# **Program Management Plan**

## Section 5310

# Enhanced Mobility for Seniors and Persons with Disabilities Grant Program

Phoenix/Mesa Urbanized Area
(Populations Over 200,000 within Maricopa County)

**Updated January 2020** 



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## **PURPOSE**

The purpose of this Program Management Plan (PMP) is to document policies and procedures for the City of Phoenix Public Transit Department's (PTD) administration of the Section 5310 Enhanced Mobility for Seniors and Persons with Disabilities (5310) Grant Program. As designated by the Governor of the State of Arizona, the PTD administers these program funds for the Phoenix/Mesa Urbanized Area.

The PMP is designed to meet federal requirements, and serve as a guide to the general public and prospective applicants and to assist FTA in its oversight responsibilities by documenting PTD's procedures and policies for administering this program.

## PROGRAM GOALS AND OBJECTIVES

The goal of the FTA Section 5310 grant program is to improve mobility for seniors and individuals with disabilities by removing barriers to transportation services and expanding the transportation mobility options available. Towards this goal, FTA provides financial assistance for transportation services that are planned, designed, and carried out to meet the special transportation needs of older adults and individuals with disabilities (49 U.S.C. Section 5310/FAST Act 3006). The program also requires coordination with other federally assisted programs and services in order to make the most efficient use of federal resources.

Section 5310 program funds are available for capital and operating expenses to: (1) Serve the special needs of transit-dependent populations beyond traditional public transportation service, where public transportation is insufficient, inappropriate, or unavailable; (2) projects that exceed the requirements of the Americans with Disabilities Act (ADA); (3) projects that improve access to fixed route service and decrease reliance on complementary paratransit; and (4) projects that are alternatives to public transportation.

The PTD's goals and objectives for the programs will directly reflect the purpose of the grants as well as the goals and strategies outlined in the regional Maricopa Association of Governments (MAG) Human Services Coordination Transportation Plan (HSCTP), and MAG regional programming guidelines.

The goal of the HSCTP is to identify the transportation needs of individuals with disabilities, older adults, and persons with low income. Plans are developed in conjunction with a diverse group of stakeholders including transportation and human services providers, the metropolitan planning organization, local governments, and state agencies.

Specifically, the HSCTP creates a comprehensive inventory of service providers; establishes a formal process to build sub-regional collaborations that will focus on improving the coordination within the region; establishes coordination strategies as a priority for funding under specified FTA programs; and builds the foundation to consider more expansive coordination strategies in later years.

## FEDERAL PROGRAM REQUIREMENTS

On December 4, 2015, President Obama signed the Fixing America's Surface Transportation (FAST) Act into law. The FAST Act is five-year legislation to improve the Nation's surface transportation infrastructure, including our roads, bridges, transit systems, and rail transportation network. The bill reforms and strengthens transportation programs, refocuses on national priorities, provides long-term certainty and more flexibility for states and local governments, streamlines project approval processes, and maintains a strong commitment to safety. The FAST Act replaced the Federal Transit Administration's Moving Ahead For Progress in the 21st Century Act (MAP-21), which authorized surface transportation programs of the Department of Transportation for Federal fiscal years FY 2013 and 2014.

All agencies receiving Federal funds must have a DUNS number issued by Dun & Bradstreet, as well as register with the Federal government's The System for Award Management (SAM). See requirements for additional information.

Agencies receiving \$750,000 or more in Federal funds must provide a copy of their single audits annually. See requirements for additional information.

Agencies requesting \$100,000 more in Federal funds must file a Lobbying Certification form. See requirements section for additional information.

Mobility Manager Positions have specified federal requirements and regional requirements based on the local intent of the program. Please see the requirements section for additional information.

## Elderly and Individuals with Disabilities Grant Program (5310)

Under MAP-21 this program no longer provides a single apportionment to the State. The program now provides apportionments specifically for large urbanized, small urbanized and rural areas; and requires new designations in large UZAs. Applicants in the Phoenix-Mesa Urbanized Area will apply through the Maricopa Association of Governments' application process.

• Not less than 55 percent of the program funds must be used on capital or "traditional" 5310 project such as buses and vans; wheelchair lifts, ramps, and securement devices; transit-related information technology systems including scheduling/routing/one-call systems; and mobility management programs. Funding available for this program must be used for projects planned, designed, and carried out to meet the special needs of seniors and individuals with disabilities when public transportation is insufficient, inappropriate, or unavailable), typically carried out by non-profit agencies. The 55 percent is a floor. Recipients may use more or all of their section 5310 funds for these types of projects. The acquisition of transportation services under a contract, lease, or other arrangement is also eligible. Both capital and operating costs associated with contracted service are eligible capital expenses. User-side subsidies are considered one form of eligible arrangement. Funds may be requested for contracted services covering a time period of more than one year. The capital eligibility of acquisition of services is limited to the section 5310 program.

- The remaining funds (45% or less) are for "Other" eligible capital and operating projects. These capital and operating expenses are for new public transportation services and alternatives beyond those required by the ADA\*, designed to assist individuals with disabilities and seniors. Funds may be used for public transportation projects that improve access to fixed-route service and decrease reliance by individuals with disabilities on complementary paratransit; or alternatives to public transportation that assist seniors and individuals with disabilities. The acquisition of public transportation services remains an eligible capital expense under this section. Remaining funds also include the 10 percent administrative fee.
- \*ADA Transportation Services for Individuals with Disabilities: §37.129 (a) Except as provided in this section, complementary paratransit service for ADA paratransit eligible persons shall be origin-to-destination service. (b) Complementary paratransit service for ADA paratransit eligible persons described in §37.123(e)(2) of this part may also be provided by on-call bus service or paratransit feeder service to an accessible fixed route, where such service enables the individual to use the fixed route bus system for his or her trip. (c) Complementary paratransit service for ADA eligible persons described in §37.123(e) (3) of this part also may be provided by paratransit feeder service to and/or from an accessible fixed route. ADA Regulations Part 37-Transportation Services for Individuals with Disabilities, <a href="http://www.fta.dot.gov/12876\_3906.html">http://www.fta.dot.gov/12876\_3906.html</a>
- The matching requirements for this program remain the same; capital assistance is provided on an 80 percent Federal share, 20 percent local share. Operating assistance requires a 50 percent match. FTA grants used for acquiring vehicles to comply or maintain compliance with the ADA or the Clean Air Act can cover 85 percent of net project costs. FTA grants for vehicle-related equipment or facilities needed to comply with or maintain compliance with the ADA or Clean Air Act remains at 90 percent of net project costs of the equipment of facilities attributable to compliance with the Act (the incremental cost). Match funding for vehicles and equipment must be provided up front at the time of ordering, as directed by the City of Phoenix. Please note, applicants must indicate a commitment to provide the local match funding in their cover letter.

Funds provided under other Federal programs (other than those of the Department of Transportation, with the exception of the Federal Lands Transportation Program and Tribal Transportation Program) may be used for local match for funds provided under section 5310, and revenue from service contracts may be used as local match.

#### **PROGRAM MEASURES**

The subrecipient is required to gather and submit quarterly reports to PTD on both quantitative and qualitative information on each of the following indicators:

## Traditional Section 5310 Projects

- Gaps in Service Filled. Provision of transportation options that would not otherwise be available for seniors and individuals with disabilities measured in numbers of seniors and people with disabilities afforded mobility they would not have without program support as a result of traditional Section 5310 projects implemented in the current reporting year.
- Ridership. Actual or estimated number of rides (as measured by one-way trips) provided annually for individuals with disabilities and seniors on Section 5310
   supported vehicles and services as a result of traditional Section 5310 projects implemented in the current reporting year.

## Other Section 5310 (New Freedom) Projects

- Increases or enhancements related to geographic coverage, service quality, and/or service times that impact availability of transportation services for seniors and individuals with disabilities as a result of other Section 5310 projects implemented in the current reporting year.
- Additions or changes to physical infrastructure (e.g., transportation facilities, sidewalks, etc.), technology, and vehicles that impact availability of transportation services for seniors and individuals with disabilities as a result of other Section 5310 projects implemented in the current reporting year.
- Actual or estimated number of rides (as measured by one-way trips) provided for seniors and individuals with disabilities as a result of other Section 5310 projects implemented in the current reporting year.

#### Cross-Cutting changes to FTA Programs

The following cross-cutting requirements apply to all FTA programs as of October 1, 2012 unless otherwise noted. Additionally, they apply to programs that otherwise continue to follow SAFETEA-LU requirements.

- Agency Safety Plans: Section 5329 requires all FTA grantees to develop comprehensive agency safety plans approved by the recipient's board of directors (or equivalent entity), and certified by FTA or a State. The agency safety plan also will need to identify an adequately trained safety officer who reports directly to the recipient's chief executive and provide a comprehensive staff training program for operations personnel and personnel directly responsible for safety. For recipients without a plan in place on October 1, 2012, this requirement will not apply as a condition for receiving assistance until one year after the effective date of a final rule. The City of Phoenix will notify grantees of any requirements upon receiving direction from FTA.
- <u>Transit Asset Management (TAM) Plans</u>: FAST Act requires that each recipient and subrecipient of FTA grants must establish a "transit asset management" (TAM) plan

for its transit system. The City of Phoenix utilizes the vehicle inventory provided with the application and the vehicle data provided annually by the subrecipients as their TAM plan. Subrecipients will be notified if any further documentation is required.

The FTA Section 5310 Enhanced Mobility of Seniors and Persons with Disabilities program under the FAST Act continues to follow programming guidelines under the previous MAP-21 Act. The circular further defines requirements and eligible activities. Please review the US Department of Transportation, FTA Section 5310 circular C 9070.1G carefully at, <a href="https://www.transit.dot.gov/sites/fta.dot.gov/files/docs/C9070\_1G\_FINAL\_circular\_4-20-15%281%29.pdf">https://www.transit.dot.gov/sites/fta.dot.gov/files/docs/C9070\_1G\_FINAL\_circular\_4-20-15%281%29.pdf</a>.

