



JOHN F. LONG FAMILY SERVICES CENTER

3454 N. 51ST AVENUE
PHOENIX, AZ 85031



TRAVIS L. WILLIAMS FAMILY SERVICES CENTER

4732 S. CENTRAL AVENUE
PHOENIX, AZ 85040



SUNNYSLOPE FAMILY SERVICES CENTER

914 W. HATCHER RD
PHOENIX, AZ 85021

Family Services Centers are operated 7:30 a.m. to 5:00 p.m. Monday through Friday. Phone calls are accepted beginning at 8:00 a.m. on Mondays .

Households with a member age 60 or over may contact the Senior Services Intake line at 602-262-6631 between 1:00 and 5:00 p.m. beginning Monday.

This project was funded by the Arizona Department of Economic Security, Community Services Administration, Community Action Program. Points of view are those of the author and do not necessarily represent the official position or policies of the department. "Under the Americans with Disabilities Act, the city of Phoenix Human Services Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service or activity. For example, this means that, if necessary, the city of Phoenix Human Services Department must provide sign language interpreters for people who are deaf, a wheelchair accessible location or enlarged print materials. It also means that the city of Phoenix Human Services Department will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible."



FAMILY SERVICES CENTERS

A COMMUNITY ACTION AGENCY PROGRAM

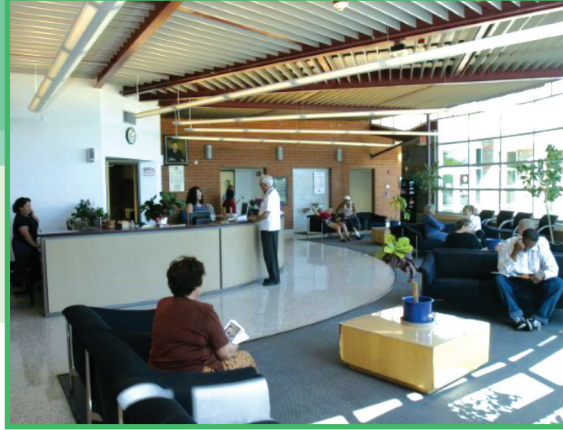
HUMAN SERVICES DEPARTMENT

The Human Services Department has a rich history of providing a comprehensive array of education and social services to help people achieve their highest level of self-sufficiency. The department is organized into different divisions to assure Phoenix residents are provided highly effective and efficient services and programs.

FAMILY SERVICES CENTER PROGRAM AND SERVICES

Community and Senior Services develops, implements and operates human service programs to meet the emergency, short and long-term needs of eligible low-income residents, to include the elderly and individuals with disabilities.

Caseworkers at three multipurpose family services centers provide a broad range of assistance to promote self-sufficiency for city of Phoenix residents.



CLIENT SERVICES

INFORMATION AND REFERRAL:

Connects individuals and families requesting assistance to an appropriate agency or program where resources are available to address their situation/need.

EMERGENCY FINANCIAL ASSISTANCE:

Emergency financial assistance is available to city of Phoenix residents in crisis situations. Available services include:

- Eviction prevention
- Move-In Assistance
- Utility Assistance
- Nutritional Resources
- Transportation Resources
- Home Repair Referrals

APPOINTMENT LINE:
602-534-AIDE (2433)
1-866-882-1778 (TOLL FREE)

CASE MANAGEMENT SERVICES

Equipping individuals and families with the tools to move out of poverty into self-sufficiency.

Case Management could be the KEY to opening doors that will make a positive difference in your life.

- Do your job skills need to be refreshed?
- Do you want to obtain your G.E.D.?
- Do you need help in making a budget that works for you?
- Do you need assistance in applying for Social Security benefits?
- Do you need to connect with medical and/or mental health services?
- Do you have dreams but no one to support you in achieving them?

