areas including the elevator and doors that need to remain closed
- Socially distanced restrooms (elimination of every other sink and urinal in men's restrooms)
- Post-game electrostatic spraying in restrooms and interior spaces with N-list disinfectants only
- Required face masks for all staff and guests
- Increased cleaning and disinfecting of high touch point areas



Face Masks

- Appropriate masks are to be worn by all attendees 2 years of age and older, unless actively eating or drinking in your ticketed seat
 - Neck gaiters, bandanas and masks with valves are not approved masks
- All fans are subject to ejection if not complying with mask mandate
- Surgical face masks will be provided to those fans that forgot their mask
- SAFE Management and Phoenix Police Department will enforce all protocols set forth by Camelback Spring Training management



TICKETING

Socially Distanced Capacity

Ticket Sales

Hospitality Areas

Socially Distanced Capacity

Camelback Ranch-Glendale has a capacity of 13,200 fans under typical circumstances. However, for the 2021 season, we have created a manifest of "Ticket Pods" with a revised capacity of 2,460, approximately 18.6 percent of regular capacity. The capacity includes fixed seats in the seating bowl, lawn "seats"; and eight (8) of the twelve (12) suites in the Facility.

- 2 Seat Pods – 854 Seats & Lawn Pods
- 4 Seat Pods – 1,340 Seats & Lawn Pods
- 6 Seat Pods – 186 Seat Pods
- 8 Seat Pods – 80 Seats (8 seats and 12) in eight (8) Suites
- **Totals – 2,460**

Rules for Pod Integrity

- Each Ticket Pod is a minimum of six feet from the next closest Ticket Pod (or staffed location)
- A minimum of three (3) seats are "killed" between pods in the same row of a section
- No more than two (2) pods are available in a row per section to prevent the need to cross over other parties to access aisles
- Americans with Disabilities Act (ADA) pods are available in every seat type offered to the public
- A 12' Buffer Zone around the dugouts and bullpens has been implemented, with no fan access to the field wall

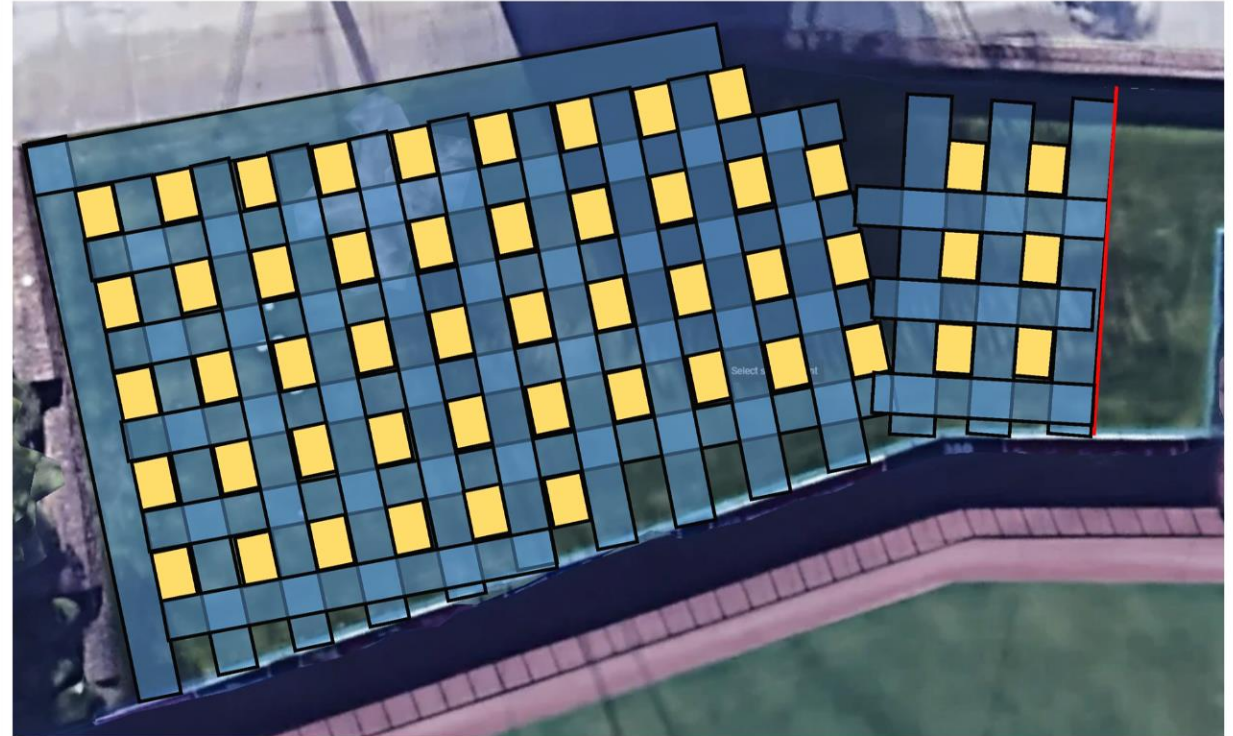
Seat Map: [125] 125 - Display Order: 125



