



INTERNSHIP BROCHURE



About Us

Community Assistance Program

This program provides 24-hour on-scene crisis intervention and victim assistance services to the citizens of the Greater Phoenix area.

Community Assistance Program Units are staffed by two responders and are housed in select fire stations and other locations within the City of Phoenix.

Our teams work in partnership with fire and police personnel as well as various social service agencies to provide excellent customer service.

Find out more on YouTube!



Contact Us

Email

CR.Staff.PFD@Phoenix.gov

Phone

602-261-8849

COMMUNITY ASSISTANCE PROGRAM



Required Training

- Orientation
- Regional Training
- Phoenix CAP Training
- Observation Rides
- Practical Rides
- Driver Safety Training
- Additional online training as required

Intern Responder

- Working as a partner with a City employee (Crisis Responder)
- Provides immediate crisis intervention, victim assistance, and emotional support
- Provides resources and referrals to customers
- Bridge the communication between customers, fire, and police
- Operates City Vehicle
- Facilitate radio communication
- MSW interns carry a small caseload and complete case management duties

Weekday, weekend, and night shifts available.

Minimum Requirements

01. Must be an active ASU School of Social Work Student

Possess a valid Arizona Driver's License **02.**

03. Pass annual driving record and background check

Complete all program specific training **04.**

05. One year commitment totaling 480 hours

**Phoenix Fire Department
Community Assistance Program
150 S. 12th Street
Phoenix, AZ 85034**

<https://www.phoenix.gov/fire/directory/community-assistance-program>