## **ROLES AND RESPONSIBILITIES**

## FEDERAL TRANSIT ADMINISTRATION (FTA)

FTA's Headquarters in Washington, D.C. is responsible for policy and program guidance, annual apportionment of funds to the States and designated recipients, and national program review and evaluation. FTA regional offices are responsible for the day-to-day administration of the program. The responsibility of the regional offices are:

- a. review and approve State and Designated Recipient grant applications;
- b. obligate funds;
- c. work with States and Designated Recipients to implement the annual program;
- d. provide technical assistance:
- e. receive certifications and amendments to the program of projects;
- f. monitor and close grants;
- g. review and approve State and Program Management Plans (SMP and PMPs); and
- h. conduct management reviews every three years or as circumstances warrant, and other reviews as necessary.

#### CITY OF PHOENIX PUBLIC TRANSIT DEPARTMENT (PTD)

As designated by the Governor of the State of Arizona, the PTD administers 5310 program funds for large urbanized areas (population greater than 200,000) within the Maricopa County region of the state. Currently, this includes projects within the Phoenix/Mesa Urbanized Area.

The PTD coordinates with Maricopa Association of Governments to conduct a regional competitive process for the grant program and ensures all subrecipients comply with Federal requirements.

## MARICOPA ASSOCIATION OF GOVERNMENTS (MAG)

The Maricopa Association of Governments serves as the regional Metropolitan Planning Organization (MPO) for Maricopa County in the State of Arizona. MAG partners with the City of Phoenix in coordinating the Human Services Coordination Transportation Plan. The PTD coordinates with Maricopa Association of Governments to conduct a regional competitive process for the grant program.

The Maricopa Association of Governments conducts a regional competitive process for the Section 5310 grant program. MAG is responsible for notifying eligible local entities of funding availability and has established a technical committee, Elderly and Persons with Disabilities Ad Hoc Committee. MAG, the Ad Hoc Committee and the PTD work in conjunction to develop project selection criteria, determining applicant eligibility. The Ad Hoc committee reviews, scores, and recommend projects for funding. The recommended projects are then forwarded through the MAG committee process for approval by MAG Regional Council, and ultimately submitted to the PTD, the designated recipient, for final approval.

Finally, MAG presents the "selected" projects/strategies for inclusion or reference in the Metropolitan Transportation Plan (for projects in urbanized areas) or the Statewide Long-Range Transportation Plan (for projects/strategies in non-urbanized areas). Similarly, in accordance with 49 U.S.C. 5303 or 5304, eligibility for funding under all FTA programs necessitates that projects/strategies be included in the applicable metropolitan Transportation Improvement Program (TIP) and Statewide Transportation Improvement Program (STIP).

## **COORDINATION**

Under MAP-21, the coordinated planning provision requires that all projects be included in the local coordinated human service-public transportation plan. However, on an interim basis, FTA defines "included in" to mean essentially the same as "derived from," so long as there is evidence the plan was developed and approved with inclusion from the specific targeted populations. Through revisions to its circular, FTA will seek notice and comment for how to define "included in."

Participation in MAG's Human Services Coordinated Transportation Plan
All agencies applying for Section 5310 funds will be required to participate in the planning process and support the coordination strategies adopted for MAG's Human Services Coordinated Transportation Plan (HSCTP).

Project selection is tied to the HSCTP. All potential applicants must explain how their project(s) relates to the goals and strategies defined in the plan. Additionally, one of the project selection criteria ranking categories is demonstrating support for the HSCTP through coordination with other agencies and participation in the planning process. Projects that clearly reflect the strategies of the HSCTP are ranked more favorably.

## PRIVATE SECTOR PARTICIPATION

Federal law requires the public to be involved in the transportation planning process, and specifically requires that private providers be provided an opportunity to be consulted in developing transportation plans and programs in both urbanized and rural areas. The City of Phoenix, Valley Metro and the Maricopa Association of Governments work together to actively seek public participation in all of its meetings and solicits citizen input in virtually every area of planning and policymaking by providing a proactive public involvement process with complete information, timely public notice, full public access to key decisions, and

opportunities for involvement throughout the transportation planning and programming process.

The Public Transit Department as the designated recipient is required to involve the public in its planning. PTD works in conjunction with MAG and ADOT to provide public notice and public participation in the HSCTP process and its competitive selection process.

- PTD and MAG sends emails to public and private human services transportation entities in the region regarding the grant opportunities.
- PTD and MAG publish information and links the grant applications on their respective websites.
- MAG publishes the list of applicants in the newspaper, on their website, and allows time for public comment. Each applicant is also required to provide notice to surrounding agencies that may be able to provide the service.
- PTD issues a press release and also publishes the final selections on their website, the City of Phoenix grant website, and provides a press release to MAG to send to public and private human services transportation entities.

## **ELIGIBLE APPLICANTS & ACTIVITIES**

For the purposes of this application, the projects will be divided into two categories. *Traditional 5310 Projects* will describe the eligible capital projects previously funded under the SAFETEA-LU 5310 program, and "Other 5310" (formerly "*New Freedom*" projects) will describe the eligible projects previously funded under the repealed SAFETEA-LU Section 5316 program.

## Enhanced Mobility of Elderly and Individuals with Disabilities

The FAST Act continues the eligibility of the funds to be used for operating, in addition to capital, for transportation services that address the needs of seniors and individuals with disabilities. The eligibility provisions are a result of the consolidation of the section 5317 New Freedom Program, which was repealed under MAP-21, with the section 5310 program. The remaining funds (45% or less) may be used for: public transportation projects that exceed the requirements of the ADA; public transportation projects that improve access to fixed-route service and decrease reliance by individuals with disabilities on complementary paratransit; or alternatives to public transportation that assist seniors and individuals with disabilities. The acquisition of public transportation services remains an eligible capital expense under this section.

#### Traditional 5310 Projects (Capital Purchases, Mobility Management)

Eligible applicants for 5310 Projects include Private non-profit organizations; Governmental authorities that certify to the chief executive officer of a State that no non-profit corporations or associations are readily available in an area to provide the service; and Governmental authorities approved by the State to coordinate services for elderly individuals and individuals with disabilities. Not less than 55 percent of the funds available for this program must be used for projects planned, designed, and carried out to meet the special needs of seniors and individuals with disabilities (when public transportation is insufficient, inappropriate, or

unavailable), typically carried out by non-profit agencies. The 55 percent is a floor. Recipients may use more or all of their section 5310 funds for these types of projects.

Funds for the Section 5310 program are available for capital expenses as defined in Section 5302(3) to support public transportation capital projects planned, designed, and carried out to meet the special needs of seniors and individuals with disabilities when public transportation is insufficient, unavailable, or inappropriate. Examples of capital expenses that meet the 55 percent requirement, which must be carried out by an eligible recipient or subrecipient as described in section 5 of this chapter above, include, but are not limited to:

- Rolling stock and related activities for Section 5310-funded vehicles
  - Acquisition of expansion or replacement buses or vans, and related procurement, testing, inspection, and acceptance costs;
  - Vehicle rehabilitation or overhaul;
  - Preventive maintenance;
  - Radios and communication equipment; and
  - Vehicle wheelchair lifts, ramps, and securement devices.
- Passenger facilities <u>related to Section 5310-funded vehicles</u>
  - Purchase and installation of benches, shelters, and other passenger amenities.
- Support facilities and equipment for Section 5310-funded vehicles
  - Extended warranties that do not exceed the industry standard;
  - Computer hardware and software;
  - Transit-related intelligent transportation systems (ITS);
  - Dispatch systems; and
  - Fare collection systems.
- Lease of equipment when lease is more cost effective than purchase. Note that when
  lease of equipment or facilities is treated as a capital expense, the recipient must
  establish criteria for determining cost effectiveness in accordance with FTA
  regulations, "Capital Leases," 49 CFR part 639 and OMB Circular A–94, which
  provides the necessary discount factors and formulas for applying the same;
- Acquisition of transportation services under a contract, lease, or other arrangement.
   This may include acquisition of ADA-complementary paratransit services when provided by an eligible recipient or subrecipient as defined in section 5 of this chapter, above. Both capital and operating costs associated with contracted service are eligible capital expenses. User-side subsidies are considered one form of eligible arrangement. Funds may be requested for contracted services covering a time period

of more than one year. The capital eligibility of acquisition of services as authorized in 49 U.S.C. 5310(b)(4) is limited to the Section 5310 program;

- Support for mobility management and coordination programs among public transportation providers and other human service agencies providing transportation. Mobility management is an eligible capital cost. Mobility management techniques may enhance transportation access for populations beyond those served by one agency or organization within a community. For example, a nonprofit agency could receive Section 5310 funding to support the administrative costs of sharing services it provides to its own clientele with other seniors and/or individuals with disabilities and coordinate usage of vehicles with other nonprofits, but not the operating costs of service. Mobility management is intended to build coordination among existing public transportation providers and other transportation service providers with the result of expanding the availability of service. Mobility management activities may include:
  - The promotion, enhancement, and facilitation of access to transportation services, including the integration and coordination of services for individuals with disabilities, seniors, and low-income individuals;
  - Support for short-term management activities to plan and implement coordinated services;
  - The support of state and local coordination policy bodies and councils;
  - The operation of transportation brokerages to coordinate providers, funding agencies, and passengers;
  - The provision of coordination services, including employer-oriented transportation management organizations' and human service organizations' customer-oriented travel navigator systems and neighborhood travel coordination activities such as coordinating individualized travel training and trip planning activities for customers;
  - The development and operation of one-stop transportation traveler call centers to coordinate transportation information on all travel modes and to manage eligibility requirements and arrangements for customers among supporting programs; and
  - Operational planning for the acquisition of intelligent transportation technologies to help plan and operate coordinated systems inclusive of geographic information systems (GIS) mapping, global positioning system technology, coordinated vehicle scheduling, dispatching and monitoring technologies, as well as technologies to track costs and billing in a coordinated system, and single smart customer payment systems. (Acquisition of technology is also eligible as a standalone capital expense).
- Capital activities (e.g., acquisition of rolling stock and related activities, acquisition of services, etc.) to support ADA-complementary paratransit service may qualify toward the 55 percent requirement, so long as the service is provided by an eligible

recipient/subrecipient as defined in section 5, above, and is included in the coordinated plan.