Right Field Corner Lawn (18) 2-Person Pods (5'x6')

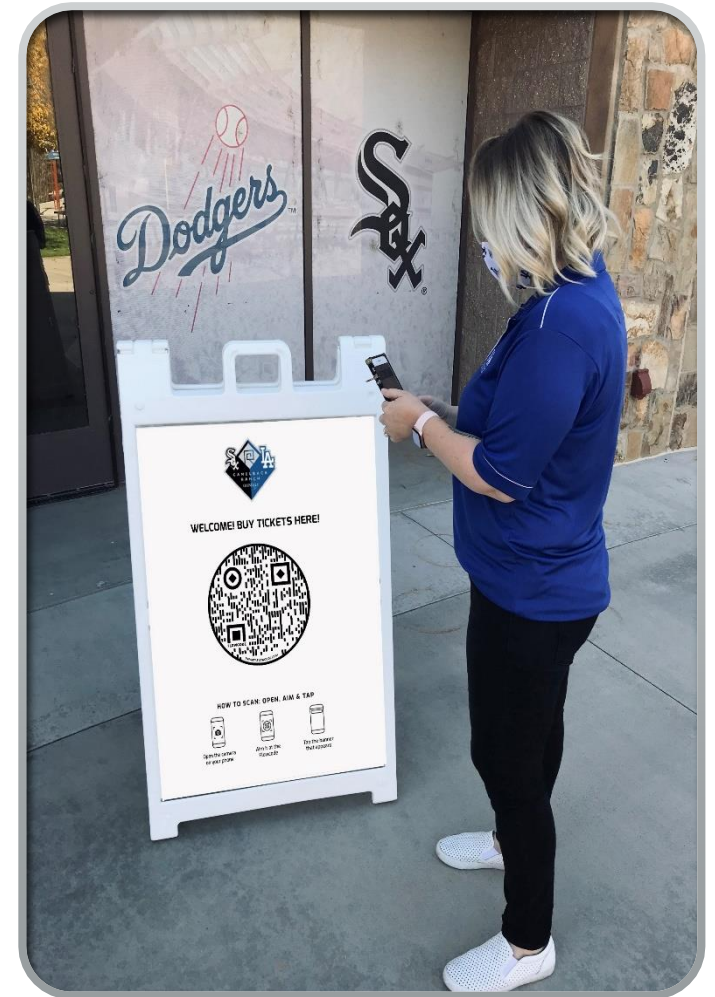


Right Centerfield Lawn (51) 2-Person Pods (5'x6')



Ticket Sales

- No season tickets will be sold in 2021. Fans who had season tickets in 2020 will retain their right to purchase in 2022. Season-ticket customers will receive a pre-sale opportunity for single-game tickets for 2021.
- Advance tickets will be sold to the public online through our ticket provider, Tickets.com
- The Camelback Ranch-Glendale ticket office will:
 - Only be open on game-days, opening three (3) hours prior to the game, depending on ticket availability
 - Will accept credit card payments only
 - Fans will be encouraged to purchase tickets from their phones utilizing a QR (Quick Response) code conveniently provided
 - Two (2) of the four (4) ticket windows will be used to provide social distancing
 - Player Will Call for guest tickets will be located in a separate outdoor kiosk and will have plexiglass separating the staff member from guests
 - Ticket staff, as all other staff, will wear masks at all times and additional Personal Protective Equipment (PPE) provided as necessary
- QR Code Purchasing
 - QR codes will be available for guests to scan and access ticket purchasing for the current game on their phones. They can purchase an electronic ticket and go directly to a gate entry point. QR scanning spots will be placed at various locations around the facility. Guests can purchase tickets without gathering at the ticket windows.



