

## Important Numbers

Child Abuse Hotline	1-888-767-2445
EMPACT Crisis Hotline	480-784-1500
Mercy Maricopa Integrated Care	602-222-9444
Nat'l Domestic Violence Hotline	1-800-799-7233
Nat'l Sexual Abuse Hotline RAINN	1-800-656-4673
Parent Assistance Hotline	602-452-3580
Maricopa Crisis Hotline	602-222-9444
Senior Help Line	602-264-4357
Arizona Coalition to End Sexual and Domestic Violence	602-279-2900
Attorney General's Office of Victim Services	602-542-4911
Community Information & Referral	211
Phoenix Family Advocacy Center	602-534-2120 1-888-246-0303
Jail Inmate Information (Automated)	602-876-0322
Domestic Violence Shelter (Centralized Screening)	480-890-3039
Maricopa County Victim Witness Program	602-506-8522
Phoenix City Prosecutor's Victim Services	602-261-8192
Valley Deaf Relay (text teletype)	1-800-367-8939
Victim Compensation Office	602-506-4955
Phoenix Municipal Court for Order of Protection	602-262-7120
Phoenix Police Crime Stop	602-262-6151

**In an emergency CALL 9-1-1  
IMMEDIATELY**

## IF YOU HAVE BEEN THE VICTIM OF A CRIME.....

People who experience a traumatic event in their lives often have a variety of physical and emotional responses. Strong reactions to crisis are normal and common. Some common responses to being a crime victim include:

- ▲ Embarrassment or feelings of guilt
- ▲ Difficulty concentrating
- ▲ Nightmares, insomnia or increased sleeping
- ▲ Mood swings and anger outbursts
- ▲ Forgetfulness or memory lapses
- ▲ Disinterest in previously valued activities
- ▲ Nausea and difficulties with eating

Following a traumatic event, it is not uncommon to feel like your life is out of control. It can be very helpful to continue with your normal activities as much as possible. Activities such as work, exercise, talking with friends and family, keeping a regular sleep schedule and taking time to relax can bring order and safety back into your life.

For more information, contact:

**Family Advocacy Center**  
**2120 N. Central Ave. 2nd Floor**  
**Phoenix, AZ 85004**  
**602-534-2120**  
**602-534-2122/Fax**  
**Phoenix.gov/fac**

Materials in alternate format are available upon request. For more information, call 602-534-3072; TTY use 7-1-1.

Rev. 4/16

# Phoenix Family Advocacy Center

## A safe place to get help



**City of Phoenix**

## **OUR MISSION**

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To provide comprehensive services to victims of domestic and sexual violence, homicide and other violent crimes; and to take a leadership role in educating the community about the impact of violence.

## **VICTIM ADVOCACY SERVICES**

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The Family Advocacy Center provides victims the opportunity to obtain a variety of services without having to travel to multiple locations. At the Center, individuals are able to meet with victim advocates and police who are available to answer questions and provide emotional support.

## **COUNSELING AND CASE MANAGEMENT**

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The Family Advocacy Center provides counseling and long-term case management for victims of domestic and sexual violence through partnerships agencies—EMPACT-SPC and Jewish Family and Children’s Services (Shelter Without Walls).

## **FORENSIC MEDICAL EXAMS**

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Victims of sexual violence are able to receive a forensic medical exam at the Center, through a partnership with the HonorHealth Forensic Nurse Examiners under provisions of the Violence Against Women Act (VAWA). Sexual assault victims and victims of domestic violence may receive a forensic medical exam at no charge and do not need to make a police report.

## **INVESTIGATION AND PROSECUTORIAL SUPPORT**

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A unique, victim-oriented, collaborative approach is used to investigate, intervene and prosecute domestic violence and sexual/physical abuse cases as well as physical assault, cases of homicide and death unknown.

## **PARTNERSHIP REPRESENTED AT THE FAC:**

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- ▲ City of Phoenix Municipal Court (Orders of Protection)
- ▲ Phoenix Police Department
- ▲ Phoenix Fire Department Crisis Response Unit

## **COMMUNITY AGENCIES:**

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- ▲ La Frontera Impact
- ▲ Jewish Family and Children’s Service (Shelter without Walls)

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## **FAMILY ADVOCACY CENTER SERVICES**

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- ▲ Crisis intervention
- ▲ Emergency needs assessment
- ▲ Safety planning
- ▲ 9-1-1 phone loan program
- ▲ Assistance with shelter access
- ▲ Assistance with Protective Orders
- ▲ Forensic exams
- ▲ Assistance completing Victim Compensation applications
- ▲ Information on obtaining police reports
- ▲ Liaison with detectives
- ▲ Information and referral services
- ▲ Short-term counseling
- ▲ Support groups
- ▲ Victims’ Rights education