#### Other 5310 (New Freedom) Projects

Eligible recipients include private non-profit organizations, State or local governmental authorities, and operators of public transportation services including private operators of public transportation services. The list of eligible activities is intended to be illustrative, not exhaustive. Recipients are encouraged to develop innovative solutions to meet the needs of individuals with disabilities in their communities.

"Other" 5310 eligible projects are capital and operating expenses that are planned, designed, and carried out to meet the special needs of seniors and individuals with disabilities when public transportation is insufficient, inappropriate, or unavailable. Public transportation projects that exceed the requirements of ADA, that improve access to fixed-route service and decrease reliance by individuals with disabilities on ADA-complementary paratransit service; or alternatives to public transportation that assist seniors and individuals with disabilities with transportation. Historically in the past, Section 5310 "Other" 5310 funding awards have ranged from \$15,000 to \$250,000. "Other" 5310 awarded projects will be based the prioritized ranking of the requested project and on the final available funding FTA apportionments.

**General.** Up to 45 percent of a rural, small urbanized area, or large urbanized area's annual apportionment may be utilized for:

- Public transportation projects (capital only) planned, designed, and carried out to meet the special needs of seniors and individuals with disabilities when public transportation is insufficient, inappropriate, or unavailable;
- Public transportation projects (capital and operating) that exceed the requirements of ADA;
- Public transportation projects (capital and operating) that improve access to fixedroute service and decrease reliance by individuals with disabilities on ADAcomplementary paratransit service; or
- Alternatives to public transportation (capital and operating) that assist seniors and individuals with disabilities with transportation.

<u>Public Transportation Services that exceed the requirements of the ADA</u>. The following activities are examples of eligible projects meeting the definition of public transportation that is beyond the ADA.

• Enhancing paratransit beyond minimum requirements of the ADA. ADA complementary paratransit services can be eligible under 5310 in several ways:

- Expansion of paratransit service parameters beyond the three-fourths mile required by the ADA;
- Expansion of current hours of operation for ADA paratransit services that are beyond those provided on the fixed-route services;
- The incremental cost of providing same day service;
- The incremental cost of making door-to-door service available to all eligible ADA paratransit riders, but not as a reasonable modification for individual riders in an otherwise curb-to-curb system;
- Enhancement of the level of service by providing escorts or assisting riders through the door of their destination;
- Acquisition of vehicles and equipment designed to accommodate mobility aids that exceed the dimensions and weight ratings established for wheelchairs under the ADA regulations, 49 CFR part 38 (i.e., larger than 30" × 48" and/or weighing more than 600 pounds), and labor costs of aides to help drivers assist passengers with oversized wheelchairs. This would permit the acquisition of lifts with a larger capacity, as well as modifications to lifts with a 600-pound design load, and the acquisition of heavier duty vehicles for paratransit and/or demand-response service in order to accommodate lifts with a heavier design load; and
- Installation of additional securement locations in public buses beyond what is required by the ADA.
- <u>Feeder services</u>. Accessible "feeder" service (transit service that provides access)
  to commuter rail, commuter bus, intercity rail, and intercity bus stations, for which
  complementary paratransit service is not required under the ADA.

<u>Public Transportation Projects that Improve Accessibility</u>. The following activities are examples of eligible projects that improve accessibility to the fixed route system.

• Making accessibility improvements to transit and intermodal stations not designated as key stations. Improvements for accessibility at existing transportation facilities that are not designated as key stations established under 49 CFR 37.47, 37.51, or 37.53, and that are not required under 49 CFR 37.43 as part of an alteration or renovation to an existing station, so long as the projects are clearly intended to remove barriers that would otherwise have remained. New Freedom funds are eligible to be used for new accessibility enhancements that remove barriers to individuals with disabilities so they may access greater portions of public transportation systems, such as fixed-route bus service, commuter rail, light rail and rapid rail. This may include:

- Building an accessible path to a bus stop that is currently inaccessible, including curb cuts, sidewalks, accessible pedestrian signals or other accessible features,
- Adding an elevator or ramps, detectable warnings, or other accessibility improvements to a non-key station that are not otherwise required under the ADA,
- Improving signage, or way finding technology, or
- Implementation of other technology improvements that enhance accessibility for people with disabilities including Intelligent Transportation Systems (ITS).
- <u>Travel training</u>. New training programs for individual users on awareness, knowledge, and skills of public and alternative transportation options available in their communities. This includes travel instruction and travel training services.

<u>Public Transportation Alternatives that Assist Seniors and Individuals with</u>
<u>Disabilities with Transportation</u>. The following activities are examples of projects that are eligible public transportation alternatives:

- Purchasing vehicles to support new accessible taxi, ride sharing, and/or vanpooling programs. New Freedom Section 5310 funds can be used to purchase and operate accessible vehicles for use in taxi, ride-sharing, and/or vanpool programs provided that the vehicle meets the same requirements for lifts, ramps, and securement systems specified in 49 CFR part 38, subpart B, at a minimum, and permits a passenger whose wheelchair can be accommodated pursuant to part 38 to remain in his/her personal mobility device inside the vehicle.
- Supporting the administration and expenses related to new voucher programs for transportation services offered by human service providers. This activity is intended to support and supplement existing transportation services by expanding the number of providers available or the number of passengers receiving transportation services. Vouchers can be used as an administrative mechanism for payment of alternative transportation services to supplement available public transportation. The Section 5310 program can provide vouchers to seniors and individuals with disabilities to purchase rides, including: (a) mileage reimbursement as part of a volunteer driver program; (b) a taxi trip; or (c) trips provided by a human service agency. Providers of transportation can then submit the voucher for reimbursement to the recipient for payment based on predetermined rates or contractual arrangements. Transit passes or vouchers for use on existing fixed-route or ADA complementary paratransit service are not eligible. Vouchers are an operational expense which requires a 50/50 (federal/local) match.

Supporting new volunteer driver and aide programs. Volunteer driver programs are eligible and include support for costs associated with the administration, management of driver recruitment, safety, background checks, scheduling, and coordination with passengers, other related support functions, mileage reimbursement, and insurance associated with volunteer driver programs. The costs of enhancements to increase capacity of volunteer driver programs are also eligible. FTA encourages communities to offer consideration for utilizing all available funding resources as an integrated part of the design and delivery of any volunteer driver/aide program.

## Period of Availability

FTA has administratively set the period of availability to three years, which includes the year of apportionment plus two additional years. Accordingly, funds apportioned must be obligated in grants by the third year. Any apportioned funds that remain unobligated at that time will revert to FTA for reapportionment.

## <u>APPLICATION & SELECTION PROCESS</u>

Project funding will be determined by a regional competitive selection process coordinated through the Maricopa Association of Governments committee process in conjunction with the City of Phoenix, designated recipient of federal funds for the Phoenix-Mesa urbanized area.

## Regional Grant Workshop

The Section 5310 Regional Grant Workshop will be held annually by MAG and the City of Phoenix. For workshop registration, information and to request reasonable accommodations, please contact DeDe Gaisthea with MAG at (602) 254-6300.

## Application Assistance

MAG and the City of Phoenix will offer applicants the opportunity to schedule a 30-minute appointment for application assistance. Please contact DeDe Gaisthea with MAG at (602) 254-6300 or dgaisthea@azmag.gov to schedule an appointment.

## Application Deadline

Applications are due to the Maricopa Association of Governments, 302 North 1st Avenue, 3<sup>rd</sup> Floor, Phoenix, AZ 85003. Please mark all application materials ATTN: DeDe Gaisthea-5310 Application. The MAG receptionist staff will mark your materials, certifying the date/time your application was received. A receipt can be issued upon request. Late or incomplete applications will not be accepted.

#### **Application Submittals**

Submittal must include **one** (1) **original hardcopy with signatures**, **one** (1) **photocopy**, and **one** (1) **electronic copy** of the application in the original file format (Excel) and any additional submitted materials on **CD/DVD or flash drive**. <u>Providing a PDF version of the entire submitted application is also suggested</u>. Each project request(s) requires a separate application submittal.

It is important to note, the electronic copy for each application request(s) will be forwarded to the evaluation panel for review. Please ensure ALL materials <u>for each request(s)</u> are included in each submitted application. Incomplete application(s) will not be accepted and will not move forward to the project evaluation process.

#### **Public Comment**

MAG staff will publish a listing of all agencies applying for the Section 5310 program in the Phoenix-Mesa UZA, prior to the evaluation process, to allow for a one-week period for public comment. Applicant's contact information and copies of the application may be posted online for public review and comment.

## **Project Evaluation**

The City of Phoenix and MAG staff will conduct an initial review of project applications to determine federal eligibility requirements and regional threshold criteria are met. Eligible projects will then be reviewed independently by members of the MAG EPDT Ad Hoc Committee who will develop a preliminary listing of projects. The MAG EPDT Ad Hoc Committee will evaluate projects by utilizing the Selection Criteria on the following page. All potential applicants should review the Selection Criteria to ensure your requested projects meet the selection criteria.