Hospitality Areas

- Group Hospitality areas will not be sold in 2021, including:
 - The All-You-Can-Eat Bullpen Patio
 - The Four Peaks Patio Bar will operate as a concession location but all tables and bar stools will be removed
- Rental Suites
 - Rental suites will also not be available for purchase in 2021.



Concessions and Retail



Concessions and Retail

- **Associates**
 - Schedule associates so their shifts are staggered to minimize lines/congregation for screening and at the time clock
 - Associates are required to pass a health questionnaire and temperature screening prior to reporting for work
 - Associates are required to wear face masks at all times within the stadium
 - Associates working the stands to be distanced whenever possible
- **Concessions**
 - Plexiglass shields will be installed in front of point of sale (POS) to separate guests and associates when distancing measures cannot be achieved
 - Every other POS to be used
 - Implement completely cashless environment
 - Guest facing credit card devices to eliminate handling by associates
 - Implement “Delaware North Concessions Clean Team” to constantly clean and sanitize frequently touched surfaces and equipment
 - All menu items will be served covered or in sealed containers (no open-face serving)
 - With line management the focus, popular menu items will be distributed amongst open concession stands based on their cooking capabilities
 - Pre-portioned/single-use condiments will be offered as requested at points of sale (no bulk dispensers)
 - Ice cream toppings will be eliminated or pre-packaged and available upon request only
- **Retail**
 - Designated entry and exit points in retail stores and concession lines where applicable
 - Plexiglass shields will be installed in front of POS to separate guests and associates
 - Guests facing credit card devices to eliminate handling by associates

Additional Concessions and Retail

- **Bar Areas**
 - All self-serve buffets will be eliminated and substituted with associate-led serving where applicable
 - Serve condiments in sealed packets or closed containers
 - Keep bar toppings/fruit in covered containers for associate use only (must be served with tongs or gloved hands)
 - Close/minimize communal area
- **Social Distancing Protocols**
 - All social distancing guidelines will be followed by Delaware North Concessions and all of their entities within Camelback Spring Training

Game-Day Operations

Policies

Parking

Gate Entry

Restrooms

In-Game Cleaning

Game-Day Operations: Policies

- There will be a new “no bag” policy enforced this year to assist in eliminating unnecessary contact between guests and security staff
 - Only bags allowed entry will be for medical purposes and manufactured diaper bags that are accompanied by an infant
- Practice field accessibility
 - Closed to non-essential personnel to keep fans from close interaction with players, staff, and each other
- Fans and staff to leave if feeling sick
 - Fans and staff will be told to exit the stadium if symptoms of COVID-19 occur during a game
- Masks are required for all guests, age 2 and older, unless actively eating or drinking in your ticketed seats. (Neck gaiters, bandanas and masks with valves are not approved masks)



Game-Day Operations: Parking

- A safe and efficient parking plan will be established with the assistance of PRIDE Group, our third-party parking vendor
- In addition to the PRIDE Group, correspondence from the City of Phoenix Police Department, City of Phoenix and City of Glendale traffic departments and Trafficade will be used to fully operate our parking and traffic plan
- Cars will not be required to park every other space unless specifically mandated by MLB or local health officials
- Tailgating will be strictly prohibited during the 2021 season



Game-Day Operations: Gate Entry

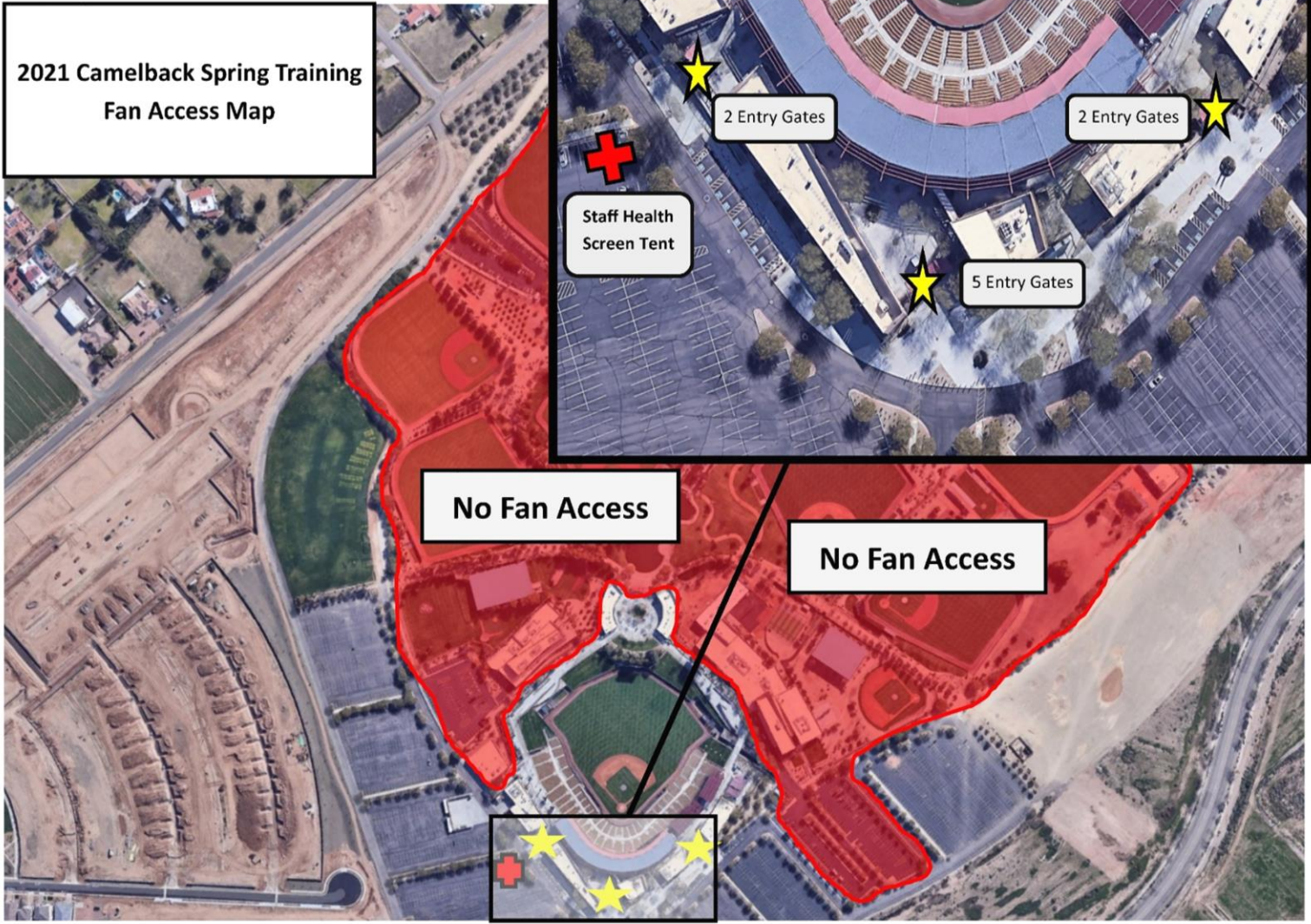
- Fan protocols will be managed and enforced by SAFE Management at all gates
- Phoenix Police Department is also present at all open gates to assist if needed
- Fans will be required to wear a face masks at all times (except while actively eating or drinking) while in attendance. Gaiters, bandanas and masks with valves are not approved masks.
- Prior to entering, all fans must ask themselves if they are healthy and have not come in contact with any positively test COVID-19 cases. This is an area that all fans must be accountable for their actions and the Camelback Spring Training staff will deny entry to guests who may be showing signs of COVID-related symptoms.
- Ingress lines and security magnetometers will be spaced six feet apart to ensure social distancing guidelines
- Social distancing markings will be placed for parties of fans to space themselves upon entering
- Previously private gates will be used by public for entry to allow further spreading of ingress
- Disposable containers to divest valuables for screening will be used to assist in limiting close contact with security screeners
- Fans will be encouraged to use non-paper tickets for their entry to limit contact.
- Hand-sanitizing stations will be immediately available to fans upon entry into the stadium



Game-Day Operations: Gate Entry Mock-Up



**2021 Camelback Spring Training
Fan Access Map**



Game-Day Operations: Game Egress

- Guests will be directed via public address announcement and signage to exit via the exit gates closest to their sections
- SAFE Management will use its guest service representatives to guide exiting guests to the closest gates
- SAFE Management also will be alerted to ensure guests continue social distancing guidelines following games while exiting, including keeping their face masks on until they enter their vehicles
- Guests also will be ushered out of the seating bowls and berms in a quick and efficient manner to assist in decreasing the amount of time they spend in the stadium