## Applicant Interviews

Applicants will be required to participate in the interview process after the evaluation panel conducts a preliminary review of the applications. The interview process provides an opportunity for the applicant to give a presentation on their proposed project(s) and allows the panel to ask the applicant questions based on their application, and seek any clarification deemed necessary. If an agency does not receive notification regarding the specifics (date, time, location) by one week prior to the agency's assigned applicant interview, it is the agency's responsibility to contact DeDe Gaisthea, MAG, <a href="mailto:DGaisthea@azmag.gov">DGaisthea@azmag.gov</a> in order to obtain the scheduling information.

A tentative sign-in sheet for applicant interview dates will be available at the Regional 5310 Grant Workshop. If an agency does not receive notification regarding the specifics (date, time, location) of the agency's assigned applicant interview, it is the agency's responsibility to contact DeDe Gaisthea, MAG, <a href="mailto:DGaisthea@azmag.gov">DGaisthea@azmag.gov</a>, in order to receive the scheduling information.

#### Final Selection

Once the interviews are completed, the MAG EDPT Ad Hoc Committee convenes, scores are discussed and project selection decisions are made based on the published criteria. The Committee provides a list of recommended projects for funding. A review of the recommended projects is conducted by the MAG staff and the City of Phoenix.

#### Approval Process

The recommended list of projects to be funded will be submitted to MAG Management Committee for recommendation and to MAG Regional Council for final project approval.

Approved projects are sent to the Phoenix City Council for authorization to receive and disburse grant funds and execute Grant Pass Through Agreements with agencies whose projects have been selected for funding.

MAG will post the preliminary priority of projects on the MAG website (Any projects that are denied or funded conditionally are given an opportunity to solicit feedback from the project coordinator of the selection panel and/or utilize the appeal process. Agencies or projects that do not meet federal eligibility requirements will not be approved for funding.

#### Award Process

FTA determines the Section 5310 program funding apportionments for the Phoenix-Mesa UZA. MAG, in coordination with the City of Phoenix will forward selection notices to applicants upon submittal to FTA of recommended projects. Awards are finalized when FTA provides funding to the City of Phoenix as the Designated Recipient for the Phoenix-Mesa UZA, and all compliance items are completed by the subrecipient.

## **Appeal Process**

Applicants may appeal the final funding recommendations and must use the following process to be recognized as a valid appeal. Request a meeting with MAG staff who will provide guidance on the appeals process. Submit a letter of appeal clearly identifying the applicant, contact person, address, phone number, email address, project description and grounds for appeal. The request for appeal must be submitted and received within 10 calendar days after the postmarked date of decline notice. The appeal will be reviewed by the MAG EDPT Committee at the following meeting date. Letters must be sent via email to DeDe Gaisthea at <a href="mailto:dgaisthea@azmag.gov">dgaisthea@azmag.gov</a>.

If the applicant is not satisfied with the MAG EDPT Committee's response, the appeal may be addressed during the MAG committee process, including the MAG Management Committee and MAG Regional Council. *Project request(s) that do not meet federal requirements or meet regional criteria threshold <u>are not</u> eligible to appeal.* 

#### TIP/STIP Amendment

All projects selected for funding must be included in the MAG Transportation Improvement Program (TIP) and the Statewide Transportation Improvement Program (STIP) to apply to FTA for the funding. The selected projects are provided to MAG to process a TIP amendment and forwards to Arizona Department of Transportation (ADOT). ADOT then processes the amendment for inclusion in the STIP and forwards to FTA for final approval.

## Entering into Agreement with City of Phoenix

Agencies receiving grant funds will be required to enter into a Grant Pass Through Agreement with the City of Phoenix incorporating the terms and conditions in the FTA's Master Agreement.

## Availability of Funding

Upon FTA approval of the grant application and a final signed agreement is on file with the Phoenix City Clerk Department, the subrecipient may file for reimbursement of funds by providing appropriate back up documentation as indicated in the grant agreement.

#### **REQUIREMENTS**

All applicants must be prepared to meet all applicable Federal, State, and Local requirements in the areas including, but not limited to Legal, Financial, Vehicles, Maintenance, Training, Procurement, Civil Rights, Title VI, Limited English Proficiency, Disadvantaged Business Enterprise, Americans with Disabilities Act, Equal Employment Opportunity, Asset Management, Debarment & Suspension, Lobbying, and Safety & Security.

#### **Certifications and Assurances**

The subrecipients' Authorized Representative must sign the Certification & Assurances form provided in the application indicating the agency's agreement to comply with all applicable Federal requirements. The Attorney's signature is recommended, however, it is not required.

## **DUNS**

Obtaining a D-U-N-S number through Dun & Bradstreet is required prior to applying for Federal funds. D-U-N-S is a business identification system used by businesses, banks and government and is required to conduct business with the Federal government.

## <u>SAM</u>

Registering with the System for Award Management (SAM) is required to receive Federal funds. The SAM combines federal procurement systems and the Catalog of Federal Domestic Assistance into one new system. This consolidation includes the functionality from the following systems: Central Contractor Registry (CCR), Federal Agency Registration (Fedreg), Online Representations and Certifications Applications (ORCA), and Excluded Parties List System (EPLS). Registering with SAM is required to receive funds from the Federal government. The City of Phoenix utilizes the SAM system to ensure subrecipients of Federal funds are not debarred or suspended from receiving Federal funds or from doing business with the Federal government.

## Office of Management & Budget (OMB) Single Audit

The Single Audit, is an annual, organization-wide audit of an entity that expends \$750,000 or more of Federal assistance. Performed annually, the Single Audit's objective is to provide assurance to the U.S. federal government as to the management and use of such funds by recipients such as states, cities, universities, and non-profit organizations. The audit is typically performed by an independent certified public accountant (CPA) and encompasses both financial and compliance components. The Single Audits must be submitted to the Federal Audit Clearinghouse along with a data collection form, Form SF-SAC.

Agencies receiving \$750,000 or more in federal funds annually are required to conduct an annual single audit by a certified public accountant (CPA) and must provide a copy of their audit to the City of Phoenix annually, as well as follow any related federal guidelines.

#### **Lobbying Activities**

Byrd Anti-Lobbying Amendment, 31 U.S.C. 1352, as amended by the Lobbying Disclosure Act of 1995, P.L. 104-65 [to be codified at 2 U.S.C. § 1601, et seq.] - Agencies who apply for an award of \$100,000 or more shall file the certification required by 49 CFR part 20, "New Restrictions on Lobbying." See Grant Application for form. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier shall also disclose the name of any registrant under the Lobbying Disclosure Act of 1995 who has made lobbying contacts on its behalf with non-Federal funds with respect to that Federal contract, grant or award covered by 31 U.S.C. 1352. Such disclosures are forwarded from tier to tier up to the recipient. The "Lobbying Certification" form must be completed, signed and submitted with Applicant's submittal.

## Participation in MAG's Human Services Coordinated Transportation Plan

All agencies applying for Section 5310 funds will be required to participate in the planning process and support the coordination strategies adopted for MAG's Human Services Coordinated Transportation Plan (HSCTP).

The FAST ACT continues with MAP-21 coordinated planning provision requiring all projects be included in the local coordinated human service-public transportation plan. However, on an interim basis, FTA defines "included in" to mean essentially the same as "derived from," so long as there is evidence the plan was developed and approved with inclusion from the specific targeted populations. Through revisions to its circular, FTA will seek notice and comment for how to define "included in."

The MAG Human Services Coordination Transportation Plan provides strategies of projects that meet the needs of the community. Projects exploring opportunities to coordinate providing transportation alternatives options such as travel training opportunities and information sharing. Other potential projects will address the need of providing services to areas with little to no transportation infrastructure in outlying communities in the region. Please note, it is not sufficient that seniors and individuals with disabilities are merely included (or assumed to be included) among the people who will benefit from the project. The MAG Human Services Coordination Transportation Plan FY 2014 can be found at the following link,

http://azmag.gov/Portals/0/Documents/FY2014\_HS\_coordination\_trans\_plan\_04-24-17.pdf?ver=2017-06-01-085539-897

#### **FUNDING REQUIREMENTS**

MAP-21 requires not less than fifty-five percent (55%) of the available amount be spent on the traditional 5310 Projects. Up to ten percent of the apportionment can be utilized for program administration funds by the designated recipient to cover costs associated with administering the program. After the program administration budget is determined, the remainder of funding will be made available for all eligible projects under the program.

## Limits on Operating Assistance

Given the 55 percent requirement for traditional Section 5310 capital projects, designated recipients may allocate up to 45 percent of its apportionment for operating assistance. However, this funding is limited to eligible projects as described in the section above. Operating assistance for required ADA complementary paratransit service is not an eligible expense. Also, only those costs that directly support the mobility management and transportation programs will be allowed.

## **Local Matching Funds**

Subrecipients are required to provide matching funds for Section 5310 funds. Federal funds provide for up to eighty (80) percent of capital and mobility management projects and fifty (50) percent of operating projects. Vehicles designed to meet Americans with Disabilities Act or Clean Air Act requirements are provided an 85% Federal share, 15% local share. FTA grants for vehicle-related equipment or facilities needed to comply with or maintain compliance with the ADA or Clean Air Act remains at 90% of net project costs of the equipment of facilities attributable to compliance with the Act (the incremental cost).

Funds provided under other Federal programs (other than those of the Department of Transportation, with the exception of the Federal Lands Transportation Program and Tribal Transportation Program established by sections 202 and 44 203 of title 23 U.S.C.) may be used for local match for funds provided under section 5310, and revenue from service contracts may be used as local match.