Game-Day Operations: Restrooms

- Social distancing will be enforced. Guests purposely breaking protocol could be subject to removal from the stadium.
- Every other urinal and sink will be blocked off from use
- Restrooms will be cleaned continually and disinfected throughout the game
- After each game, all restrooms will be thoroughly cleaned and receive an electrostatic disinfectant spraying
- Only EPA approved N-list chemicals will be used for cleaning and disinfecting during and after all games
- Signage will designate entry and exit points for restrooms
- Doors will be open to eliminate additional touch points where possible
- A staff member will be stationed at each restroom to manage lines and ensure that guests do not congregate in the restrooms



Enhanced Cleaning and Disinfecting: In-Game Cleaning Protocols

- A strict protocol for cleaning and disinfecting the stadium and Camelback Spring Training offices was created in conjunction with LandCorp and its COVID-19 standard operating procedures
- Increased staffing will be implemented for the 2021 Spring Training season
 - All day of game staff will be required to follow all employee health and safety protocols
 - They will be required to pass mandatory health questionnaire and temperature screening prior to entering the stadium
- Gloves and masks must be worn at all times by the LandCorp cleaning staff and changed often
- Continual cleaning of high touch point areas throughout the game will be implemented
- Designated staff to focus primarily on disinfecting throughout the game
- Cleaning staff to be more identifiable to fans
- Only EPA approved N-list cleaning and disinfecting chemicals will be used throughout the season
- Team buildings will be cleaned daily by team contracted vendors
- Delaware North Concessions will implement its own “Clean Team” to clean and sanitize all frequently touched surfaces and equipment
 - Delaware North Concessions “Clean Team” will only use EPA approved cleaners and disinfectants



HEALTH & SAFETY GUIDELINES

Employees

Health Screening Questionnaire

PPE (Required Personal Protective Equipment)

Accountability

Fans

Accountability

Symptoms that may require exiting from ball game

Employee and Vendor Staff Health Questionnaire

- Have you experienced any of the following symptoms in the past 48 hours: fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea/vomiting or diarrhea?
- Within the past 14 days, have you been in close physical contact (six feet or closer for at least 15 minutes) with a person who is known to have laboratory-confirmed COVID-19 or with anyone who has symptoms consistent with COVID-19?
- Are you isolating or quarantining because you may have been exposed to a person with COVID-19 or are you worried you may be sick with COVID-19?
- Are you currently waiting on the results of a COVID-19 test?



Employee Health and Safety Guidelines

Health Screening and Questionnaire

- Temperature checks of all employees will be conducted
- No one with a temperature over 100.4 degrees will be permitted into the stadium and will be asked to leave
- All employees will be required to answer screening questions prior to admittance
- Anyone answering "YES" to any of the screening questions will be denied entry and asked to leave

Required Personal Protective Equipment (PPE) Use

- Disposable surgical masks. clean cloth masks or N95 or KN95 mask
- Face shields for bag screeners
- Gloves for bag screeners
- Hand sanitizer readily available via gallon pumps, 16-ounce flip tops or hand-sanitizer stations
- All third-party vendors will be required to provide proper PPE to their staffs

Accountability

- All third-party vendors will be responsible for training their staff on our protocols and must strictly enforce them.
- All encouraged to be honest with employers
- Only as strong as weakest link approach
- Encouraged to stay home and notify supervisor if not feeling well, showing symptoms, and or come in contact with someone who tested positive



Fan and Employee Accountability

- All working staff will adhere to CDC guidelines
- All fans and employees will be told to be honest with their health and decisions before coming to Camelback Spring Training
- Fans will have access to our policies as well as the health guidelines electronically when they purchase tickets
- Employees and fans will be instructed to stay at home if they do not feel well or have a fever
- Employees will undergo mandatory health questionnaire and temperature screening prior to clocking into work
- Any employee failing any portion of the health questionnaire or temperature screen will be denied access to work and be told to go home
- All employees must wear a disposable surgical mask or a clean cloth mask. Employees will be provided masks by their employer if they do not have one
- Fans and employees will be asked to leave the game if they fall ill with COVID-like symptoms during the game
- Fans who do not follow protocols set forth will be subject to removal from the game
- If employees refuse to follow protocols, they will not be allowed to enter the facility or work until they comply with protocols



Fans and Employees Will Not Be Permitted If ...

- Fans and employees or a member of their “pod” have been exposed to COVID-19 or are feeling ill
- Tested positive in the last 14 days
- Have been identified as a potential carrier of COVID-19
- Experienced any symptoms of COVID-19
- Any fans visibly showing COVID-19 symptoms during the game will be asked to leave the venue



Symptoms That May Require Exiting The Ballpark

- Shortness of breath or difficulty breathing
- Cough (new onset or worsening)
- Fever (felt feverish or warm)
- Headache
- Chills
- Sore or scratchy throat
- New loss of taste or smell
- Muscle pain
- Nasal congestion
- Runny nose
- Nausea or vomiting
- Diarrhea
- Gastrointestinal distress or upset stomach
- Fatigue or weakness
- Swelling of the toes or lower extremities
- Chest tightness or pain
- Swollen lymph nodes or glands
- Abdominal pain
- Rash or "COVID Toes"



PLAYER SAFETY

Player Access

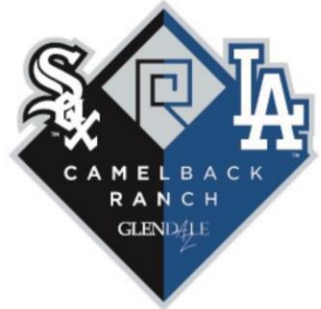
Field Buffer Zone

Field Activity

Player Safety

(In accordance with anticipated Major League Baseball mandates)

- **Player Access**
 - Back practice fields will remain closed to all non-essential personnel
 - No autographs will be signed before or after the game
- **Field Buffer Zone**
 - MLB has mandated that at minimum six feet of distancing from the playing field must be blocked off from fan access
 - That distance is increased to 12 feet from the front edge of the dugout roof to the rows behind it
 - Fans will not be allowed within six feet of the outfield via the berms, and they will be a minimum of 12 feet away from the bullpens or areas where there is not 13 feet of elevation separating the players from fans
- **Field Activity**
 - No on-field presentations nor performances
 - No on-field media access



Player Safety Field Buffer Zone

- 12' From bullpens and player tunnels where not elevated by 13'
- 12' behind dugouts from the front edge of the roof
- Dugout edge sections have 6' buffer from fans
- All You Can Eat Patio above Left Field Bullpen is closed to public seating



Media

Media

- Seating in the press box will be limited and socially distanced
- Six of 19 available seats will be designated for one public relations staffer per team, the pitch clock operator, the MLB.com gamecaster, the Trackman operator and an Associated Press reporter
- Thirteen seats will be available for media
- Plexiglass barriers will be installed separating each row of seats
- All community tables in the common area of the press box will be removed
- Scouts will not be granted access to the press box nor broadcast areas
- Media/scout pre-game lunch service will be discontinued (complimentary beverages still will provided in the press box)
- If needed, an auxiliary press seating area will be established in the Legends Deck (not expected to be necessary)
- The Playbill-style game program will be reduced in size and quantity which will require less storage and less frequent deliveries



COMMUNICATION STRATEGY

Messaging

Means of Communication

Communication Strategy

Messaging

- **Pre-Arrival Health:** Encouragement to stay home if not feeling well for fans and employees will be extremely important
- **Tickets:** Digital purchasing will be encouraged and the availability of QR code scanning leading to ticket purchasing page will assist in eliminating person-to-person sales
- **Face Masks:** Mandatory for all individuals within the facility
- **Social Distancing:** Individuals within the stadium will be required to socially distance themselves from other parties and will be strictly enforced
- **Concessions and Retail:** Socially distanced stands will be required, and touchless payment methods will be available
- **Sanitation:** Messaging to demonstrate our efforts to keep the facility clean during and after games are being played. Messaging also will be used to show fans how they can assist in our efforts (hand sanitizing, throwing away trash, etc.)
- **Additional Policies:** No bags; and elimination of practice field access will be enforced to assist in limiting person-to-person contact. Additional MLB mandates also may be passed and will be followed by Camelback Spring Training.

Means of Communication

- E-mail blasts
- Social media
- Public address announcements
- Increased signage
- All communications will be consistent with CDC and other governing bodies' guidelines including those set forth by the Cactus League and Major League Baseball