All local match funds for capital equipment must be in cash. Non-cash local match sources such as donations, volunteered services, or in-kind contributions is eligible to be counted toward the local match for operating and mobility management projects as long as the value of each is documented and supported, represents a cost which would otherwise be eligible under the program, and is included in the net project costs in the project budget. Local share documentation is required as part of the grant application.

#### **Project Costs**

The Section 5310 process for the Phoenix-Mesa Urbanized area continues to become increasingly competitive with limited funding apportioned for the region. Project costs must specifically relate to the purpose of the program. In order to focus on the intent of the program, direct and indirect cost must meet the criteria listed below.

#### **Direct Costs**

Project costs must specifically relate to the purpose of the award and the award budget. Direct costs are costs that can be identified specifically with a particular cost objective. All direct costs must be adequately supported with proper documentation.

#### **Indirect Costs**

Subrecipients that intend to seek payment for indirect costs must prepare and submit a Cost Allocation Plan or an Indirect Cost Rate Proposal to be approved by the City of Phoenix or another cognizant federal agency. Pursuant to #CFR 200.210, subrecipients must include

any indirect cost rate and identify costs in a separate budget line item in order to be eligible for reimbursement under an award.

## De Minimis (10%) Indirect Cost Rate

The Uniform Grant Guidance allows any non-Federal entity that has never received a negotiated indirect cost rate to elect to charge a de minimis rate of 10% of modified total direct costs (MTDC) which may be used indefinitely. MTDC means all direct salaries and wages, applicable fringe benefits, materials and supplies, services, travel, and sub-awards and subcontracts up to the first \$25,000 of each sub-award or subcontract (regardless of the period of performance of the subawards and subcontracts under the award). MTDC excludes equipment, capital expenditures, charges for patient care, rental costs, tuition remission, scholarships and fellowships, participant support costs and the portion of each sub-award and subcontract in excess of \$25,000. Other items may only be excluded when necessary to avoid a serious inequity in the distribution of indirect costs, and with the approval of the cognizant agency for indirect costs.

## Line Item Budgets

Operating assistance projects must include a line item budget with descriptions of all program costs to be reimbursed. Example, if insurance isn't included as a budget line item, it will not be permitted as part of the reimbursement after award. Budgets must include only those items that directly support the transportation or mobility management programs. For instance, volunteer mileage reimbursement is permitted. However, costs including rent, utilities, volunteer recognition and food are not permitted. Office supplies may be eligible if they are direct costs associated with the single program, not those supplies that support the entire agency and/or other programs.

Please note, at the time of this release, FTA has only released partial funding apportionments. Funding awards will be based on the federal program funding requirements as noted in the next section, and the available final funding federal apportionments published in the federal register.

#### **Procurements**

All subrecipients must comply with all federal requirements associated with procurements of all items purchased with Federal funds. Contact the City of Phoenix for technical assistance <u>prior</u> to conducting procurements utilizing any grant funds. Procurements conducted outside of the federal guidelines may impact an agency's eligibility to be reimbursed for expenditures.

Micro purchases (\$10,000 or less) do not require vendor documentation for this application. Small purchases (\$10,001-\$150,000) must include 3 vendor quotes with application. Procurements for \$150,001 or greater require a City-approved procurement prior to purchase.

#### **Vehicle Procurements**

The City of Phoenix leads or approves the procurement for all vehicle purchases on behalf of subrecipients. Exceptions for self-procurement may be approved for public transit or municipal agencies with experience in meeting federal regulations for vehicle procurements.

The City of Phoenix typically utilizes State of Arizona contracts already in place to purchase 5310 vehicles. Actual vehicle types may vary depending on Federal Buy America requirements, and availability/terms of State of Arizona contracts. Subrecipients ordering vehicles will be required to sign off on the final order to confirm all vehicle specifications are correct before City of Phoenix will place the order.

## Preventive Maintenance Requirements

Preventive Maintenance includes all the activities, supplies, materials, labor, services, and associated costs required to preserve or extend the functionality and serviceability of the asset in a cost effective manner. Examples include: oil changes, brakes, tire replacements, lift/ramp maintenance and general repairs.

Applicants requesting Preventive Maintenance (PM) Requests **greater than \$10,000** in total will require obtaining and providing documentation of a minimum of three vendor quotes for each service type as part of the application. Vendor quotes should show comparable cost of items (cost of service, cost per labor hour, cost of supplies/parts plus percentage). Subrecipients must follow the FTA procurement guidelines which includes utilization of the lowest quote vendor if awarded the funding.

## Eligible Expenses & Reimbursements

Qualifying expenditures are reimbursed to the subrecipient by the FTA through the City of Phoenix, when submitted with appropriate accompanying documentation. The application for reimbursement must be accompanied by detailed backup documentation for all eligible expenses. At a minimum the documentation shall include, but is not limited to a listing of all invoiced costs with vendors and payment dates; copies of paid invoices received from vendors for purchases of supplies and services; verification of all staff or contractor hours billed, including copies of all applicable timecards, payroll records or other time reporting documentation; and any other documentation as required by Phoenix or the FTA.

#### Reimbursement Requests

The subrecipient must submit requests for reimbursement to PTD no more often than monthly. Such requests shall include sufficient documentation to support reimbursement of the expenditure, including copies of vendor invoices and evidence of payment, employee time sheets, etc. PTD staff shall review the reimbursement request for compliance with the grant's scope, terms and conditions. If questions arise regarding some portion of the reimbursement request, PTD staff will contact the appropriate subrecipient project manager for additional documentation. Upon approval of the reimbursement request from the subrecipient, PTD will process the reimbursement for the subrecipient and drawdown the funds from FTA.

## **Project Budget Revisions**

A subrecipient that wishes to revise an activity's budget should request such revision in writing to PTD with an explanation of the reason for the change and the amount of the change identified. Budget revisions will only include shifting funds between line items or adding additional local match and will not increase the amount of the FTA funds.

#### REPORTING REQUIREMENTS

All subrecipients will be required to submit quarterly and/or annual progress reports including grant milestones, financial status, and program measures to the City of Phoenix. Specific reporting requirements will be outlined in the Grant Pass Through Agreement. MAP-21 also changed the performance measure reporting requirements and the City of Phoenix will communicate any changes with subrecipients when FTA finalizes the requirements.

## Milestone Progress Reports (MPR)

Annually, subrecipients are required to submit milestone progress reports for all active FTA funded projects. The subrecipient will provide revised estimated project milestone and/or actual completion dates to PTD as appropriate and narrative descriptions of progress for each project. An explanation as to why the date changes are necessary should be included in the report. Section 5310 subrecipients must provide program measures for their projects as indicated. In addition, subrecipients are required to provide the following as applicable:

- Vehicle maintenance records for the previous year (See Addendum A)
- Vehicle Maintenance Log (See Addendum A)
- Vehicle Maintenance Plan (See Addendum A)
- Vehicle Annual Inspection results (See Addendum A)
- Current certificates of insurance with City of Phoenix as loss payee/additional insured
- Copy of Single Audit results from the most current audit (when applicable).
- Title VI plan must be up to date (updated every three years).
- Annual Title VI form
- SAM.gov status must be current (updated annually).
- Lobbying certification/activities must be current
- Change orders in excess of \$100,000
- List and Claims/Settlements settled or in excess of \$100,000

#### Forfeiture of Funds or Equipment

Subrecipients who report no progress toward completing the grant funded activities in a quarter (without sufficient justification), or who have federally funded vehicles or equipment not in service during their useful life will be cautioned to expedite progress or put the equipment back in service. After significant lack of progress or delay in utilizing the equipment during its useful life, subrecipients may be subject to forfeiture of the grant funds or equipment.

Funds or equipment forfeited during the federal period of availability of funds (the year of apportionment plus two years), may be re-awarded to the highest ranked, un- or underfunded projects within the same selection process, redistributed proportionally between the remaining projects within the same grant, or rolled over for the next competitive selection process.

Funds or equipment forfeited after the period of availability has passed, may be awarded to the highest ranked, under-funded projects within the same selection process, redistributed

proportionally between the remaining projects within the same grant or otherwise redistributed by the designated recipient.

## Surplus Funds or Equipment

Surplus funds resulting from projects that do not use the entire assigned grant budget or equipment no longer needed with remaining useful life identified within the federal period of availability of funds may be awarded to the highest ranked, un- or under-funded projects for the application period, redistributed proportionally between the remaining projects funded within the same grant, or rolled over for the next competitive selection process.

Surplus funds resulting from projects that do not use the entire assigned grant budget or equipment no longer needed with remaining useful life which are identified after the period of availability has passed, may be awarded to the highest ranked, under-funded projects for the application period, redistributed proportionally between the remaining projects within the same grant or otherwise redistributed by the designated recipient.

## **ASSET MANAGEMENT**

## Vehicle Acceptance

PTD procures vehicles on behalf of subrecipients based on their unique needs and performs an initial inspection of vehicles at the dealership. PTD completes a *Vehicle Delivery & Acceptance Inspection Form*. Once a vehicle has passed PTD's inspection, PTD will inform the subrecipient that the vehicle is ready for delivery/acceptance and will provide a *Vehicle Delivery & Acceptance Inspection Form* completed by a City of Phoenix Equipment Analyst or Quality Assurance Engineer. Upon delivery or receipt of the vehicle, the subrecipient must perform their own inspection of the condition of the vehicle, verify that the vehicle received has the correct vehicle identification number (VIN) and that the vehicle was delivered as ordered. The subrecipient will sign and return the *Vehicle Delivery & Acceptance Inspection Form*, attesting that the vehicle is accepted, has been added to the Agency's Vehicle Maintenance Plan and that the vehicle will be maintained, at a minimum, according to the original equipment manufacturer (OEM) requirements.

#### Vehicle Use

Vehicles must be maintained and used for the intended purpose under which they are purchased. Maximum use of vehicles is encouraged, first for program related purposes, then other federal programs and project purposes. PTD is responsible for ensuring the subrecipient is maintaining continuing control over vehicles and that the vehicles are being utilized for eligible public transit purposes.

#### Vehicle Title and Lien

In order to ensure proper use of grant funded equipment throughout its useful life, the City of Phoenix holds a first lien on all equipment in the amount of the federal share of the equipment cost. The lien extends through the useful life of the capital equipment, until the remaining asset value is less than \$5,000, which is usually demonstrated at the time of vehicle disposition.

## **Annual Inspection Requirements**

The City of Phoenix is responsible for ensuring that all vehicles purchased with federal funds are maintained in good operating order. Subrecipients are required to follow manufacturer's suggested maintenance schedules to maintain good working order. The subrecipient is required to have vehicle(s) inspected annually by a qualified mechanic and to provide copies of maintenance and inspection records annually. Annual inspection documentation must be signed and dated by a qualified mechanic and accompanied by condition reports

#### Vehicle Maintenance Plans

The FTA requires written Vehicle Maintenance Plans (VMP) that describe periodic inspections, preventive maintenance intervals and maintenance procedures that keep federally assisted property in good condition. Subrecipients must submit written VMPs to the City of Phoenix that include all required elements and implement processes/procedures to address inventory, security, incident/accident reporting, preventative maintenance, vehicle inspections, manufacturers recommended maintenance intervals, vehicle dispositions, warranties and record keeping. A Vehicle Maintenance Plan Template can be found at (attachment).

## Vehicle Maintenance Requirements

PTD is responsible for ensuring that all vehicles purchased with federal funds are maintained in good operating order and has developed maintenance reporting procedures to ensure that management and oversight of federally assisted property is properly administered for assets controlled by subrecipients. Subrecipients are required to submit maintenance logs and maintenance records annually. Annual Maintenance Reporting Procedures can be found at (attachment).

#### Required Insurance Coverage

Recipients are responsible for acquiring and maintaining current, appropriate insurance on their capital equipment while under City of Phoenix lien. Vehicle and large capital equipment require the recipient to list City of Phoenix as the Certificate Holder, Loss Payee and Additional Insured on their policy. The Certificate of Insurance must be submitted to City of Phoenix prior to taking delivery of the vehicle(s) and updated copies provided annually or as significant changes occur.

## Change in Vehicle Status or Condition

Subrecipients must report substantial damage and changes in the status or condition of a vehicle or other capital equipment (including damage, operational failure, or legal involvement), to the City of Phoenix within five working days, even if satisfactory repair can be made within this period. Substantial damage is defined as damage to any involved vehicles, that disrupts the operations of the agency and adversely affects the structural strength, performance, or operating characteristics of the vehicle, requiring towing, rescue, on-site maintenance, or immediate removal prior to safe operation. Substantial damage does not include cracked windows; dents, bends, or small puncture holes in the body; broken lights or mirrors; or removal from service for minor repair or maintenance, testing, or video and event recorder download. Items such as flat tires, minor glass and paint scratches, minor dings, other incidental body dents, and regular, non-accident related repair or normal

replacement items are not subject to this requirement unless a vehicle is out of service for more than 72 hours.

## Accident Reporting

Subrecipients must have a written procedure for documenting and reporting accidents and incidents associated with the operation of the program vehicles. Vehicle accidents or casualty must be reported to the City of Phoenix within 72 hours of the occurrence. An accident means an occurrence associated with the operation of a vehicle, if as a result: (1) An individual dies; or (2) an individual suffers bodily injury and immediately receives medical treatment away from the scene of the accident; or (3) an occurrence in which the mass transit vehicle involved is a bus, electric bus, van, or automobile, one or more vehicles (including non-FTA funded vehicles) incurs disabling damage as the result of the occurrence and such vehicle or vehicles are transported away from the scene by a tow truck or other vehicle; or (4) if the vehicle is removed from operation. A casualty is the loss of property, including damage and destruction, that occurs because of a sudden event. Vehicles that are damaged and repairable must be repaired to an equal or better condition, compared to the condition prior to the incident. If the vehicle is deemed a total loss, the following documentation must be submitted to the City of Phoenix within 10 working days of the incident: Vehicle Identification Number; vehicle make, model, and model year; vehicle mileage at the time of the incident; Arizona Accident Report or Incident Report forms; and insurance company correspondence indicating the settlement.

## **Vehicle Appearance Standards**

Subrecipients are responsible for ensuring that program vehicles are safe, fully operational and always maintain a clean appearance of both the exterior and interior of the vehicle while in-service. Vehicles should be maintained free of body damage, have no missing panels, and all systems maintained properly as required by the manufacturer's requirements. All bodywork and painting must be performed to industry best standards or OEM specifications. No unit may be run in service with any type of major body damage to the vehicle.

Vehicles should be maintained to ensure fully operational air conditioning and heating, wheelchair ramps and lifts, securement belts, flip seats and radios. Vehicles should be free of body damage, have no missing or unpainted panels, any defects, flats, wheel curbing, or missing lugs with wheels and tires at proper inflation. Vehicles should be free of graffiti and should have all safety items fully operational; i.e., lights, brakes, horn, tires, wheelchair tiedowns, seat belts, fire suppression systems, etc.

#### Asset/Vehicle Disposals

Subrecipients are required to obtain approval from the City of Phoenix <u>prior</u> to disposal of any federal asset received through the City of Phoenix Section 5310 program. Subrecipients are to work with the City of Phoenix on all requests for disposals. A lien-released vehicle prior does not provide an agency with the opportunity to trade in or sell the vehicle without prior approval from the City of Phoenix. Vehicles that have been involved in an accident and are considered a total loss cannot be kept for the purpose of cannibalizing the parts after the insurance has paid for the loss. Please note: Assets obtained via ADOT must be handled/disposed of through ADOT.

#### **Disposition BEFORE the End of Useful Life**

## Casualty, Fire, Natural Disaster, and Misused Property

When project property is lost or damaged by fire, casualty, or natural disaster, the fair market value shall be calculated on the basis of the condition of the equipment or supplies immediately before the fire, casualty, or natural disaster, irrespective of the extent of insurance coverage. If any damage to project property results from abuse or misuse occurring with the grantee's knowledge and consent, the grantee agrees to restore the project property to its original condition or refund the value of the Federal interest in that property. The grantee may fulfill its obligations to remit the Federal interest by either:

- (a) With prior FTA approval, investing an amount equal to the remaining Federal interest in like-kind property eligible for assistance, if the like-kind property is within the scope of the project that provided Federal assistance for the property prematurely withdrawn from use: or
- (b) Returning to FTA an amount equal to the remaining Federal interest in the withdrawn project property.

#### Insurance Proceeds

The Federal interest is not dependent on the extent of insurance coverage or on the insurance adjustment received. If the grantee receives insurance proceeds when project property has been lost or damaged by fire, casualty, or natural disaster, the grantee agrees to:

- (a) Apply those proceeds to the cost of replacing the damaged or destroyed project property taken out of service (Listed below are two examples of the application of insurance proceeds.), or
- (b) Return to FTA an amount equal to the remaining Federal interest in the lost, damaged, or destroyed project property.

FTA is entitled to its share of the remaining Federal interest. The Federal interest is determined by calculating the fair market value of the project property immediately before the occurrence prompting the withdrawal of the project property from appropriate use. If project property is being removed from service before the end of its useful life, the Federal interest and the return to FTA is the greater of FTA's share of the unamortized value of the remaining service life per unit, based on straight line depreciation of the original purchase price, or the Federal share of the sales price (even though the unamortized value is \$5,000 or less). The following example is provided to determine the straight-line depreciation of a vehicle: for a 4-year, 100,000-mile minimum service life, the vehicle's value decreases each year by one-fourth of its original purchase price. Alternatively, the value decreases for each mile driven 1/100,000 of its original purchase price. The unamortized value of the remaining service life per unit is the greater value obtained by calculating the straight line depreciation based on either miles or years, whichever is more advantageous to the grantee.

If the vehicle is traded in for a new vehicle, the trade in value would lower both the federal and local share of the vehicle equally based on the match ratio used when vehicle was originally purchased. Documentation from the sale must be provided to the City of Phoenix for record-keeping.

## Disposition AFTER the End of Useful Life is Reached

#### Retain and Use Elsewhere

After the minimum useful life of project property is reached and is no longer needed for the original project or program, it may be used by the grantee for other transit projects or programs. FTA prior approval of this alternative is not required. (City of Phoenix prior approval is required). FTA retains its interest if the fair market value of the project property is over \$5,000.

## Fair Market Value of Over \$5,000

After the service life of project property is reached, rolling stock and equipment with a current market value exceeding \$5,000 per unit, or unused supplies with a total aggregate fair market value of more than \$5,000, may be retained or sold. Reimbursement to FTA shall be an amount calculated by multiplying the total aggregate fair market value at the time of disposition, or the net sale proceeds, by the percentage of FTA's participation in the original grant. The grantee's transmittal letter should state whether the equipment will be retained or sold.

## Fair Market Value of Less than \$5,000 Value

After the service life of project property is reached, rolling stock and equipment with a unit market value of \$5,000 or less, or supplies with a total aggregate market value of \$5,000 or less, may be retained, sold, or otherwise disposed of with no obligation to reimburse FTA. Records of this action must be retained.

## Transfer of Rolling Stock—Grantee-to-Grantee

For property where the useful life has been met and with prior City of Phoenix and FTA approval, a subrecipient may transfer rolling stock to another grantee. In such event that transfer of rolling stock is desired prior to the end of useful life, the Federal interest of the vehicles will be transferred, and therefore, there is no obligation to reimburse FTA. However, no additional FTA funds may be used to acquire the vehicles. Subrecipients must coordinate with City of Phoenix to request the transfer through their FTA Regional Office and the following information should be submitted:

- (a) A written request for approval to transfer/receive vehicles. The request should include the transferor/transferee grantee name, list of vehicles (year, make, model), date placed in revenue service, date removed from revenue service, grant number which originally funded the vehicle, mileage, remaining useful life, Federal share of remaining useful life, reasons for transfer.
- (b) <u>A Board Resolution</u> (or other appropriate legal action) <u>from each grantee transferor and transferee</u>. The transferring grantee's board resolution (or other appropriate legal action) should identify the receiving grantee, a statement that the vehicles are no longer

required, a list of the vehicles to be transferred including VINs, and the remaining Federal interest that is transferred to the receiving grantee. The receiving grantee's board resolution (or other appropriate legal action) should identify the transferring grantee, a statement that the vehicles are needed for revenue service, a list of the vehicles to be acquired including VINs, the remaining Federal interest for each vehicles, agreement that the vehicles will be maintained in accordance and in compliance with FTA requirements, and that the transferred vehicles will be included in its equipment inventory records.

## Replacement at End of Minimum Useful Life

Project property to be replaced must have achieved at least the minimum useful life. For purposes of bus replacement projects, the age of the bus to be replaced is its years of service or mileage at the time the proposed new bus is introduced into service. Official property records (or a Rolling Stock Status Report), in which future needs (expansion and replacement) are discussed, must be available upon request by FTA.

The disposal or sale of federally-funded surplus property must be conducted in an open, public process. Revenues from the sale of property must be reinvested in the transit program for the same purpose. For example, proceeds from a vehicle sold are used for purchasing a replacement vehicle; proceeds from office equipment would go towards purchase of new equipment.

When vehicles are sold and the sale exceeds \$5,000, the remaining federal portion from the purchase of the vehicle as calculated by the federal useful life calculation, must be reimbursed to the City of Phoenix or applied to the federal portion of an approved capital purchase in consultation with the City of Phoenix. The lien release and disposal of the equipment must be approved in advance of the sale.

The following requirements must be met when disposing of federally funded property:

## Highest Possible Return

All subrecipients are required to sell the vehicle at the highest possible return. If the vehicle is going to be sold, three written quotes from selected vendors for the estimated value must be obtained and provided to the City of Phoenix prior to the sale for approval. Quotes can be obtained from Kelley Blue Book, NADA Guide, dealerships quotes, and online sales of like vehicles. If an on-line search is used to research a vehicle's value, use the make, model, year and VIN number (if possible) to narrow the search. Screen captures of like vehicles offered for sale can be used as an estimate. Include the URL or link to the search that was performed for back-up documentation.

#### Disposition Documentation

All disposition documentation from the sale must be provided to the City of Phoenix for record-keeping. Upon disposition, the following documentation should be provided within 3 business days:

The application year where the vehicle was awarded through the City of Phoenix

- Identified Vehicle Type (i.e. Cutaway with lift, raised roof van with lift, passenger van, minivan, or minivan with ramp)
- Vehicle Make and Model (i.e. Starcraft Allstar, Ford Transit Works, Braun Entervan, Dodge Grand Caravan, Chevrolet Express 3500 Passenger Van)
- Vehicle Model Year
- Current Mileage
- Delivery Date and Date Put Into Service (if different)
- Date Removed From Service
  - Amount of disposal
  - Receipt for sale
  - Records of valuation (online sale records, dealer quotes, Kelley Blue Book or NADA guide values – with mileage, make, model, year, and VIN added if possible)

Vehicles may not be sold at auctions or private dealers (third parties) unless the following conditions are met per FTA guidelines:

The auction contract includes a requirement to place an advertisement in the local paper in advance of the sale and/or put a notice on the agency's internet page saying that on "X" date the vehicles are being auctioned on behalf of the grantee and telling interested people how to contact the auctioneer.

If a fleet management company sells the FTA property, it is required to sell the vehicle at the highest possible return. Fair process would require a sufficient number of wholesale dealers interested in acquiring the vehicles. Simply selling them to the vendor they originally purchased from is not sufficient.

Vehicles that have been involved in an accident and are considered a total loss cannot be kept for the purpose of cannibalizing the parts after the insurance has paid for the loss.

## **CIVIL RIGHTS**

PTD and its subrecipients will certify compliance with the requirement of Title VI, Equal Employment Opportunity, (EEO), and Disadvantaged Business Enterprise (DBE) laws and regulations. Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color and national origin for programs and activities receiving Federal financial assistance. Six Federal laws enacted between 1964 and 1991 comprise the Federal Equal Employment Opportunity (EEO) program, which prohibit job discrimination passed on race, color, religion, sex, national origin, age, disabilities and provide for monetary damages in cases of intentional employment discrimination.

#### Title VI

To ensure compliance with DOT civil rights regulations (49 CFR 21.5(2), 49 CFR 21.5(7), and 49 CFR 21.9(b)), and the DOT Order on Environmental Justice, FTA requires PTD to document that FTA funds are distributed without regard to race, color, and national origin. To fulfill this requirement, PTD and its sub recipients must ensure that their programs, policies and activities are in compliance with FTA Circular 4702.1A entitled "Title VI and Title VI-Dependent Guidelines for Federal Transit Administration Recipients. In order to meet FTA

requirements, subrecipients must provide information to the public regarding their Title VI obligations and shall disseminate information on the agency's website. Title VI procedures must address how passengers file a Title VI complaints. Procedures must incorporate appropriate due process standards and provide for prompt and equitable resolution. The Title VI complaint process must be separate and distinct from ADA complaints. Sample Title VI Complaint Forms and Procedures can be found in (attachment).

#### Americans with Disabilities Act

Subrecipients are required to have procedures for addressing ADA complaints that incorporate appropriate due process standards and provide for prompt and equitable resolution. This complaint process is separate and distinct from Title VI complaints. Recipients must advertise the process through means such as websites. Sample ADA Compliant Forms and Procedures can be found in (attachment).

## Equal Employment Opportunity (EEO)

Recipients and sub recipients with 50 or more transit employees that have received in the previous federal fiscal year FTA grants, cooperative agreements, and received in excess of \$1 million in capital or operating assistance or contracts totaling over \$250,000, in planning assistance in the previous Federal fiscal year, must develop and submit for approval to FTA an EEO program in accordance to FTA Circular 4704.1. The same requirements apply to the PTD and its contractors that are engaged in providing transit services and receive funds under Federal grant assistance. Areas covered by the EEO program are specified in FTA Circular 4704.1, "Equal Employment Opportunity Program Guidelines for Grant Recipients." The required EEO components are outlined in Chapter III of FTA Circular 4704.1.

## Disadvantaged Business Enterprise (DBE)

If the recipient receives planning, capital, and/or operating assistance and will award prime contracts exceeding \$250,000 in FTA funds in a fiscal year, DOT regulations require the recipient to have a DBE program. PTD is required to comply with all provisions of the City of Phoenix DOT approved DBE Program Plan. All subrecipients that receive planning, capital, and/or operating assistance and will award prime contracts exceeding \$250,000 in FTA funds in a fiscal year must also have a DBE program or accept all provisions of the City of Phoenix DBE Program Plan. FTA recipients who meet the thresholds above must submit a DBE program goal to FTA for review by August 1 of each year.

#### **SECTION 504 AND ADA REPORTING**

PTD agrees to comply, and assures the compliance of each third party contractor and each subrecipient at any tier of a project, with the applicable laws and regulations, discussed below, for nondiscrimination on the basis of disability.

- 1. Section 504 of the Rehabilitation Act of 1973 (Section 504), as amended (29 U.S.C. 794), prohibits discrimination on the basis of disability by recipients of Federal financial assistance.
- 2. The Americans with Disabilities Act of 1990 (ADA), as amended (42 U.S.C. 12101 et seq.), prohibits discrimination against qualified individuals with disabilities in all

programs, activities, and services of public entities, as well as imposes specific requirements on public and private providers of transportation.

3. U.S. DOT regulations implementing Section 504 and the ADA include 49 CFR parts 27, 37, and 38. Among other provisions, the regulations specify accessibility requirements for the design and construction of new transportation facilities; require that vehicles acquired (with limited exceptions) be accessible to and usable by individuals with disabilities, including individuals using wheelchairs; require public entities, including a private non-profit entity as a subrecipient providing fixed-route service, to provide complementary paratransit service to individuals with disabilities who cannot use the fixed-route service; and include service requirements intended to ensure that individuals with disabilities are afforded equal opportunity to use transportation systems. In addition, recipients of any FTA funds should be aware that they also have responsibilities under Titles I, II, III, IV and V of the ADA in the areas of employment, public services, public accommodations, telecommunications, and other provisions, many of which are subject to regulations issued by other Federal agencies.

#### **MOBILITY MANAGEMENT POSITIONS**

Mobility management under the FTA definition consists of 'short-range planning, management activities and projects for improving coordination among public and private transportation service providers with the intent of expanding the availability of services'. A strategy outlined in the MAG Human Services Coordination Transportation Plan is the utilization of sub-regional mobility managers in the region. The primary role of sub-regional mobility managers is to both enhance and promote regional mobility coordination planning efforts as federally required. This has included identifying sub-regional mobility manager as community liaisons for the East Valley, West Valley, and Central area of the MAG region. Sub-regional mobility managers will participate in designated workgroups, provide feedback on the brown bag trainings, and provide support for regional coordination strategies outlined in the MAG HSCTP. Sub-regional mobility managers will report on their agency's coordination efforts and program activities to regional stakeholders, and the Designated Recipient's Milestone Progress Report, as appropriate. Based on national averages, funding parameters for sub-regional mobility managers is \$45,000 for a full-time position dedicated to regional mobility management activities. Mobility management position applicants will also need to adhere to the Scope of Work as outlined below.

The Scope of Work ensures that sub-regional mobility management programs, awarded through the FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program, adhere to the purpose and scope of work in support of regional coordination efforts. The purpose of the sub-regional mobility management program, as outlined in the MAG Human Services Coordination Transportation Plan, is to utilize sub-regional mobility managers as community liaisons to strengthen regional collaborative efforts and engage providers in coordination planning activities.

The scope of work, as outlined in the MAG *Commitment to Strategies*, includes the following:

 Attendance at designated human services transportation meetings to assist in the development and implementation of regional coordination planning.

- Attend all quarterly MAG Transportation Ambassador Program meetings and the Regional MAG Transportation Ambassador Program conference.
- Attend monthly sub-regional mobility managers meetings.
- Participation in workshops and trainings offered to regional stakeholders.
- Compliance with information and data requests to aid in the collaborative efforts of the planning process.
  - Provide assistance and participation in the collection of regional human services transportation surveys, including but not limited to, the MAG Human Services Provider Inventory.
  - Provide a progress report on Section 5310 mobility management awarded projects, reflecting quantitative and qualitative advancement of activities.
- Demonstrate support and achievement of goals, as appropriate and identified in the MAG Human Services Coordination Transportation plan.
  - Participate in a sub-regional mobility manager debriefing and assessment of regional project activities with the MAG Human Services Transportation Planner.
  - Provide progress reports of activities to regional stakeholders through the MAG Transportation Ambassador Program meetings.

Sub-regional mobility management program activities not achieving the purpose and scope of work, as outlined, may be determined a "program of concern". The MAG Human Services Transportation Planner, as the Regional Mobility Manager, will inform the Designated Recipient of Section 5310 sub-recipient's program activities that are identified as a "program of concern". Programs of concern will be required to develop an action plan for improving program performance in the area(s) identified as, "not achieved". Programs of concern will be required to participate in quarterly progress meetings with the MAG Human Services Transportation Planner as the Regional Mobility Manager. The meetings are intended to assess progress, and ensure programs are taking steps towards implementing their action plan.

The MAG Human Services Transportation Planner will assess the sub-regional mobility management project performance, in accordance to the outlined purpose and scope of work, at the end of each quarter to determine if the program is improving in the areas identified as "not achieving". If the program performance has not improved significantly, as determined by the MAG Human Services Transportation Planner, the program may be recommended to the City of Phoenix as the designated recipient for reprogramming of funds according the established programming guidelines.

The scope of work will be evaluated and revised, as necessary, on an annual basis to address the needs of human services transportation concerns in the region. This will include the Designated Recipient's federal requirements, and as appropriate, recommendations offered by the MAG Elderly and Persons with Disabilities Committee, and the MAG Regional Mobility Manager.

## SUBRECIPIENT REVIEWS/OVERSIGHT

#### Record Keeping and Audits

Records must be maintained in an auditable manner during the period of contractual obligation to City of Phoenix/FTA and for six years after the date of completion of the project and/or release of the lien or disposition date of the vehicle. The subrecipient should maintain records regarding vehicle trip logs as well as information on driver safety records/incidents, vehicle insurance, regular and major maintenance and repair, and operating budget(s). The subrecipient should also keep up-to-date records on such aspects as ADA and other Civil Rights program requirements. Subrecipients are subject to be audited by the City of Phoenix, FTA, or their designee at any time.

#### Desk Reviews

Desk Reviews will be conducted annually for subrecipients. Subrecipients will be required to submit applicable items such as current sam.gov status, up-to-date Title VI plans, proof of insurance, annual vehicle inspection documentation and maintenance records.

## Site Reviews

Site Reviews will be conducted at least once every three years and will include an assessment of all applicable Federal, State, and City of Phoenix requirements. A subrecipient may be reviewed by the City of Phoenix, applicable Federal agencies, or their designees without notice at any time during this period.

#### **APPLICANT RESOURCES**

City of Phoenix Subrecipient Resource Page: https://www.phoenix.gov/publictransit/subrecipient-resources

FTA Americans with Disabilities Act Guidance:

https://www.transit.dot.gov/sites/fta.dot.gov/files/docs/Final\_FTA\_ADA\_Circular\_C\_4710.1.p df

FTA Certifications and Assurances: <a href="https://www.transit.dot.gov/funding/grantee-resources/certifications-and-assurances/certifications-assur

FTA Enhanced Mobility of Seniors and Individuals with Disabilities-Section 5310: <a href="https://www.transit.dot.gov/funding/grants/enhanced-mobility-seniors-individuals-disabilities-section-5310">https://www.transit.dot.gov/funding/grants/enhanced-mobility-seniors-individuals-disabilities-section-5310</a>

FTA Fixing America's Surface Transportation (FAST) Act Resources: <a href="https://transportation.house.gov/fast-act/">https://transportation.house.gov/fast-act/</a>

FTA Fixing America's Surface Transportation Act (FAST Act) Fact Sheet:
<a href="http://www.fta.dot.gov/documents/5310">http://www.fta.dot.gov/documents/5310</a> Enhanced Mobility of Seniors and Disabled Fact
<a href="http://www.fta.dot.gov/documents/5310">Sheet.pdf</a>

FTA Master Agreement: <a href="http://www.fta.dot.gov/documents/20-Master.pdf">http://www.fta.dot.gov/documents/20-Master.pdf</a>

MAG Human Services Coordination Transportation Plan: <a href="http://www.azmag.gov/Portals/0/Documents/MagContent/EPDT\_2018-03-13\_Human-Services-Coordination-Transportation-Plan.pdf">http://www.azmag.gov/Portals/0/Documents/MagContent/EPDT\_2018-03-13\_Human-Services-Coordination-Transportation-Plan.pdf</a>

Section 5310 – FTA Circular: <a href="www.fta.dot.gov/documents/C9070.1G.pdf">www.fta.dot.gov/documents/C9070.1G.pdf</a>

For agencies outside of the Phoenix-Mesa Urbanized Area, visit ADOT's grant page at: <a href="http://www.azdot.gov/planning/TransitProgramsandGrants/program-handbook-applications-and-awards">http://www.azdot.gov/planning/TransitProgramsandGrants/program-handbook-applications-and-awards</a>

## **SELECTION CRITERIA**

<ul> <li>SECTION 1, 2 and 9: Cover Letter, Agency Info, and Checklist Completed (5 pts)</li> <li>Cover letter clearly describes the agency's primary mission, population served, funding requested, and clearly addresses the commitment to providing local match funding with appropriate agency signature. (3 pts-MAG)*</li> <li>Application was submitted complete with all appropriate items from the application checklist. (2 pts-MAG)*</li> <li>SECTION 3: Agency Experience and Capabilities (20 pts)</li> <li>Agency demonstrates experience with the requested project including having appropriate staff to assist in managing the program. (5 pts)</li> <li>Agency provides performance measures that will be used to evaluate the effectiveness of the requested project with measurable outcomes. (5 pts)</li> <li>Agency experience in managing federal funds, meeting requirements, and have policy/procedure in place. (5 pts-DR Phoenix)*</li> <li>Demonstrates good utilization of requested and/or past funding. If applicable, agency expends awards in a timely manner. (5 pts-DR Phoenix)*</li> </ul>	(1 pt.)	(2-3 pts.) (10-14 pts.)	(4-5 pts.) (15-20 pts.)
SECTION 3: Agency Experience and Capabilities (20 pts)  Agency demonstrates experience with the requested project including having appropriate staff to assist in managing the program. (5 pts)  Agency provides performance measures that will be used to evaluate the effectiveness of the requested project with measurable outcomes. (5 pts)  Agency experience in managing federal funds, meeting requirements, and have policy/procedure in place. (5 pts-DR Phoenix)*  Demonstrates good utilization of requested and/or past funding. If applicable, agency	(1-9 pts.)		
	(1-9 pts.)	(10-19 pts.)	(20-25 pts.)
SECTION 5, 6 (A, B, or C) or 7 (A, B, or C) – Budget (10 pts)  Applicant adequately addresses how the requested project is cost-efficient and a good use of federal funding based on the number of clients served. (3 pts)  Line items on the budget were appropriate to the project request, easy to understand, and adequately addresses the intent of the program. (2 pts)  Applicant appropriately addresses the availability/reliability of required matching fund for the proposed project request including the ability to operate/maintain the grant project in future years. (5 pts-DR-Phoenix)*	(1-3 pt.)	(4-7 pts.)	(8-10 pts.)
Coordination (25 pts)     Coordination Participation: Attends local and/or regional coordination meetings/forums, submits all requested data information including surveys and provider updates. (10 pts-MAG)*     Developing Partnerships: To what degree does the applicant coordinate with other agencies, and public or private transit and paratransit systems[? (5 pts)     Collaborative Activities: Applicant demonstrates participation, or willingness to participate, in a coordinated system for training activities. (5 pts)     Addressing Regional Gaps: To what degree does the applicant address regional gaps as outlined in the MAG Human Services Transportation Coordination Plan, and describes plans to further coordination efforts in the future? (5 pts)	(1-9 pts.)	(10-19 pts.)	(20-25 pts.)
Applicant Interview and Presentation (15 pts)     Applicant presentation adequately supports the need of the proposed project. (15 pts)	(1-4pt.)	(5-10 pts.)	(11-15 pts.)

<sup>\*</sup>Points provided by MAG (Planning Agency) or the City of Phoenix (Designated Recipient)